



MALLEE ACCOMMODATION & SUPPORT PROGRAM LTD

Annual Report 2016

Contents

Who We Are	1
MASP Origins & History	2
MASP Services	3
Message from the Board Chair	7
Board of Directors	8
MASP Life Members	10
Message from the Chief Executive Officer	11
Funding Overview	12
Kokoda Youth Mentoring Program	14
Program Reports	
Homelessness Support Program	17
Disability Support Program	19
Placement & Family Services Program	22
Administrative & Financial Services	26
MASP Mildura Women's Charity Lunch	28
Godden Award	30
Organisational Structure	31
Acknowledgments	32
Financial Reports	38

Business Address:

Who We Are

Our Vision

Communities free from homelessness, abuse, poverty and disadvantage.

Our Mission

We provide quality services and support that assist people to lead safe, secure, healthy and fulfilling lives.

Our Values

CARING – We listen, we are honest about what we do, we are open minded, objective and non-judgemental.

EMPATHY – We show understanding, knowledge and compassion, and respect the dignity of others always.

INTEGRITY – We do what we say we will do, believe in self and organisation, are honest and work towards continual improvement.

ASPIRATION – Continual growth towards future betterment.

Our Strategic Direction

Strategic Themes

The MASP Strategic Plan 2016-2018 was endorsed by the Board of Management in April 2016 and outlines a comprehensive strategic framework which guides the organisation's core objectives, principles and priorities and underpins all other business and program planning processes.

The Plan is summarised in the following four Strategic Themes:

Sustainability

MASP will create an appropriate organisational and service model to ensure a sustainable future for the organisation and our clients.

Innovation

MASP will develop innovative practices to ensure future planning is representative of our clients needs.

Professionalism

MASP will foster a professional approach within the organisation and with those with whom we work.

Excellence

MASP will create a culture of excellence at an organisation, local, state and federal level.



MASP Origins & History

Mallee Accommodation & Support Program (MASP) evolved through the amalgamation of two former local agencies in 1994. These agencies were the Sunraysia Youth Accommodation Project (SYAP) and the Sunraysia Emergency Accommodation Centre (SEAC) – Emmaus House.

The establishment of SYAP and SEAC in the early 80's was the direct result of the voluntary efforts of caring community members in response to a pressing need for services to the homeless and disadvantaged. Initially, each group worked toward addressing the need to accommodate homeless people on an unfunded basis. In the mid-eighties, both agencies received funding to establish their respective services with paid staff.



GLENN MILNE AND DOUG TONGE WORKING AT THE SYAP OFFICE PRIOR TO THE MERGE TO BECOME MASP IN 1994.

The amalgamation in 1994 brought the combined staffing complement to eight and provided funding for a designated manager. It established MASP as a cross-target service to the homeless and those at risk of homelessness including youth, families and single adults.

Programmatically, however, operations remained separate. The youth service operated from the Vineleaf Rural Student Hostel, the family service from Deakin House and the adult component from Emmaus House.

Eventually, management of all programs was delivered from the one location, with the acquisition of office premises at 140 Langtree Ave in late 1998. These offices were shared at the time with St Lukes Family Care.

In January 1999, the agency experienced further growth with the outsourcing of the Adolescent Community Placement program from the Department of Human Services.

The adjacent building at 138 Langtree Ave was acquired in 2001 to accommodate additional staff as a result of growth in the Disability Support area. At this time, MASP commenced working with young people with a disability on the manufacture and sale of redgum picnic tables and homewares. This program eventually became 'Just Redgum'.

2006 saw the establishment of the MASP Kokoda Youth Mentoring Program, which is now well established and has generated a positive impact on the lives of many young disadvantaged people. MASP looks forward to the 10th anniversary of this great program in 2016.

A further acquisition of 142 Langtree Ave in 2007 was achieved to accommodate the newly funded Family Services program.

The Family Services program was further enhanced in 2008 when MASP was selected as the provider of Child FIRST across the Mallee catchment which commenced in February 2009.

Since this time, MASP has been successful in attracting further funding and a number of new positions to the agency – a testament to MASP's capacity for good management and governance and a long history of quality service delivery.

In 2011, MASP entered into a share farming agreement with Terry & Janet Hill at Netherby Station via Wentworth. The Social Enterprise now consists of eight acres of apricots which MASP manages. This creates opportunities for young people and other MASP clients to undertake a range of duties including pruning, thinning and picking. In 2014, MASP was offered the opportunity by Darling River Packers to take over operational management of the packing shed located at Netherby, extending the job opportunities and experience to our young harvest workers. Now trading as Darling River Produce, MASP enters a second year as packer for two neighbouring apricot growers, along with MASP's crop.

