



MALLEE ACCOMMODATION & SUPPORT PROGRAM INC.



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Annual Report 2010

CONTENTS |

Contents	Inside front cover
Who We Are	1
Where We Have Come From	2
MASP Services	3
Board of Management	8
Message from the Board Chair	9
Message from the Chief Executive	10
Agency Overview	11
Program Reports	
Corporate Services	15
Disability Services	16
Housing Services	18
Placement & family Services	19
Continuous Improvement	21
Godden Award	22
Financial Reports	23
Acknowledgments	29
Organisational Structure	32
Patron & Life Members	Inside Back cover

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WHO WE ARE

Our Vision

The alleviation of homelessness, abuse, suffering and disadvantage in our community.

Our Mission

To assist our community, through the provision of an integrated range of support services, which best delivers the most timely and appropriate response.

This shall be achieved through a continuing focus on:

- Service enhancement
- Practice improvement
- Measurable client outcomes
- Resource development

Our Core Agency Values

Client Focus

We work towards improving the health and wellbeing of our clients and community. Our work is tailored to meet individual client needs and goals.

Confidentiality

We respect the rights of clients to privacy and confidentiality of their information. We must obtain informed client written consent to transfer information to third parties. We are bound by relevant privacy legislation and all employees must abide by the requirements of these laws.

Respect

We treat all clients with dignity and respect. We share information and we involve clients in all decisions affecting their lives.

Quality

We are committed to providing quality services and continually look for opportunities to improve our practice based on best practice guidelines and evidence of the efficacy of the services we deliver.

Collaborative Relationship

We work together with other agencies in the community in partnership with our clients to achieve optimum results.

Responsibility

We take due care in our work with clients and recognize our responsibility to provide a high standard of practice consistent with industry best practice.

Accountability

We hold staff accountable for working within our endorsed guidelines for best client practice. We review our processes, policies and procedures and evaluate our outcomes and adjust practice accordingly. We learn from our experiences.

Feedback

In the interests of continuous quality service improvement, we value the opinions of people accessing our service and welcome input from our own staff and from other service providers.



WHERE WE HAVE COME FROM

MASP Origins & History

Mallee Accommodation & Support Program (MASP) evolved through the amalgamation of two former local agencies in 1994. These agencies were the Sunraysia Youth Accommodation Project (SYAP) and the Sunraysia Emergency Accommodation Centre (SEAC) – Emmaus House.

The bringing together of both organisations was recommended as a result of a service system review conducted by the Department of Human Services. In addition, the amalgamation also saw the absorption of another supported accommodation service targeting families, at the time being delivered by the Christian Outreach Centre.

The establishment of SYAP and SEAC in the early 80's were the direct result of the voluntary efforts of caring community members in response to a pressing need for services to the homeless and disadvantaged. Initially, each group worked toward addressing the need to accommodate homeless people on an unfunded basis. In the mid eighties both agencies received funding to establish their respective services with paid staff.

The amalgamation in 1994 brought the combined staffing complement to 8 and provided funding for a designated manager. It established MASP as a cross-target service to the homeless and those at risk of homelessness including youth, families and single adults.

Programmatically, however, operations remained separate – the youth element operated from the Vineleaf Rural Student Hostel, the family element from Deakin House and the adult component from Emmaus House.

Eventually, management of all programs was delivered from the one location, with the acquisition of office premises at 140 Langtree Ave in late 1998. These offices were shared at the time with St Lukes Family Care.

In January 1999, the agency experienced further growth with the outsourcing of the Adolescent Community Placement program from the Department of Human Services.

The adjacent building at 138 Langtree Ave was acquired in 2001 to accommodate additional staff as a result of growth in the Disability Support area. At this time MASP commenced working with young people with a disability on the manufacture and sale of redgum picnic tables and homewares – a program which was to eventually become 'Just Redgum'.

A further acquisition of 142 Langtree Ave in 2007 was achieved to accommodate the newly funded Family Services program.

The Family Services program was further enhanced in 2008 when MASP was selected as the provider of ChildFIRST across the Mallee catchment which commenced in February 2009.

Since this time, MASP has been successful in attracting additional funding and a number of new positions to the agency – a testament to MASP's capacity for good management and governance and long history of quality service delivery.

MASP SERVICES

Housing Services

1985	Supported Accommodation & Assistance Program (SAAP)	Cross-target support and referral program for homeless and those at risk of homelessness – youth, families and single adult women and men.
1996	Assistance with Care & Housing for Aged (ACHA)	Support to older people who are vulnerable to becoming homeless and therefore reliant on the continuing support of service providers.
2007	Creating Connections	A partnership between MASP, Loddon Mallee Housing Services and Mallee Family Care providing case management and social inclusion support for young people in managing their accommodation needs.
2007	Supporting Young Parents Program	This program is a partnership between MASP, Centacare and Mallee Domestic Violence Services. It recognizes that homeless pregnant or parenting youth are a significant vulnerable group requiring additional assistance.
2010	Intensive Case Management for Indigenous Tenancies	Project funded by the Housing and Community Building Division acknowledging the over representation of indigenous tenancies at VCAT.
2010	Emergency Financial and Material Relief	Distribution of emergency financial and material assistance to people in crisis via assessment of need by MASP staff.
2010	Family Reconciliation Worker	Provision of family reconciliation and mediation interventions to young people who are newly homeless or at risk of homelessness aged 16 to 17 years.
2010	Dual Diagnosis Worker	Specialist case management support to homeless youth diagnosed with both a mental illness and a substance abuse issue.



Matthew at Just Redgum showing how it's done. Photo: Sarah Simmons



Dom from the workshop finishing off a picnic table. Photo: Sarah Simmons



Family Services

2005	Family Services	A range of service interventions to vulnerable families and children to strengthen parental capability to provide basic care, ensure safety and promote child development.
2006	Finding Solutions	Supports young people and their families who are experiencing conflict and disconnection and provides an earlier intervention response to young people aged under 15 years who are at risk of entering the out of home care placement system.
2009	ChildFIRST	Established in February 2009 providing information and referral for vulnerable children and families on behalf of a consortium of seven integrated family services providers across the four LGAs in the Mallee region. The entry point into all Family Services across the Mallee catchment.
2009	Assistance with Planning (Pilot Project)	A proactive approach to planning undertaken with people with a disability and their families to assist them identify their goals and needs and to consider the range of informal, community and disability funded supports that are required.
2010	Early Childhood Development Co-ordinator	Responsible for strengthening the integration, linkages and partnerships between early years service providers and ChildFIRST/ Family Services providers across the Mallee region to maximize the access and ongoing engagement of vulnerable children and families with universal and secondary early years services.



*Daffyd enjoying a special treat at the HACC Day Programme
and Dan hard at work at Just Redgum.
Photos: Sarah Simmons*



Out of Home Care & Placement Support

1993	Residential Care	Placement options for those young people requiring an out of home placement but not being suitable for a family placement, lead tenant placement or independent living.
1999	Adolescent & General Foster Care	Home-based accommodation and support for children and young people who require an out of home care placement. Placements are made with trained caregivers in their own households within the community.
1999	Carer Recruitment, Training & Support	An important aspect of the placement of children and young people within the community is the ongoing recruitment, training and support of the carer pool.
2000	Intensive Case Management Support	Supports high-risk adolescent clients who are vulnerable to self-harm and negative external influences. ICMS clients are subject to Children's Court Protective Orders.
2004	Leaving Care/After Care Program	Ongoing support to young people leaving the Placement & Support Program by assisting with the transition from care to independent living.
2006	Youth Mentoring Program	The program recruits community mentors and matches them with young people requiring additional support. Part of this program in the past has involved the completion of the Kokoda Trek.
2009	Youth Justice Community Support Service	Delivered in partnership with Mallee Family Care, Loddon Mallee Housing Services and DHS, an integrated approach to the provision of intensive support and services to Youth Justice clients to complement the statutory case management undertaken by DHS.



Luke showing off his skills at Just Redgum. Photo: Sarah Simmons



Disability Services

1995	Adult Day Activity Support Centre (HACC program)	Planned day activities and social support for frail aged and disabled clients, seven days per week. Service includes a daily meal, outreach community support and some personal care within the home/community environment.
2001	Just Red Gum – Employment Development Program	An innovative program providing work experience and training for young people with disabilities. The program focuses on personal development, work skills, social skills, workplace safety and customer relations.
2001	Adolescent Disability Program	Caters for young people with a disability and their families by providing social group activities, one to one behaviour modification, family support and parenting skills and school holiday programs.
2004	Peer Relationship & Problem-Solving Program (PRSP)	Supports people with a disability to learn independent living skills required to become confident and capable in moving out of home with minimal supports - includes developing peer networks, decision-making skills and inclusion in community activities.
2006-2009	Ageing Carers Initiative	Targeted carers aged 65 years and over of people with a disability and provided immediate and long term planning for future supports and services.
2007	Individual Support Packages (ISP's)	Provides funds towards supporting a person with a disability in meeting their individual needs. These needs are identified through the development of their life plans and aim to support a person in reaching their goals.