In 2011, MASP also became a Registered Housing Provider opening up future opportunities to expand the availability of social housing in the region. MASP looks forward to developing opportunities through the forging of this relationship with the Victorian Housing Registrar and Government.

For over 30 years, MASP has delivered HACC (Home & Community Care) funded services to community members in need. The MASP day centre, due to demand for the service, had rapidly outgrown the Lemon Avenue site, requiring it to be relocated to a larger centre. The centre provides approximately 4,500 meals; 14,000 hours of activities and 600 hours of personal care to HACC participants each year, with these numbers continually rising.

Catering for growing demand, in 2012 MASP purchased the former Mildura Specialist School property in Sunnyside Avenue, which better allows for the expansion of services and activities at the centre.

The year 2015 saw the establishment of a new accommodation facility tailored on the international accommodation model – 'Abbeyfield'. The facility provides semi-supported accommodation for up to seven residents with a disability, and along with meal provision and limited support, the residents live independently yet benefit from their social interaction with other residents.

During 2016, MASP transitioned from an incorporated association to the legal status of a company limited by guarantee, providing further opportunity for MASP to expand its reach and opportunity.

As MASP looks ahead, it is with great anticipation we await the roll out of the NDIS, the further expansion of Homelessness services into the Far West NSW region and the successful progression of MASP's plans to build new office premises on the corner of Tenth Street and Pine Ave.

MASP Services

Homelessness Support

Case Management	Cross-target support and referral program for homeless and those at risk of homelessness - youth, families and adults.
Assistance with Care & Housing for Aged (ACHA)	Assisting frail, low income older people who are renting, in insecure housing or who are homeless, to remain in the community through accessing appropriate housing linked to community care.
Creating Connections	Delivered in partnership with Haven and Mallee Family Care, the service provides case management and social inclusion support for young people in managing their accommodation needs.
Supporting Young Parents Program	Delivered in partnership with Centacare and the Mallee Domestic Violence Service. The program provides support, information and referral to homeless young parents and assists them in their parenting role.
Intensive Case Management for Indigenous Tenancies	Intensive case management support to indigenous tenants in public housing that are at risk with the aim to provide support to sustain their tenancy.
Family Reconciliation	Provision of family reconciliation and mediation interventions to young people who are homeless or at risk of homelessness aged 16 to 18 years.

MASP Patron



Ken Morgan

An enthusiastic supporter and advocate of the cause of homeless, abused and disadvantaged young people, Ken Morgan accepted the honour of being MASP's first and only patron in September 2004.

In the late 1980's, Ken was Chairman of the Variety Club of Victoria for four consecutive terms - the longest serving president on record.

In 1989 he had a dream to build a house for homeless children who had suffered abuse. In order to do that, he had to break away from Variety and go it alone. That dream evolved into what we now know as Kids Under Cover (KUC).

In 2000, Ken was awarded a Humanitarian Award by the Australian Humanitarian Foundation, in recognition

of his work with homeless children. In 2003 Ken was awarded the Centenary Medal for his services to the community - in particular youth homelessness.

Having received the 2008 Victoria Day Council Award for a Public and Community Service Organisation, through the efforts of great people like Ken, Kids Under Cover continues its important work throughout Victoria and Australia.

Ken's selfless voluntary work for the community and his absolute dedication to helping homeless and at risk young people inspires all who come into contact with him. Fittingly, Ken was acknowledged as a recipient of the Order of Australia Medal in 2011.

MASP has been a member organisation of KUC since its inception and through the building of this special relationship have seen five KUC bungalows, the KUC Davison Family Units and Morgan House established in our community.

MASP Services

Family Services

Child FIRST	Established in February 2009, providing information and referral for vulnerable children and families on behalf of a consortium of seven integrated family services providers across the four LGAs in the Mallee region. The entry point into all Family Services across the region.
Family Services	A range of service interventions to vulnerable families and children to strengthen parental capacity to provide basic care, ensure safety and promote child development.
Finding Solutions	Supports young people and their families who are experiencing conflict and disconnection and provides an earlier intervention response to young people aged under 15 years who are at risk of entering the out of home care placement system.
Stronger Families	Aims to support and strengthen families to prevent children and young people being placed in out-of-home care for the first time. Delivered in partnership with Mallee Family Care (MFC) and Mildura District Aboriginal Services (MDAS), MASP provides the youth meditation and support element of the service.
Early Childhood Development Co-ordination	Responsible for strengthening the integration, linkages and partnerships between early years service providers and Child FIRST/Family Services providers across the Mallee region to maximise the access and ongoing engagement of vulnerable children and families with universal and secondary early years services.
Youth Support Service	A diversionary case management service aimed at young people aged between 10 & 17 who are at risk of entering, or in the early stages of involvement with the Youth Justice System.

Disability Services

Adult Day Activity Support Centre (HACC Program)	Planned day activities and social support for frail aged and disabled clients. Service includes a daily meal, outreach community support and some personal care within the home/community environment. This program is supported by funding from the Commonwealth and Victorian Governments under the HACC program.
Disability Day Program	An innovative program providing work experience and training for young people with disabilities. The program focuses on personal development, work skills, workplace safety and customer relations.
Adolescent Disability Program	Caters for young people with a disability and their families by providing social group activities, one-to-one behaviour modification, family support, parenting skills and school holiday programs.
Peer Relationship & Problem Solving Program (PRSP)	Supports people with a disability to learn independent living skills required to become confident and capable in moving out of home with minimal supports - includes developing peer networks, decision making skills and inclusion in community activities.
Ageing Carers Initiative	Targets carers aged 65 years and over of people with a disability and provides immediate and long term planning for future supports and services.
Individual Support Packages (ISPs)	Provides funds towards supporting a person with a disability in meeting their individual needs. These needs are identified through the development of their life plans and aims to support a person in reaching their goals.



SCHOOL HOLIDAY ACTIVITIES.

Placement & Support

Residential Care	Placement option for young people requiring an out of home placement but not being suitable for a family placement or independent living.
Foster Care	Home-based accommodation and support for children and young people 0-17yrs who require an out of home care placement. Placements are made with trained caregivers in their own households within the community.
Day Program Support	Provision of individual and group day programs to those young people in out of home care who are unable to attend mainstream or alternative education settings.
Intensive Case Management Support	Supports high-risk adolescent clients who are vulnerable to non suicidal self injury and negative external influences. An alternative response to secure welfare placements.
Leaving Care/After Care Program	Ongoing support to young people leaving the statutory care system by assisting with the transition from care to independent living and providing ongoing support, advice and referral.
Kokoda Youth Mentoring Program	This program recruits community mentors and matches them with young people requiring additional support. Part of this program has involved walking the Kokoda Trail in Papua New Guinea.
Youth Justice Community Support Service	Delivered in partnership with Mallee Family Care, Haven and DHHS, the service is an integrated approach to the provision of intensive support and services to Youth Justice clients who are at risk of re-offending.

MASP Services

MASP Properties

Morgan House	Innovative supported housing option for up to three young homeless people.
Residential Care Units	Properties owned by DHHS and managed by MASP for up to five adolescents unable to be placed with extended family, in home based care, or in other supported accommodation. Each residential care facility is staffed 24 hours per day.
Davison Family Units	Four two-bedroom units available for lease to homeless families and/or young people requiring accommodation.
Housing Accommodation	Three three-bedroom and one two-bedroom houses available for lease to homeless young people or young adults/families for short to medium term tenancies.
Unit Accommodation	Three two-bedroom units targeting homeless young people/families. Available for short to medium term tenancy.
Long Term Supported Group Housing	Supported accommodation for up to seven adults with mild intellectual and/or physical disabilities. The residents are supported by a live in Housekeeper.

MASP Social Enterprises

Just Redgum	The enterprise is engaged in the manufacture and sale of redgum furniture and homewares. Participants are primarily young adults with a disability.
Netherby Farm	A primary production enterprise involving the growing, harvesting, packing and sale of apricots. Participants are selected from existing MASP program areas. Additional land on the property allows the potential for other crops to be grown and other activities to be conducted including training programs.
Bins N Things Cleaning Services	An enterprise involving the cleaning of domestic garbage bins with the capacity for brick, paver and concrete cleaning. Participants are selected from existing MASP program areas.



LINDEMANS STAFF VOLUNTEER CLEAN UP DAY AT NETHERBY STATION SOCIAL ENTERPRISE.

Message from the Board Chair



This is my fourth annual Chairman's report to MASP's members, stakeholders and community.

Though challenging times in 2015-16, MASP has again delivered on its promise to care for the vulnerable and less fortunate of our community – a testament to the tireless work of our staff and volunteers.

Our audited financial position as reported on pages 38-68 is an excellent result and one that underlines the strength and stability of our organisation.