*HACC Day Program participants enjoying a game of cards and each other's company.
Photos: Sarah Simmons*



Properties

1984	Emmaus House – Adult Homelessness Support	Offers short to medium term accommodation to up to 9 homeless men. The model provides the greatest opportunity for effective engagement of clients in case-managed support and the breaking of the cycle of homelessness.
1992	Eulinga Drive	A three bedroom house available for lease to homeless young people or those transitioning into independent living from foster care or resi care.
1992	‘Kids Under Cover’ program	Five relocatable units utilised for long term community placements and are usually placed in a family’s or carer’s backyard.
1993	Vineleaf Isolated Rural Student Hostel	Supported housing for up to eight secondary school students. The hostel’s operation is supported by live-in volunteer supervisors.
1993	Chaffey Residential Care Unit	Property owned by DHS but managed by MASP for adolescents unable to be placed in home based care or in independent living. This resi care facility can cater for up to 3 young people and is staffed 24 hours per day.
1995	15th St Unit	A two bedroom unit targeting young homeless women.
2004	Davison Family Units	Four residential options tailored to the individual needs of young people requiring out of home placements and assists their development towards independence and stability. Clients are supported by a live-in supervisor.
2008	Morgan House	An award winning innovative housing option for young homeless people. Can accommodate up to 3 young people in self contained accommodation whilst being supported onsite by live-in supervisors.
2010	Herston Drive (under construction)	Three 2 bedroom units targeting homeless young people. The units are valuable for long term tenancy.



Herston Drive (under construction)



BOARD OF MANAGEMENT



Greg Herrick - President

Greg is the current President of MASP and is also the Advertising Manager at Sunraysia Daily. He first joined the MASP Board in 2002. Greg is involved in a number of other committees in the community including hospitality, business and sporting clubs and brings this experience, knowledge and skills to the MASP Board. Greg enjoys most sports, socializing and spending time with his family.



Dot Phelan – Vice President

Dot this year celebrates her 20th year as a MASP Board member and continues to bring expertise around income support, unemployment and related services to the Board. Dot is the Senior Social Worker at Centrelink Mildura and is involved in many interagency partnerships with local services who have similar client groups to MASP, and for that reason her knowledge and experience is invaluable.

Dot's interests include reading, watching movies and spending time with her family.



Anne Webster – Vice President

Anne joined the MASP Board in 2005 and is currently studying Social Work Honours final year, full time at LaTrobe University. Anne brings her passion for social justice and enquiring mind to the Board at MASP. Her community involvement includes her local church and the forming of a local pregnancy support service. Anne is passionate about her family, friends, music, both ballroom and Latin dancing, walking, eating out and travelling.



Janet Decker

Janet also this year achieves a significant milestone of 20 years as a MASP Board member. She brings a wealth of experience and knowledge of the issues involving homeless people, the unemployed and disadvantaged and local support agencies. Janet currently works with CentaBRACE Mildura as a Personal Pathways Case Manager and in her personal time enjoys gardening, walking, reading, spending time with her grandchildren and dog training and has an avid interest in animal welfare issues.



Peter O'Donnell

Peter acts as the Board Treasurer and is a Director of Southern Cross Business Advisers bringing his strategic planning and finance skills to the MASP Board which he joined in 2006.

Peter is on the finance committee of the Mildura Specialist School, a Committeeman of the Mildura Settlers Cricket Club, a Director of Mildura Airport P/L and was the co-

founder of the MASP Kokoda Youth Leadership Program. Peter enjoys his sport especially watching & coaching his three kids as well as coaching the Imperials Football Club Reserves team. He loves spending time with his family, relaxing with friends and reading.



Jo Edgcumbe

Jo became a MASP Board member in 2008 and currently works for BankWest as a Relationship Manager. She co-ordinates the Hydsol Heat Cycling Team which raises money for MASP. Jo's interests include cooking, reading and supporting in an avid way the Collingwood Football Club. Jo has been a welcome addition to MASP bringing her many years of experience and financial skills to the Board.



Paul Hicks

Paul is Managing Director of First Aid Works Pty Ltd and joined the MASP Board in 2009. Paul has vast experience working in healthcare and private business and brings to the MASP Board a wealth of knowledge and skill from these arenas. Paul is married with two children and enjoys spending time with his family and playing cricket for the Mildura West Cricket Club. He is also Vice President of, according to Paul, the most successful cricket club in the district.



Mark Ross

Mark is the Marketing Manager for MADEC Australia and joined the MASP board in 2009. Mark has over 11 years experience working in various roles in the Employment & Training sector and is also actively involved in other committees including youth programs and school council, and brings to the MASP Board a wealth of knowledge and skills from these areas. Mark has 4 children and enjoys keeping fit, photography, travelling and spending quality time with his family.



Greg Leslie

Greg joined the MASP board in November 2009. Greg's experience is in hospitality, tourism and event management and he brings to the board significant experience of boards and community organisations. Greg is married to Robyn and they have two children, Conor & Sascha and he lists participating in the Kokoda Youth Mentoring Program as a lifetime highlight.

MESSAGE FROM THE BOARD CHAIR



On behalf of the MASP Board of Management I would like to acknowledge and welcome all members, supporters, sponsors, invited guests and staff to the Annual General Meeting of MASP 2009–2010.

The last twelve months have been most challenging; all divisions of MASP have witnessed an increase in the services that are available for the people in need.

The wider business community of our region are also experiencing difficult times;

many smaller owner operated businesses have closed their doors and walked away, all due to the uncertainty of our economy and the lack of population growth over the last two years.

With the increase in demand for assistance for families, individuals seeking support through housing accommodation, placement for adolescent individuals, request for food vouchers, all adds pressure to the different services and programs that MASP provide.

At times these services and programs have been stretched to the limit – the Board of Management recognizes this and sincerely congratulates all staff on your commitment, your integrity and good management in providing these needs in a caring professional manner.

An exciting project that MASP has undertaken is the development of a service contract with the owners of Netherby Station, approximately 20 kilometres north of Wentworth NSW.

The horticultural production consists of 12 acres of apricot trees varying in age up to 12 years. The trees are of a particular variety and are vertically trellised to facilitate mechanical pruning to assist harvesting.

The contract also includes taking over the operation of a computerised packing process line.

The aim of the project is to offer employment to as many suitable clients of MASP. Discussion with MASP have been “fruitful” as they will deliver a training module aligned to the nature of work activities at Netherby, thus building the skill set and qualification of participating employees.

The potential of Netherby and its activities is enormous that would bring many benefits for young people well into the future.

The Nation Building project “Phase 2” Herston Drive for accommodation housing is near completion, again this is exciting and when finished it will be of great asset to MASP.

Other programs and events that MASP were associated with that have been an integral part of our organization are:

Kokoda youth leadership program – this is a wonderful program that now has been running for four years, it not only gives young people the opportunity to better themselves but it gives them direction for the future that will hold them in good stead for years to come. To Ken Innes and his support crew, well done on once again delivering a successful program.

Sunraysia Daily, Mildura Masters Golf Day, an annual event that is well supported by the community, all proceeds from the day are directed to MASP. A big thanks to the team from Red Gum, they provide a great BBQ lunch and made sure that everyone was well lubricated throughout the day.

The Port to Port and Murray to Moyne bike rides again were well supported, the bike riding team and its support crew did a marvellous job and raised a considerable amount of money for MASP.

This year will be my last term as President of the Board of Management of MASP, it has been a wonderful experience and I have enjoyed the journey immensely, you are only as good as the team you have, to my fellow board members, Dot, Janet, Anne, Jo, Paul, Greg and Peter, Mark I extend my heartfelt thanks for your support, dedication and commitment to MASP and its operations.

To Doug, Gavin, program managers and all the staff, the Board sincerely thank you for the way you represent MASP and for what it stands for and believes in.

May everyone enjoy a happy and safe festive season and we look forward to 2011 with great confidence and optimism.

Greg Herrick
Board Chairperson



MESSAGE FROM THE CHIEF EXECUTIVE



This is certainly a time to celebrate the many great accomplishments of MASP over the past year.

With completion of the respective 'Homeless Assistance Service Standards' and 'CSO – Child Youth & Family' accreditations, MASP has now progressed quality assurance to an approach of continuous improvement across all our work. Through these processes the agency has developed a greater ability to monitor

performance and enhance practice. I am sure that with the completion of 'Housing Provider Registration' and 'Disability Services Registration', the organisation shall continue to advance in the delivery of best practice and the development of new program initiatives and resource opportunities.

I congratulate and thank all Staff and Board Members for their commitment to drive through the complexities of accreditation, a process we have all embraced in the interests of greater efficiency and ultimate benefits to be gained for those community members in need of our assistance.

Morgan House continues to provide a wonderful housing model, particularly in assisting young mothers and their babies, and I am pleased to advise the near completion of 3 Units funded as a Nation Building project. All Units shall become long-term housing for young people, and hopefully we shall see further properties of this nature constructed in future years.

Our Kokoda Youth Leadership Mentoring Program under the steady guidance of Ken Innes has achieved the success of our 4th trek of the Kokoda Trail. I congratulate the commitment and dedication of our mentors and our mentees, and trust that these young people shall take strength from this unique experience to grow their successful futures. We are most proud of you all.

MASP continues to enjoy strong growth both in terms of program funding and staffing levels, evidenced in the pages and graphs that follow in this report. I welcome those new staff who have joined us and of course wish those who have left MASP every future success.

Sadly we have seen the recent closure of the Merbein Saw Mill after many years of operation by the Rowe Family. I extend our sincere appreciation to Doug & Elaine Rowe and their wonderful Staff who have supported the endeavours of our Just Redgum social enterprise with such generosity over many years. The many tonnes of donated timber over the life of Just Redgum has greatly contributed towards the success of this wonderful enterprise.