As our board worked towards its most recent strategic plan in the back end of 2015, we explored other measures of success that sit alongside our financial performance to affirm MASP's commitment to our clients and community.

An organisation like MASP cannot focus on numbers alone. Financial targets, KPIs and other measures keep us accountable, but it's how we've positively interacted with our people, our clients that tells us whether or not we've succeeded.

2016 has seen MASP's Board and management work to ensure that a client centred approach remains at the forefront of everything we do. This has been a strength of MASP for all the time I've known it, and it's the reason why MASP has historically taken on challenges that aren't appealing to others.

The establishment of a new board sub-committee in 2016 (Clinical Governance sub-committee), works to ensure that whatever decisions are made across our organisation, whether they be operational or strategic, consider first and foremost the current and future needs of clients.

As long as MASP has a sound balance sheet and a strong commitment to empathising, respecting and advocating for those who rely on us, we will continue to work and ensure MASP stays an integral part of our community.

It would be remiss if I didn't take a moment to acknowledge long standing MASP CEO Doug Tonge, who retired on August 10, 2016. Whilst that significant milestone does not fall within this reporting period, it's not appropriate to wait until November 2017 to recognise and report on Doug's outstanding contribution to our community through his pioneering work at MASP.

On behalf of my fellow directors and all associated with MASP, I take this opportunity to sincerely thank Doug for his work, his passion and his humour. In the next few pages there are some reminders of Doug's and MASP's achievements over his 28 year reign. We wish Doug, Marilyn and their family the very best for a much deserved and enjoyable retirement.

This year MASP has also made strategic appointments to support our growing and diverse workforce. A newly created Human Resources Management position brings us high level expertise and coordination to our key assets – our staff. Similarly the reintroduction of a Disability Program Manager positions MASP well for the nationwide NDIS rollout in 2019.

Alongside these appointments, our management team has worked with staff representatives to develop an Enterprise Bargaining Agreement (EBA) that is reflective of the complexities of the sector we work in. The new EBA offers recognition of appropriately qualified personnel, clarity of role and incentive for professional development. Congratulations to all who worked on getting the 2016 EBA together.

Pleasing for this reporting year is the increase of activity across the river into NSW, especially Wentworth and Dareton, allowing us to better serve an increasingly mobile client cohort, with coverage now across the broader Sunraysia - Mallee communities.

In 2016 the board has worked closely with our Director from the Mallee Area (North Division) of Department of Health and Human Services and the staff from the local office to establish a blueprint for quality, client focussed service delivery in our region. I would like to thank Glenis Beaumont and her team for their collaboration and cooperation throughout this time.

At the time of writing we are working on the transition to a brand new residential care property to replace the Chaffey Avenue residence we've managed for more than 20 years. A contemporary housing model in a property that looks and feels like a home (as it is and should be) are among the results of that collaborative work.

Being a 'graduate' of the Kokoda Youth Mentoring Program (KYMP), I'm conscious not to give too much attention to my specific interests. Regardless, it is a hallmark of the remarkable success of the program and the foresight of those who established the program that 2016 celebrates ten years of this initiative. The inclusion of four participants from Swan Hill this year demonstrates the extent of KYMP's reputation and appeal.

An alumni has been formed in 2016 to capture the good work and goodwill of past participants. Congratulations to everyone that has participated, supported or been involved with the KYMP in any way.

Onto some acknowledgements and I begin by thanking my board colleagues for their devotion throughout 2015-16.

My two deputy chairs Fran Medina and Greg Shultz have balanced the demands of their successful professional careers to be of excellent counsel and support to me in my role – thank you both. Fran's work to set up the Clinical Governance sub-committee took enormous commitment, the collaboration between board and staff to deliver client centred outcomes from that group bears the fruit of Fran's great work.

The final member of the board executive team is Caroline Smith who chairs MASP's finance committee. Caroline's work with Bill Cole and Rita Valentich is exceptional. I also acknowledge here the work of our auditor Ian Wescombe from Chan and Naylor and thank Brendan Jess and Damien McCarty from CBA for their outstanding support of MASP.

At our last AGM we welcomed Janet Hicks as our newest director, not content with ascending to the role of Director of Nursing at Mildura Base Hospital, Janet has also immersed herself into her MASP role and I congratulate her on a wonderful first year.

Board of Directors

All members of the MASP Board have contributed significant time and expertise, their generosity, patience and humour is greatly appreciated. Thank you to remaining board members Sue Watson, Peter O'Donnell, Glenn Milne and Kathy Crouch, your contributions on sub-committees and around the board table have been exemplary.

I must pay particular attention to Peter O'Donnell whose term on the board of MASP comes to an end this year. Peter has dedicated nine years to MASP. He is a highly valued member of our Board who established a quality benchmark for our finance committee. Peter is also a 'founding father' of our Kokoda Youth Mentoring Program and I'm pleased to report that Peter's association with MASP won't be lost as he will oversee the board endorsed Kokoda alumni program.

To our community and corporate supporters, thank you, your contributions may go unheralded - but they are not unnoticed.

Thanks again to all MASP staff and volunteers (past and current), for the excellent work you do.

Lastly I thank Bill Cole for his leadership and work, Bill's performance as acting CEO was ably supported by COO Gavin Krake in the second half of 2016.

Please take time to inform yourself of the significant achievements of MASP over the last twelve months as contained within this report, and on behalf of everyone at MASP I wish you well for the coming year.

Greg Leslie Board Chair

2015/2016 Board Meetings attended

Greg Leslie	10
Jo Edgcumbe	2 Resigned 18/11/15
Greg Schultz	11
Peter O'Donnell	8
Sue Watson	10
Glenn Milne	7
Kathy Crouch	10
Fran Medina	9
Caroline Smith	8
Janet Hicks	5 Commenced 18/11/16
Total Board meetings held	11



Greg Leslie - Board Chair

Greg Leslie joined the MASP Board in 2009 after having participated in the Kokoda Youth Mentoring Program. Greg brings to the MASP Board a range of business skills developed in his management roles spanning his professional career in Marketing, Tourism, Hospitality and Education. Greg is a member of the Australian Institute of Company Directors (AICD) and recently participated in their directors' program. Greg values the opportunity to contribute to the Mildura region via representation on community, school, sporting and business advisory groups.

Married to Robyn they are proud parents of Conor and Sascha; the Leslie family enjoys travel, tennis, hiking and the many opportunities to spend time out and around in Mildura.



Fran Medina - Board Deputy Chair

Fran joined the MASP Board in November 2013. Fran is the Principal Solicitor at Medina Legal and holds a Bachelor of Arts and Bachelor of Laws, together with partial MBA studies (for fun!). Fran is currently studying a Masters of Law and brings twenty years plus of legal experience in Melbourne, Bendigo and Mildura to the MASP Board, together with lengthy involvement in community and not for profit Board experience, event management, promotions, corporate governance and business experience. Fran is also a keen cyclist, major sponsor and member of the MASP cycling team raising funds for Kokoda Youth Mentoring Program.



Greg Schultz - Board Deputy Chair

Greg is the Sales Manager for Telstra Business in Western Victoria and has been in the telecommunications game for over 20 years. He first joined the MASP Board in 2012. Greg is involved in a number of other committees in the community including the Blue Ribbon Foundation along with his involvement with sporting clubs and Associations, Greg brings all this experience, knowledge and skills to the MASP Board. Greg enjoys most sports, but his true love is cricket and his main love for the mighty Hawthorn football club. Greg also enjoys socialising as well as spending time with his three lovely children and close friends.



Peter O'Donnell

Peter is a Director of Southern Cross Farms bringing his strategic planning and finance skills to the MASP Board which he joined in 2006.

Peter is also on the finance committee of the Mildura Specialist School, Chair of Mildura Airport P/L and was the co-founder of the MASP Kokoda Youth Leadership Program. Peter enjoys his sport especially watching & coaching his three kids in football and basketball. He loves spending time with his family, relaxing with friends and reading.

Board of Directors



Glenn Milne

Currently Mayor of Mildura Rural City Council and serving his eleventh year as a Councillor. Glenn has a Diploma of Business in Community Services and Health Management, an Associate Diploma in Welfare Studies, is a Graduate of the Institute of Company Directors and is a Life Member of MASP. Glenn has a strong interest in the community and the welfare of disabled and homeless people. Along with his civic duties Glenn is a part time freelance Press Photographer. Glenn joined the MASP Board in November 2012.

Janet Hicks



Janet joined the MASP Board in November 2015. Janet has been employed at Mildura Base Hospital since 2010 and was appointed in 2016 to the Director of Nursing role. With key leadership and management responsibilities for strategic planning, nursing workforce and clinical governance, Janet also has a special interest in performance improvement. Janet holds a Bachelor of Applied Science (Nursing), Critical Care Certificate and completed a Master of Enterprise (Executive) from the University of Melbourne in 2014. Janet has lived and worked in Mildura Since 1998 and is married with two children.