On a brighter note, we look forward to a new social venture which has been availed to us through the benevolence of Terry and Janet Hill of Netherby Station. Their generous offer provides MASP the opportunity to take on the operational role of managing the production of 12 acres of apricot trees and the operation of the packing shed, both located at Netherby. This presents so many opportunities which shall expose young people to a range of experiences, including employment, education and training. With the encouragement and support of Terry and Janet we look forward to expanding these experiential opportunities as we consolidate activities into the future for our youth.

With the addition of Netherby, it was decided to appoint a Community Development & Business Operations Manager, and welcome former MASP Board Member, Mark Ross, to this position. Mark's new role includes a number of responsibilities and we look forward to the many benefits this shall bring to MASP through the creation of this position.

With the recent passing of our old mate, Stan Marshall, and Jimmy Flynn earlier this year, we are reminded of the breadth of support we offer people in our community and how significantly our lives touch theirs and their lives touch ours. It gives me great pride to share in the compassion everyone at MASP offers those in need and the special people we sometimes come to know so well.

In closing, I should add that with the pending Victorian State Election and my nomination as an Independent Candidate for Mildura, this possibly may be my last Annual Report. Should I be successful then I shall be resigning my position as CEO of MASP.

My call to stand has been a difficult decision, however, I feel compelled to give this my best shot in the interests of furthering the representation of our community and the benefits this shall hopefully bring. Twenty-two years at MASP has been a long journey with so many wonderful memories and if elected this is a conversation for another time, however should the electoral dice roll against me I have the wonderful consolation of continuing the good work we all do together at MASP.

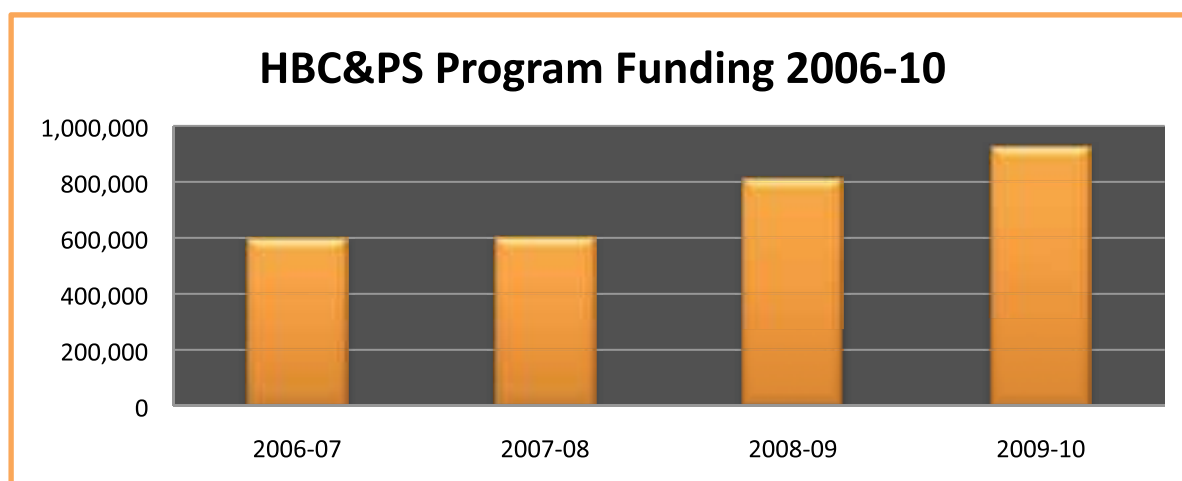
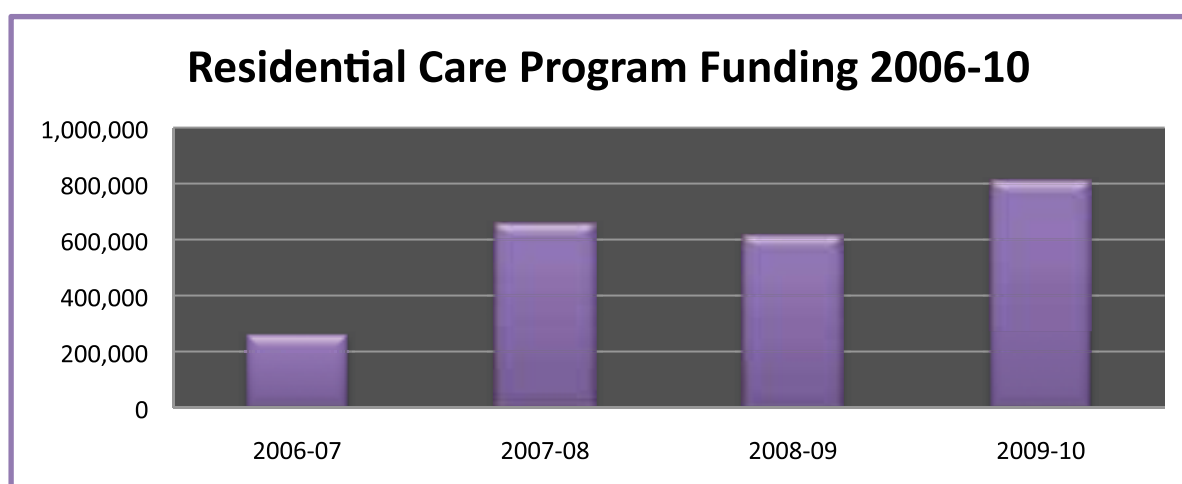
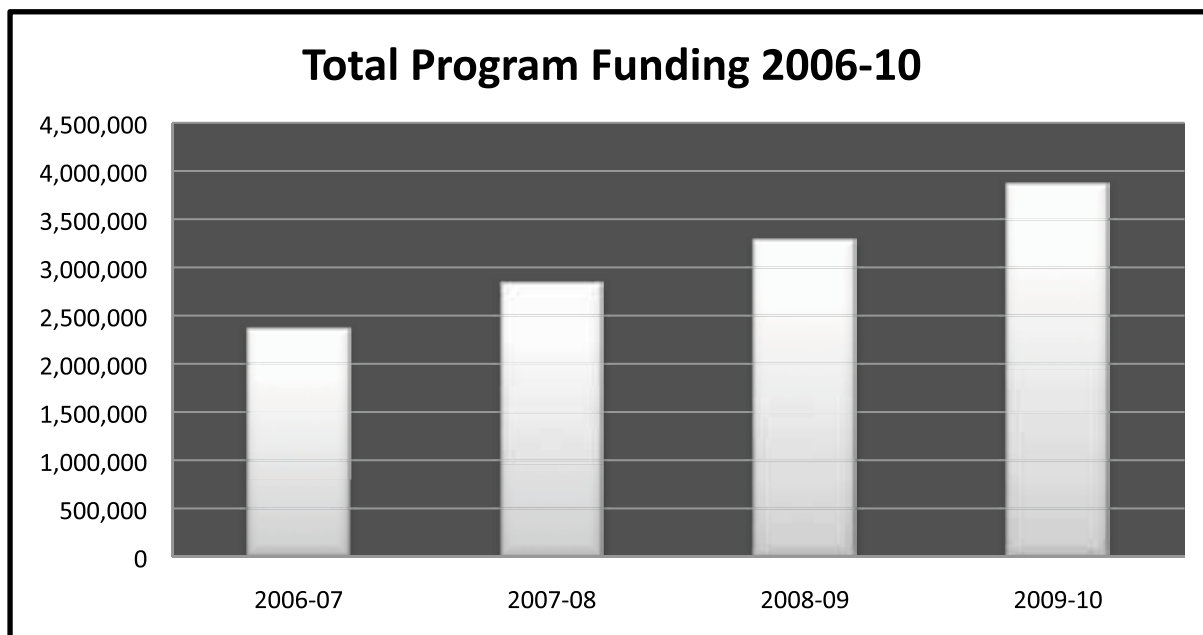
To our Board, Management Team, Staff Members, Carers, Volunteers and Supporters, I thank you all for your support over what has been a very busy year, I congratulate you all for your dedication and effort and look forward to a great year ahead for Mallee Accommodation & Support Program.

Doug Tonge
Chief Executive Officer



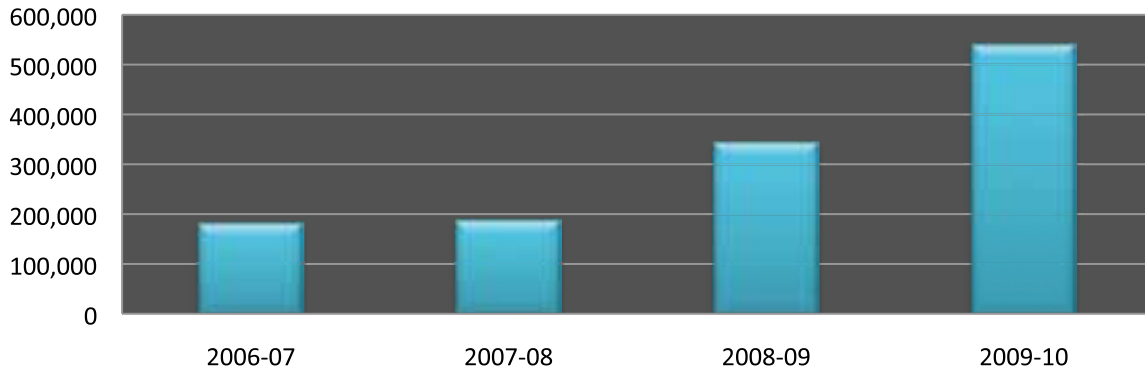
Doug and Ken, at the 2010 Foster Care Week luncheon, trying unsuccessfully to conceal the ever present greyness.

AGENCY OVERVIEW - FUNDING

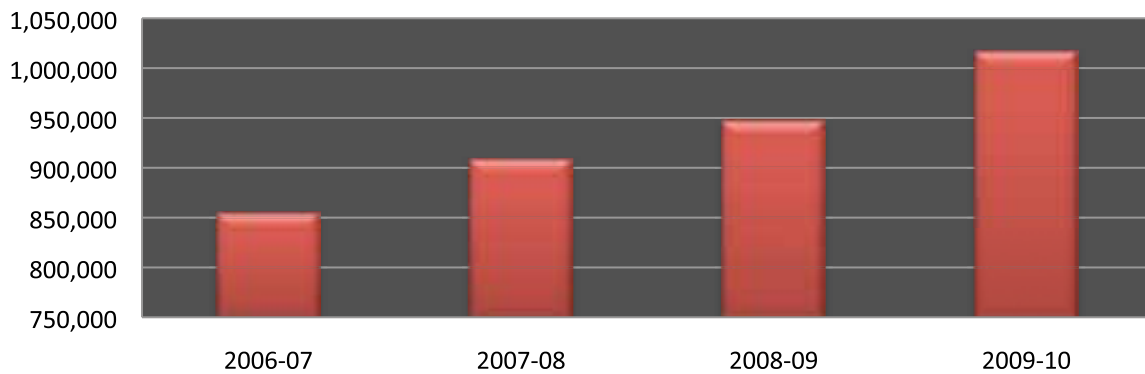




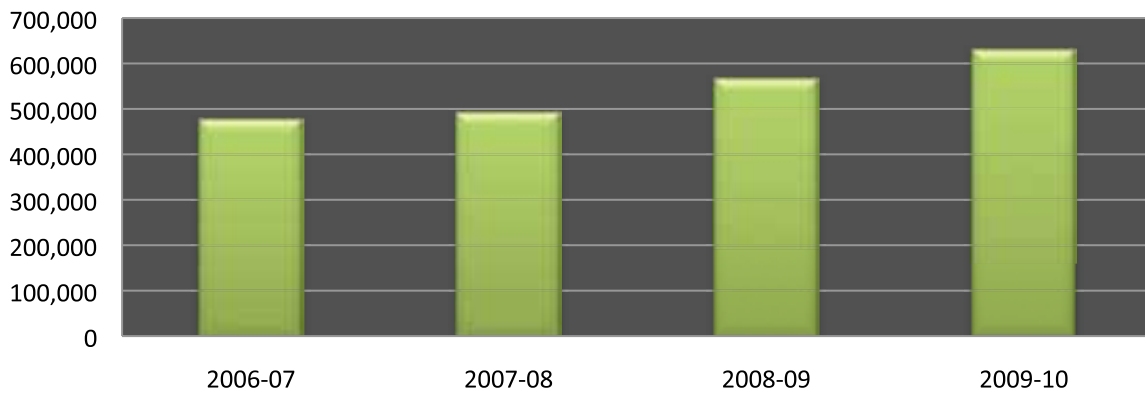
Family Services Program Funding 2006-10



Housing Services Program Funding 2006-10

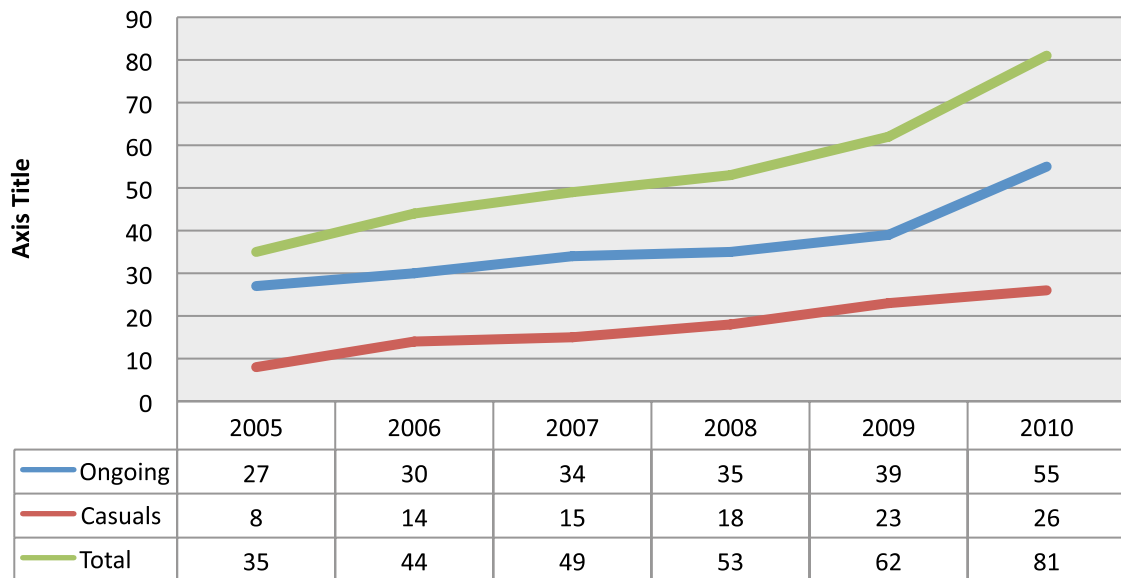


Disability Services Program Funding 2006-10

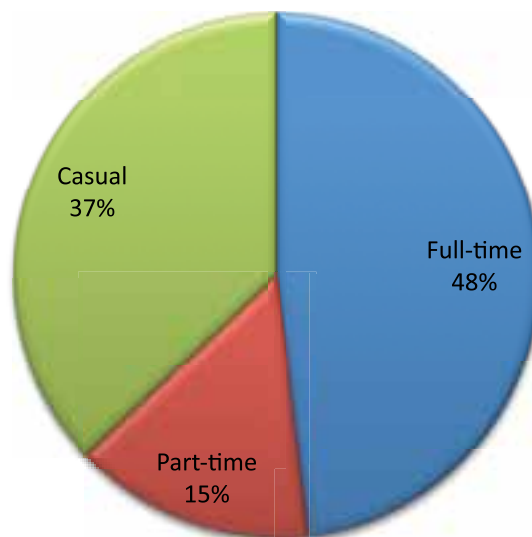




MASP Staffing Numbers 2005-10

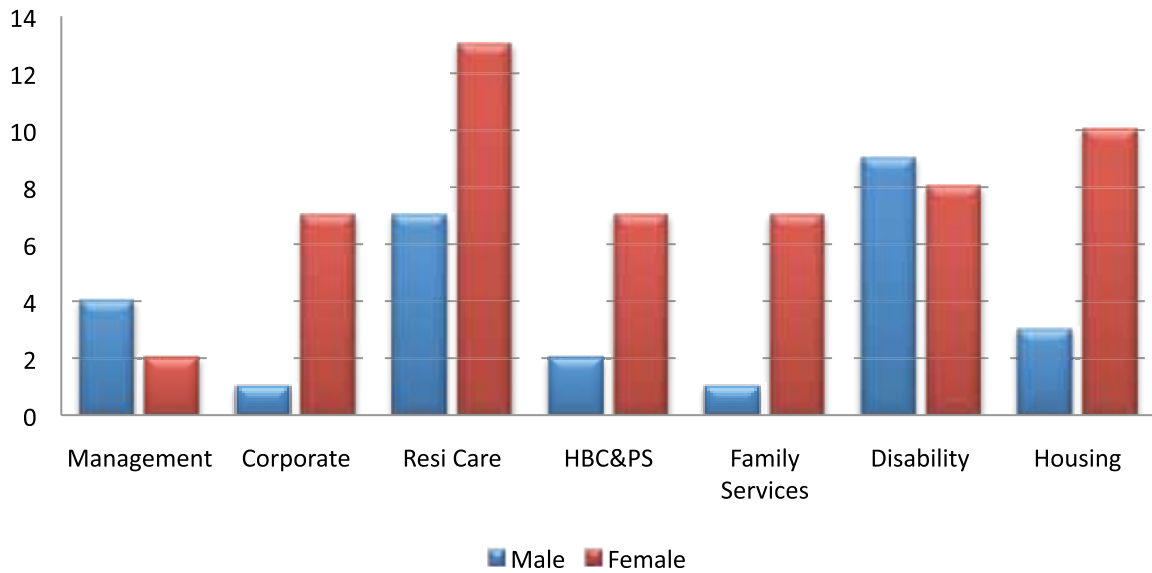


MASP Staffing 2010 X Status

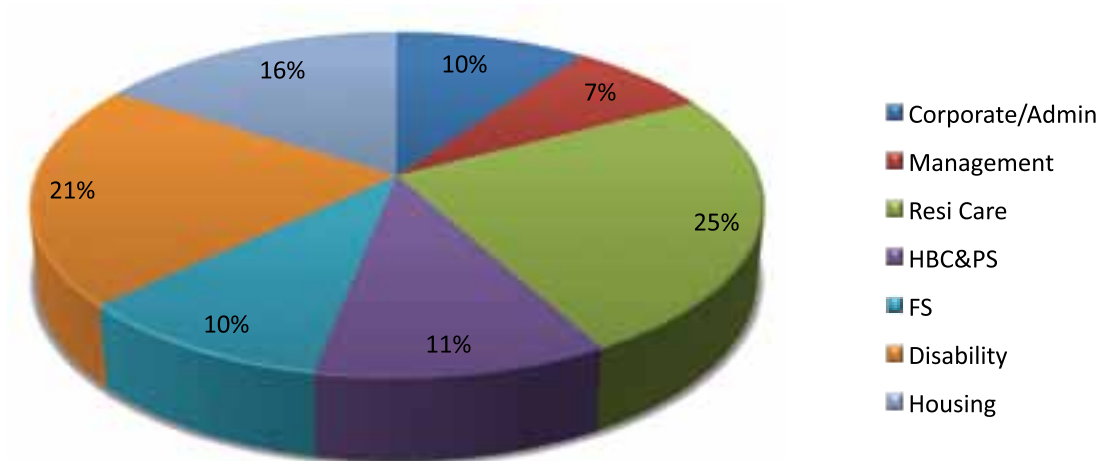




MAASP Staffing Profile 2010



MAASP Staffing 2010 X Service Area



PROGRAM REPORTS

Corporate Services

The workloads for the Corporate Services team over the 2009/2010 year have steadily increased which in turn has increased the demand on their time and resources.

Better planning of appointment times for clients and the introduction of a specific ERF caseworker have increased the amount of customer appointments within the organisation. This has in turn increased the level of the day to day operations of the filing department and reception within the MASP organisation.

As a result of MASP's accreditation to the Homelessness Assistance Service Standards, (HASS), a new function of 'Tenancy & Property Management' has been developed within the Corporate Services Program. This position will coordinate and manage all of the organisation's properties in regard to tenancy management, repairs & maintenance, statistical reporting, etc. To aid and automate this process, MASP has now purchased and installed a new housing and tenancy management software package called "CODA" and our staff have now been trained in the management and use of this product.

With the added duties that have now been assigned to the Corporate Services Program, staffing levels have now been increased to cope with the larger work load. The Corporate Services Program welcomes Samantha Manning to MASP, and the Corporate Services team now has a staff of six full time workers and two part time workers.

The upgrade to the Information Technology and Telephone systems, which was talked about in last year's annual report, has now taken place. These upgrades have greatly enhanced and improved the organisation's ability to deliver a high quality service to all of its customers.

Another piece of work that has been undertaken was the reconstruction of MASP's web site. After being "off the air" for a number of months while it was being reconstructed, the new MASP web site was launched late in 2009, with a greater emphasis on the organisation's available services. This new web site greatly improves MASP's image within the community.

On closing I must thank all of the Corporate Services team which has worked tirelessly throughout the year with exceptional dedication to the MASP organisation and also to their job. As the face and the front line people of MASP, their work is invaluable.

Garry Keller

Manager, Corporate Services



*Rae Baker, Carol Roberts, Shirley Daniel, Garry Keller,
Sammi Manning, Nicole Bull, Vanessa Sievwright*

Photo: Sarah Simmons



DISABILITY SERVICES

This year has been another great year for all involved in MASP's Disability Program. We have seen some great outcomes from the people we support, who continue to develop in their independent living, social, and workplace skills every day.

We welcomed 12 new participants to the Social Group aging from 7 years to 18 years. All enjoyed visits to the Reptile Park in Renmark, OrangeWorld, Swimming, Perry Sandhills, Wentworth Gaol, Cinema and 10 Pin Bowling. The Social Group program now provides Respite and Social Skills development to 24 families.

The HACC day centre continues to be a popular service amongst our disadvantaged adults, with the centre seeing an average of 17 service users per day. People have enjoyed the updated Activities Program consisting of Bingo, Metal Detecting, Darts, Quoits, Quiz, Board Games, Movies, Billiards and Day Trips. Operating 365 days of the year, we provided 6802 meals, 597 hours of personal care and 16375 hours of activities during the year.

A very big 'thank you' once again to the Burfitt family for volunteering their time on Christmas Day to provide a lunch with all the trimmings.

On a sad note, we farewelled two of our long time friends Jimmy Flynn and Stan Marshall.

Just Redgum provides the opportunity for young people to learn and develop workplace skills. 13 people currently participate in the program.

This year the team have continued to provide products to customers not just in the local area, but also across the state. They have also provided some larger orders to the Ginko Mines and the Murray Darling Junction Landcare Group.

The team continue to manage a nice balance between work and play, still finding time to attend AFL games on two occasions, and also marketing their products at the Riverland and ADFA field days.



Social Group getting ready to storm the PS Melbourne.



*HACC Day Program and Support Worker, Sandy Diaper, plating up.
Photos: Sarah Simmons*

Many thanks again to Doug and Elaine Rowe from the Merbein Sawmills, who have supported this program for approximately 10 years. For their generosity and friendship we will be forever grateful.

Also a big thank you to our valued and wonderful Just Redgum volunteers – Don Reid and Roger Drewitt. Your ongoing support has been much appreciated with Don's long term contribution being formally recognized by the agency this year.

We welcomed four work experience students to our team throughout the year. Two students studying the Diploma of Community Welfare Work, one student on placement from Xavier College and one from Irymple Secondary College. Thanks to everyone for making them very welcome.

We also farewelled Lisa Lampard to the Housing Services team and welcomed back Roger Steel and Kira Mazurek.



*Disability Services staff Kira Mazurek, Roger Steel, Loretta Waylen, Trevor Scholar and Kylie Cawley.
Photo: Sarah Simmons*

Thanks to all the staff, clients and families for your hard work and commitment in making it another great year in Disability.

Don't let what you cannot do interfere with what you can do.

Rebecca Hemming

Manager, Disability Services



*Trevor Scholar, Kate Lillia, Dan Carter, Michael Casey, Matthew Milne, Rebecca Hemming, Mandy McCole, Dom Macheda, Sandy Diaper, Ray Walters, Dennis Berry, Roger Steel, John Burfitt, Luke Richards, Don Reid and Steve Reid.
Photo: Sarah Simmons*



HOUSING SERVICES

The Housing Services program has continued to face many challenges over the previous twelve months. I would like to extend my personal thanks to all team members and volunteers who have provided an excellent standard of service and support to homeless and disadvantaged people in our community.

Demand in the housing program remains high due to the nature of homelessness issues and the quality of support MASP has continued to provide.

The Housing team continue to provide a quality service to all people in need by assisting young people, families and adults aspire to obtain sustainable, affordable and appropriate long term housing.

MASP would like to thank those staff who have moved on to new challenges for their contributions and also welcome new colleagues and look forward to the challenges ahead.

Over the past twelve months both Rob Crouch and Lisa Borrie reached their 10 years with the agency and we congratulate them for their ongoing enthusiasm and commitment to the demanding work we do.

The Emergency Relief Program continues to provide the Housing team with challenges. Whilst providing assistance to our community members, the housing program intake system has continued to meet demand and excel within the existing funding expectations. Although this has created its own set of challenges, team members have gone about their business in a professional and diligent manner.

Over the past two years, the team members have devoted much time and energy to meeting accreditation standards with the ongoing guidance and support from MASP's Quality Improvement Coordinator, Michael Jobe. In September 2009 we were assessed by QICSA as having the necessary policies and processes in place to meet 'HASS' standards.

MASP has continued to move forward this year by securing additional funding opportunities. Such opportunities have included the Intensive Case Management of Indigenous Tenancies pilot project which June Dowdy has been seconded to run and the Family Reconciliation initiative which provides additional support to young adults who are homeless/or at risk of becoming homeless. We are fortunate to have secured the services of Lisa Lampard in this position. Both these programs are funded by the Department of Human services. MASP were also able to develop a partnership with local mental health services for a youth dual diagnosis program which aims to provide additional specialist support to youth workers and homeless young people who may have substance dependency and an emerging mental health condition. This is a collaborative initiative between DHS and the Department of Health.



Jenny Richardson, Lisa Lampard, Rudley Johnson, Merrin Hudson, Brooke Higgs, Nellie Minter, Lyn Walder, June Dowdy, Louise Peterson, Natalie Marshall, Tiffany Lynch, Paul Vanek and Rob Crouch.

Photo: Sarah Simmons

As an extension to the Emergency Relief Program MASP has been able to secure 18 months of funding from the Federal Government to provide case management to vulnerable groups. This funding is a new initiative to provide intake, assessment and case management to those persons who may be experiencing recurrent financial hardship and we welcome Toni Taggart to the team.

The Vineleaf Student Hostel continues to provide accommodation and live-in support for secondary students. Earlier this year we farewelled John and Di as our live-in Supervisors and extend our thanks and appreciation for their commitment and devotion to young people previously supported. I would like to welcome Sam Percy and Kevin Overton as the new hostel Supervisors and are delighted by their enthusiasm and commitment to the young people at the Hostel.

Morgan House continues to provide several young people including young mothers make the transitional from supported accommodation to independent long term housing. I would like to thank Leanne and Craig – Lead Tenants, who have provided on-site support.

During the previous 12 months, MASP has continued to provide ongoing supported accommodation and property management to assist people transition into independent long term housing. I would like to acknowledge all staff who have provided this tenancy management function.

On a final note, I would like to thank the MASP housing team for their professionalism and preparedness to go "the extra mile" when called upon to do so.

Nellie Minter.

Manager, Housing Services



PLACEMENT & FAMILY SERVICES

Placement & Family Services has seen a year of amalgamation and growth with a great focus on Quality Improvement.

Back in January this year the agency decided to restructure the three programs of Family Services (Family Services, ChildFIRST, Finding Solutions & Assistance With Planning), Placement & Support (ICMS, Out of Home Care, Leaving Care/ After Care & Youth Justice Community Support) and Residential Care, bringing the three programs under the Program title of Placement & Family Services.

Within the restructure MASP were pleased to appoint Kate Jenner to the position of Senior Worker, Home Based Care & Placement Support, Stacey Burnett to Senior Worker of Family Services and Fiona Williams continues in her position of Senior Worker of Residential Care. And I thank them for their efforts over the past 6 months.

Residential Care – Fiona Williams

Over the past twelve months Resi Care has not been without its challenges. However, we have had a really positive result from a recruitment drive earlier in 2010. We have gained new workers and we also have others returning to the field. All of whom are of a high quality and I envisage will have a positive effect on the residents.

We now have a good mix of contracted staff members and casuals with varied interests and experience to bring to a challenging cohort of young people.

Over more recent weeks we have had Pam Harrison doing Yoga with the kids and Noel Hancock and Jane Hollis have taken them to the Renmark Reptile Park, with photographic evidence of them all nursing a snake (not for me!).

With the commencement of Kerry Adams in her capacity as Day Programs Co-ordinator we have also taken music to the Unit, already a hit!

We are all grateful for the weekly support of Jenny Carver of the Take Two program, keeping all of us grounded and ready to get back into it for another day. These sessions are an hour long and enable staff to speak about their work freely, supporting best practice and self care.

On the 13th and 14th April a large group of staff, including myself, attended Effective Conflict Management training that was specifically for residential care workers. This was brought to Mildura especially for us by the Centre For Excellence and greatly appreciated. We also sent Lynne French and Noel Hancock to Resi Rocks, also a day specifically for residential support workers, which given that we are the only adolescent residential facility in Mildura, can be inspiring.

Looking forward, there are a number of exciting projects that will support better outcomes and a better environment for these traumatised young people to hopefully reach better outcomes.

Family Services – Stacey Burnett

Our Family Services team has experienced another very busy and successful year in 2009-2010.

MASP Family Services consists of four programs: ChildFIRST, Family Services, Finding Solutions and Assistance With Planning, the Disability Planning Pilot.

Our highly skilled and committed ChildFIRST team consists of Carey Cramp, Kane Hudson and Sam Rogers.

ChildFIRST completed 317 assessments (total of 3017 hours of service) with

families resulting in 121 cases, or 38% of Intakes being referred to Family Services providers within the Mallee Child Youth & Family Services Alliance (MCYFSA) across the four LGAs of the Mallee catchment. Families not referred to Family Services were connected with other universal and secondary services that could support and assist parents to meet the needs of their children and family.

The MCYFSA partner agencies include DHS, MASP, Centacare, Mallee Family Care, Mildura Aboriginal Corporation, Murray Valley Aboriginal Co-operative, St. Lukes Anglicare, Sea Lake District Health Service and Swan Hill Aboriginal Services across the Mildura, Swan Hill, Gannawarra and Buloke Local Government Areas.

We are extremely lucky to have two very dedicated and energetic workers, Annie Villiva and Belinda McShane providing our Family Services. In 2009-2010, the service received 18 referrals which lead to 2690 hours of support being provided.

Annie and Belinda have worked tirelessly with some of our community's most vulnerable and complex families assisting them to increase their capacity to care for and ensure the health, safety and wellbeing of their children.

Annie too has provided support to a total of 10 families in the 2009-2010 period within the Finding Solutions program to prevent family breakdown and Child Protection involvement for these families.

I would like to take this opportunity to thank everyone for their hard work, dedication and commitment during the last 12 months. I look forward to leading the team into what is sure to be another "heads down, bums up" year with a lot of laughs and fun along the way.

Home Based Care & Placement Support – Kate Jenner

It's only been a few months since I returned to the Program as Senior Worker, but what a busy time it's been! The last six months has seen immense growth in the team to now incorporate new programs and a number of new staff.

Kerry Adams has begun in a dual role of Day Program Coordinator/Leaving Care Worker. Kerry has brought her range of knowledge of Education, Employment and Training as well as her creative mind to assist the development of new and exciting programs for our high risk young people.

Donna Strong has returned to the team as a Caregiver Recruitment worker and has already begun a successful campaign for an increase in carer numbers. The demand for placements has not decreased so we are hopeful to see how a new batch of carers go through the process in the coming months.

Lindsay Lynch has moved to our team in his position as Youth Justice Community Support worker to align with our other statutory programs. This position continues to meet targets and we are experiencing some great outcomes for young people responding to this intensive model of practice.

Our existing placement and support workers Melissa, Kat and Raelene continue to work tirelessly to support our caregivers and young people in placements which has been, at times, an all-consuming process due to the low numbers of caregivers and the complex issues facing our client group. The program continues to meet targets though not without difficulty due to strain on caregivers.

Thanks also to Louise Smith in her role as Intensive Case Management Service worker providing support to a small but highly challenging group of young people. Lou was recognized during the year for her efforts and received a staff award.



Our current caregiver pool is also very deserving of recognition for their extensive efforts in caring for our young people. The commitment and compassion continually shown by our carers is amazing and they are an absolute asset to the program and to the community.

The Kokoda Mentoring Program is running again this year and I travelled with Ken to complete the trek as a mentor. The crew trained hard all year with a total of 11 young people and 16 mentors completing the trip to Papua New Guinea.

All in all a very successful six months past and we hope for a continuation of this progress in the coming year.

December 2009 saw Placement & Family Services Program undergo an external review conducted by Australian HealthCare Associates to obtain recognition as a Registered Community Services Organisation as per the Children, Youth and Families Act 2005. Fortunately the agency was successful in gaining this accreditation and as such are able to continue to provide out of home care and family services within the community.

Work continues to ensure quality services are provided by MASP into the future.

would like to take this opportunity to personally thank all Caregivers, Volunteers and other community members who have contributed to the success we all enjoy.

2010-2011 shapes up to be a year of continued improvement and hopefully growth, to enable MASP Placement & Family Services to continue to provide services to some of the most vulnerable members of our community.



Melissa Van Reyersdael, Kate Jenner, Kerry Adams, Fiona Williams, Belinda McShane, Michelle Mills, Kane Hudson, Stacey Burnett, Greg Robinson, Sam Rogers, Ken Innes, Carey Cramp, Annie Villiva, Louise Smith, Raylene Halls
Photo: Sarah Simmons

Greg Robinson

Manager, Placement & Family Services



2010 Kokoda participants getting excited about the prospect of trenchfoot and malaria.
Photo: Sarah Simmons



CONTINUOUS IMPROVEMENT

During the past year MASP formalised its commitment to Continuous Quality Improvement by creating a dedicated, part time, salaried position to oversee its program accreditation and quality assurance work. The position has also assumed some responsibility for the very related staff training and professional development area.

Accreditation

Regarding accreditation, MASP undertook two external accreditation reviews at the end of 2009 against the Housing Assistance and the Child Youth and Family Standards. Both accreditations were obtained.

In addition, we continued our work on the accreditation standards of the Office of Housing to be a registered Housing Provider. By June 2009 this was looking very positive and we are hopeful that accreditation will be finally obtained before the end of 2010.

Finally our Disability Services program has been working on "self assessment" against the standards of a third DHS accreditation, the Disability Service Standards. The external review under this standard will take place in 2011. Much new policy and procedure has been put in place by the disability service and we are expecting to obtain this accreditation also.

Towards the end of this financial year we were pleased to hear that DHS was starting to work on having one set of integrated quality standards, rather than the current three overlapping sets. Hopefully these will be completed by early 2011 and mean that we have only one DHS related external review every three years instead of the current three reviews. Such external review processes do involve an enormous investment of time and resources from those agencies seeking to prove their compliance.

Unfortunately, as one demand seems to lessen, another opens up in its place. In this case the new demand has been initiated by the HACC program in introducing its requirement that services adopt its newly articulated Active Service Model. No problems with the model of practice but just requiring another round of adapting and integrating new procedures and another workload for already busy practitioners.

Infrastructure

During the year MASP developed a Continuous Improvement Plan to replace the many other plans we have. This plan sits under our 3 year Strategy Plan as its operational arm. The MASP Management Team regularly monitor this plan to check on progress against our service quality objectives.

Part of this monitoring and part of our work against the plan is undertaken by our newly formed Continuous Improvement Committee, who have met monthly since the start of this calendar year. This committee has continued to address many of the issues on consumer input, case management practice and access and equity issues that had been dealt with last year by three separate working groups.

The philosophical / theoretical basis for our continuous (quality) improvement activity was laid out in a new policy instruction to staff. This policy, endorsed by our Board, reiterates that although we have to ensure a minimum quality standard in all that we do (Quality Assurance) the critical issue is continuous improvement and continued focus on systematic review and development of our client centred policies. It is the continuing journey, not just the destination, that is

important in our new policy directions for quality practice.

Communication

One of the most important aspects of our work in continuous improvement is to communicate developments and requirements to staff. To this end a quarterly bulletin goes out to staff advising of changes to policy, process and procedure and we are starting to integrate this process into our 'all-staff' development days. The MASP intranet is our most critical resource in ensuring that staff have the latest instructions, tools and forms at their fingertips and we are continuing our work to make it as user friendly and accessible as possible.

Training

Foundation laying work in the (complementary) staff training area is also being undertaken. We have significantly revised our staff training policy and have introduced an in-house training program to focus on important areas for staff training and knowledge building. The in-house program consists of short duration training sessions delivered at MASP by senior MASP staff. "Orientation" is the key course but we also have run, or scheduled, courses in Human Resource Management, Computer skills, Code of Conduct/Duty of Care, Case Management and Supervision. Feedback from staff in respect of five course run has been very positive.

As a tangible indicator of our new approach, we are having all future staff development plans being done during the same month so that we can develop an agency wide training plan and focus our resources and training dollar.

The future

The requirements of funding bodies for higher quality practice in the work being undertaken by agencies will only become more intense. They too, value continuous quality improvement with a more systematic approach to service delivery emphasizing evidence of desired practice, positive consumer outcomes and stakeholder involvement.

Gone are the days when Quality Assurance meant merely the development of policy and procedure manuals which lay in dusty shelves between compliance reviews. Gone are the days when good work was measured by inputs and throughputs alone... and at MASP, we believe that this is certainly a change for the better!

Michael Jobe

Continuous Improvement Co-ordinator



GODDEN AWARD

The Godden Award was established in 2007 in recognition of those who have made an outstanding contribution to the aims of MASP and the community we serve.

As a tribute to the significance of volunteerism, altruism and community mindedness in supporting the delivery of crucial community services, the award was named in honour of two long time MASP carers, Barb and Noel Godden.

2009 Recipient – Don Reid

Don completed his apprenticeship in 1962 as a boilermaker/welder at the Victorian Railways workshops in Newport. He then shifted to Mildura and commenced work with Andy's Engineers (then in Deakin Ave where Fishers now stands). He worked with Andy's for 2 years, then moved on to the Mildura Co-op, Irymple Branch.

In 1967, he started a new job at Mildura Plaster Mills as a maintenance engineer for the princely wage of \$44 per week. In 1976, he was offered a position at Mildura Citrus Products as maintenance engineer and worked there until the company closed down in 1994.

Don was forced into early retirement due to ill health in November 1994. From that time, he has kept himself busy working on his woodlathe and being 'Mr Fixit' for family, friends and neighbours.

Since the opening of Just Redgum, Don has been a very regular volunteer and mentor to the young people who have come through the programme. Don enjoys a special camaraderie with the workshop participants and he values their friendship and the time spent with all at 'Just Redgum'.

We acknowledge our appreciation to Don for the years of voluntary service provided to MASP and the clients we seek to serve.

GODDEN AWARD - Past Recipients

2007 Barb & Noel Godden

2007 Doug & Elaine Rowe

2007 Richard Vandenberg

2008 Tim Robinson



Don receiving the Godden Award from Board Chairperson, Greg Herrick, and CEO Doug Tonge.

FINANCIAL REPORT

Income Statement for the Year Ended 30 June 2010

	2010 \$	2009 \$
Revenue	4,351,960	3,969,840
Employee benefits expenses	(3,179,311)	(2,748,292)
Service delivery expenses	(115,110)	(191,110)
Administration expenses	(585,876)	(627,051)
Depreciation & amortisation expenses	(222,530)	(200,916)
Other expenses from ordinary activities	(353,924)	(179,043)
<i>Profit (Loss) from ordinary activities before income tax expense</i>	(104,791)	23,428
Income tax expense	0	0
<i>Net profit (loss) from ordinary activities after income tax expense attributable to members</i>	(104,791)	23,428



Statement of Financial Position for the Year Ended 30 June 2010

	2010 \$	2009 \$
Current Assets		
Cash and cash equivalents	166,547	298,231
Trade and other receivables	76,595	38,286
Total Current Assets	243,142	336,517
Non-Current Assets		
Property, plant & equipment	4,775,048	3,814,488
Total Non-Current Assets	4,775,048	3,814,488
Total Assets	5,018,190	4,151,005
Current Liabilities		
Trade and other payables	173,137	224,403
Short term borrowings	49,480	220,000
Short term provisions	265,240	221,611
Income received in advance	142,452	0
Total Current Liabilities	630,309	666,014
Non-Current Liabilities		
Long term provisions	76,773	59,413
Total Non-Current Liabilities	76,773	59,413
Total Liabilities	707,082	725,427
Net Assets	4,311,108	3,425,578
Equity		
Reserves	1,704,099	713,778
Retained earnings	2,607,009	2,711,800
Total Equity	4,311,108	3,425,578

FINANCIAL REPORT

Statement of Changes in Equity for the Year Ended 30 June 2010

	RETAINED EARNINGS	ASSET REVALUATION SURPLUS	TOTAL
	\$	\$	\$
2010			
Balance at beginning of the year	2,711,800	713,778	3,425,578
Profit attributable to members	(104,791)	-	(104,791)
Revaluation increment	-	990,321	990,321
Balance as at 30 June 2010	2,607,009	1,704,099	4,311,108
2009			
Balance at beginning of the year	2,688,372	713,778	3,402,150
Profit attributable to members	23,428	-	23,428
Balance as at 30 June 2009	2,711,800	713,778	3,425,578



FINANCIAL REPORT

Cash Flow Statement for the Year Ended 30 June 2010

	2010 \$	2009 \$
Cash from operating activities		
Receipts from government grants	3,808,346	3,460,273
Payments to suppliers and employees	(4,224,457)	(3,572,866)
Other income	615,321	516,690
Interest received	2,800	4,580
Net cash provided by operating activities	202,010	408,677
 Cash flows from investing activities		
Proceeds from sale of plant and equipment	169,172	99,649
Acquisition of property, plant and equipment	(332,346)	(382,134)
Net cash used in investing activities	(163,174)	(282,485)
 Net decrease in cash held	38,836	126,192
Cash and cash equivalents at beginning of year	78,231	(47,961)
Cash and cash equivalents at end of year	117,067	78,231



Basis of Preparation of the Concise Financial Report

The concise financial report has been prepared in accordance with Accounting Standard AASB 1039. Concise Financial Reports and Association's Incorporation Act (1981) Vic.

The financial statements, specific disclosures and other information included in the concise financial report are derived from and are consistent with the full financial report of the Mallee Accommodation & Support Program Inc.

The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of the Mallee Accommodation & Support Program as the full financial report.

The accounting policies have been consistently applied and are consistent with those of the previous financial year.





FINANCIAL REPORT

MALLEE ACCOMMODATION & SUPPORT PROGRAM INC. STATEMENT BY MEMBERS OF THE COMMITTEE

In the opinion of the committee the concise financial report as set out on pages 23 to 26:

1. Presents a true and fair view the financial position of Mallee Accommodation Support Program Inc. as at 30 June 2010 and its performance for the year ended on that date in accordance with Australian Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board.
2. At the date of this statement, there are reasonable grounds to believe that Mallee Accommodation Support Program Inc. will be able to pay its debts as and when they fall due.
3. Complies with the Accounting Standard AASB1039: Concise Financial Reports.
4. Has been derived from and is consistent with the full financial report of Mallee Accommodation & Support Program Inc.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the committee by:

President:

(Mr. Greg Herrick)

Treasurer:

(Mr. Peter O'Donnell)

Dated this 20th day of October, 2010

ACKNOWLEDGEMENTS

We would like to acknowledge with sincere thanks and gratitude the contribution of the following outstanding individuals, organisations and businesses, for helping us to achieve all we have throughout the past 12 months and for helping us continue to meet the needs of those we seek to serve.

Carers

Sandra Allen
Cheryl Page
Dawn Stevenson

Judy Brinsmead
Barb & Noel Godden
Paul Vanek

Leanne Collins
Colin Phillis
Bronwyn Williams



Carers Bronwyn Williams and Barb Godden during some well earned 'down time'.

Volunteers

John and Di Overton
Sam Percy & Kevin Overton

Leanne Smith & Craig Jaensch

MASP Sponsors & Supporters

Admedia — Adam Hobbs
Davison Ford — Garry Davison
Kids Under Cover
Merbein CWA
Norma Robertson
Probus Club — Mildura South
Richard Tankard
Sunraysia Daily

Alan Fisher (IGA)
Grand Hotel
Larry Cavallaro
Mildura Development Corporation
Peter & Fiona Devillee
Radio 3MA
Roger Pickering
Wayne Wilkie

Carinya Branch CWA
Doug & Elaine Rowe — Merbein Saw Mills
Lillian Watson
Merbein Night Branch CWA
Peter Hartmann
Red Cliffs Settler News
Rotary Club of Irymple
Southern Cross Business Advisers

Dahlsens Building Centres
J. Robbins
MADEC
Michelle Fisher
Prime Television
Riverland Forklifts
The Mildura Club
Geoff Becker (SOTM fundraiser)



Kokoda Trek fundraising

Balls n Bumpers - Trevor Ryan

Setts Bar & Function Centre - Dean Forsyth, Deb Barry and Staff

Lindemans Wines (Fosters Group) - Jason Garraway

SuniTAFE - Brad Fyfe, Greg Leslie

Oasis Autos - Dave Seddon

Dutch Courage Band Members - Dave Seddon, Grant Hammence,
Chris Booth, Neville Herbert, Gavin Graham

Graeme Burrows Jewellers - Graeme Burrows

Mildura Sports Centre - Mark O'Donnell

Aussie Disposals - Ben Batey

Café Pronto - Maurizio Biasi and Christine Frazzica

Kim Whitelegg

Mildura RSL - John Searle

Torambre Wines - Tony Saunders

Wally Knights

Josh Hunt

Vickies Place - Greg & Maria Robinson

Pizza Café - Joseph Carrazza

Davison Ford - Jamie Blair

SportzPrint - Anthony Telfer, Darren Seaman

City Limits - Mal Kalms

Kathryn & Trevor Rowles

Tracey & Tim Donaldson

Tracey & Greg Fraser

Leigh Candy - Loddon Mallee Youth Mentoring

Mildura Rural City Council

First Aid Works (Paul Hicks)

GMC Computing (Nick Cavallo & George Dobricic)



Geoff Becker conducting the cheque handover as a result of the Spirit of the Motorcycle fundraiser.



Kokoda mentor, Peter McGuinness, at the Setts fundraiser. Photo: Sarah Simmons

Hydsol Heat Bike Riding Team

Riders:

John Edgcumbe	Shane Gathercole	Annie Power
Lynda Maconachie	Martin Hill	Jason Hawkes
Stewie Stevens	Brad Fyfe	Jason White
Tracy Lee		

Support Crew

Jo Edgcumbe	Trevor Scholar	Rett O'Brien
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Sponsors

Naming rights – Hydraulic Solutions

National Bank Fashion Window Blinds

CFA Mayne Homes

Mildura Discount Carpets Mallee Foods

Seasons/The New Spanish Bar & Grill Bunnings Warehouse

Quality Hotel Mildura Grand Malicious Graphic Art

Leon Power Chiropractic Centre North West Cleaning

Markraft Engineering Supplies Mildura Truck Centre

Piscioneri Transport Services J.D. Tiling Services

Mildura Electrical Stop Signs

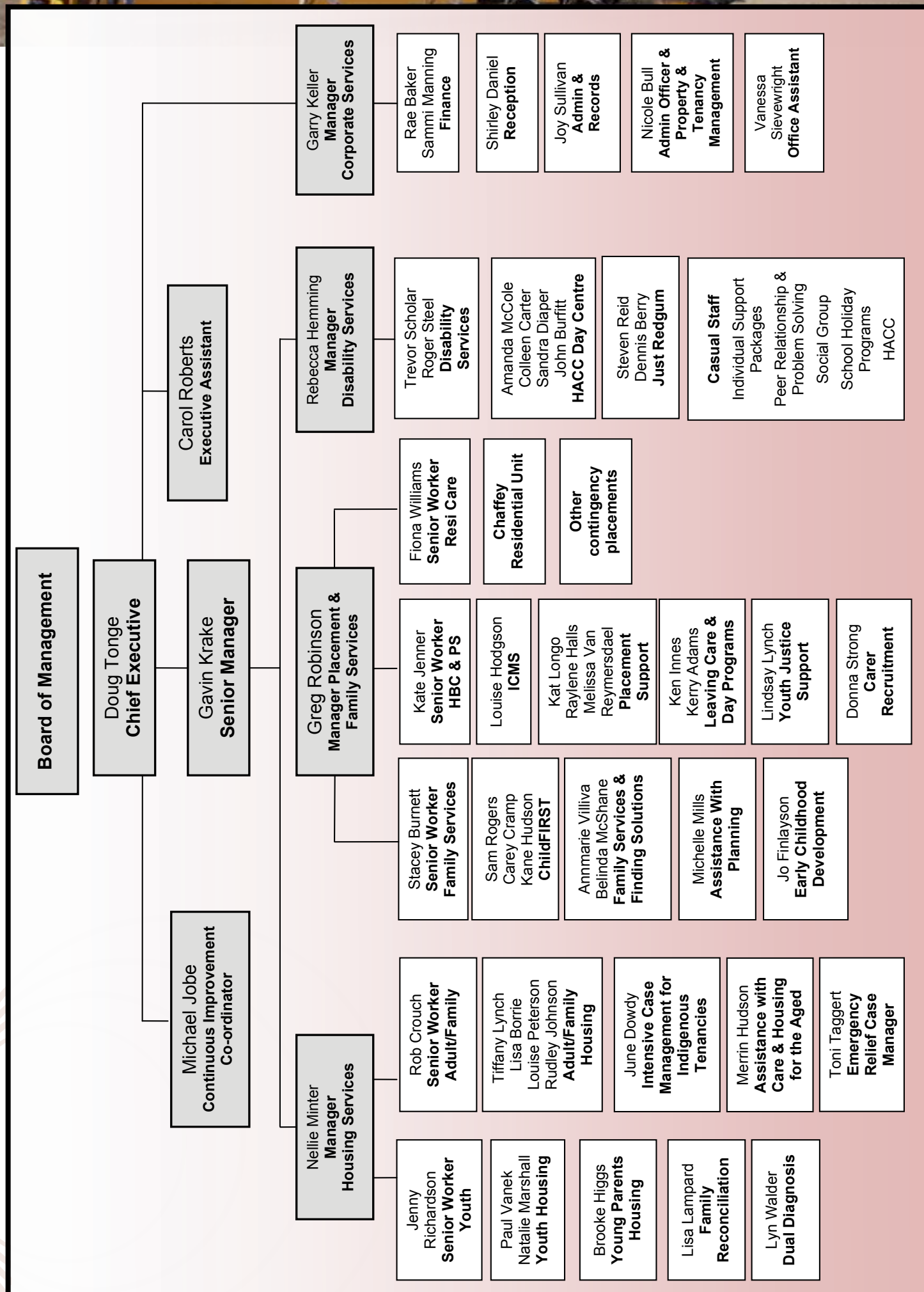
Peter Williams Painting & Decorating Harps Engineering



Murray To Moyne pre-trip photo: Trevor Scholar, Martin Hill, Shane Gathercole, Annie Power, Stewie Stephens, Tracy Lee. Brad Fyfe, Jason White, John Edgcumbe, Jo Edgcumbe

STAFF DEPARTURES

JANE BARCLAY	Housing/Family Services	14/05/10
TANIA BASS	Home Based Care & Placement Support	01/04/10
SUSAN BOSWORTH	Resi Care	20/09/09
CHARMAIN BRIANT	Home Based Care & Placement Support	12/02/10
LARRY CAVALLO	Resi Care	24/04/10
CAROLYN CHAMBERLAIN	Housing	07/07/10
MILTON CHAPMAN	Resi Care	23/08/09
KATE COTCHING	Resi Care	26/07/09
DEBBIE CRETENDEN	Resi Care	10/01/10
CHANTELLE FIEGE	Resi Care	16/02/10
TERRI FULTON	Resi Care	16/05/10
CATHLENE HARRISON	Resi Care	17/04/10
LUCY JACKSON	Resi Care	06/10/09
PATRICIA JACKSON	Housing	13/10/09
BELINDA JENKINS	Disability	26/07/09
CHLOE JONES	Disability	07/02/10
DARREN JONES	Home Based Care & Placement Support	29/01/10
MICHAEL JONES	Housing	26/03/10
REBECCA KOREN	Resi Care	29/11/09
RODNEY LARWOOD	Resi Care	14/05/10
BELINDA MAY	Disability	15/09/09
CAROL MAYERSBACH	Resi Care	08/10/09
LOUISE PEAKE	Disability	20/07/09
MICHELE PENDREY	ACHA	25/03/10
AARON RILEY	Resi Care	02/05/10
KYLIE SMITH	Housing	19/02/10
MARILYN SOBKOWIAK	Resi Care / Disability	16/05/10
GRACE TASSONE	Resi Care	19/02/10



MASP Patron

An enthusiastic supporter and advocate of the cause of homeless, abused and disadvantaged young people, Ken Morgan accepted the honour of being MASP's first and only patron in September 2004.

In the late 1980's, Ken was Chairman of the Variety Club of Victoria for four consecutive terms – the longest serving president on record.

In 1989 he had a dream to build a house for homeless children who had suffered abuse. In order to do that, he had to break away from Variety and go it alone. That dream evolved into what we now know as Kids Under Cover.

In 2000, Ken was awarded a Humanitarian Award by the Australian Humanitarian Foundation, in recognition of his work with homeless children. In 2003 Ken was awarded the Centenary Medal for his services to the community – in particular youth homelessness.

Having received the 2008 Victoria Day Council Award for a Public and Community Service Organisation, through the efforts of great people like Ken, Kids Under Cover continues its important work throughout Victoria and Australia.

MASP has been a member organization of KUC since its inception and through the building of this special relationship have seen five KUC bungalows, the KUC Davison Family Units and Morgan House established in our community.



Ken Morgan

Patron — Mallee Accommodation
& Support Program

MASP Life Members

Les Airs
Bill Brown
Alan Chalkley
Janet Decker
Linda Hurley
Betty Krake, OAM
Mary LePoidevin
Glenn Milne
Dot Phelan
Jack Rust
Ray Smith
Joan Stewart (deceased)
Colin Thomson



MALLEE ACCOMMODATION & SUPPORT PROGRAM INC.

140 Langtree Avenue, Mildura, Victoria 3500

Incorporation # A003055R