Sue Watson

Sue joined the MASP Board in 2011 and works in Robinvale in a Community Wellbeing Officer role at Robinvale District Health Services. Sue holds a Bachelor and Master of Social Work and has a background in banking, customer service, book-keeping, financial counselling, generalist social work and mental health. She is in the process of completing a Master of Business Administration in 2016. Her spare time involves socialising with family and friends and is active in the community through various volunteering roles.



Kathy Crouch

Kathy joined the MASP Board in 2013. Kathy holds a BA in Psychology, Post Graduate Diploma in Adult Education, Masters of Training and Development, Certificate of Applied Behavioural Analysis, Post Graduate Certificate in Forensic Mental Health, and Diploma of Management and Leadership. Kathy managed Child and Youth Mental Health Services for Mildura Base Hospital until April 2015 before moving to MDAS as a lead practitioner, supporting staff, families and community, providing trauma informed supports across the early years of life. Kathy brings a wealth of knowledge from child, youth and family psychiatry, systemic and strategic learning and community intervention and development and works alongside many social and health services in our region.



Caroline Smith - Finance Committee Chair

Bachelor of Business with a major in Accounting and a minor in Human Resource Management. Caroline is also a full member of CPA Australia, and is a certificated member of the Governance Institute of Australia. Caroline is currently employed as an accountant with an educational institution. Caroline enjoys home gardening arts and crafts and watching the local footy.



MASP BOARD CHAIR GREG LESLIE SPEAKING AT THE ANNUAL MASP MILDURA WOMEN'S CHARITY LUNCH.

Life Membership Award

In 2011, MASP entered into a share farming agreement with Terry & Janet Hill at Netherby Station via Wentworth. The Social Enterprise now consists of eight acres of apricots which MASP manages and at the same time creates opportunities for young people and other MASP clients to undertake a range of duties including pruning, thinning and picking.

In 2014, MASP was offered the opportunity by Darling River Packers to take over operational management of the packing shed located at Netherby, extending the job opportunities and experience to our young harvest workers. Now trading as Darling River Produce, MASP has continued to grow and develop the enterprise.

In recognition of Terry and Janet's ongoing support of MASP and in particular the Netherby Station and Darling River Produce enterprises, the MASP Board of Management at the 2015 MASP annual meeting appointed Terry and Janet as life members of MASP.

In receiving a life membership, the MASP Board of Management has deemed that Terry and Janet have rendered outstanding service to, and in the interest of MASP's objectives.

MASP Life Members

Les Airs
Bill Brown
Alan Chalkley
Janet Decker
Linda Hurley
Betty Krake, OAM
Mary LePoidevin (Deceased)
Glenn Milne
Dot Phelan
Jack Rust
Ray Smith
Joan Stewart (Deceased)
Colin Thomson
Doug & Elaine Rowe
Terry & Janet Hill



MASP BOARD CHAIR GREG LESLIE AND MASP CEO DOUG TONGE PRESENTING LIFE MEMBERSHIPS TO TERRY & JANET HILL.

Message from the CEO



I think it is well worth repeating some of the points made in the last CEO's report that services such as MASP exist for a reason, having grown from the demand of emerging social needs to the current demands of escalating and critical need. Communities are now facing a far more complex array of issues which can often result in life defining outcomes. The integrated range of programs offered at MASP provides a connectedness between our communities.

Our range of services include from Homelessness, Disability, Family Services, Placement and Support through to Residential Care to support young people having been displaced.

I can report that during the financial year, MASP has commenced operations into the south west area of NSW with funding from the NSW State Government to deliver a Specialist Homelessness Service and an Enhanced Domestic Violence Response. To provide this latter service, we have developed a formal partnership with the Mallee Domestic Violence Service to provide an after hours response in the Wentworth and Balranald LGAs.

MASP has recently completed an organisational re-structure which establishes Disability Services as a standalone program area. One of the main reasons for this change was to take advantage of the significant expansion in funded disability services as a result of the introduction of the NDIS. This will occur from 2019 in the Mallee.

The NDIS is a national scheme that will also provide equitable no-fault insurance cover for Australians who are born with or acquire a severe disability after the age 65. The NDIS represents the biggest social and economic reform since the original Medicare scheme and compulsory superannuation. The principles of the NDIS provide people with disabilities the right to exercise choice and control over the services they receive and to realise their potential, contribute to social and economic life. This represents a fundamental change in service delivery for people with disabilities and will demand a different approach for service providers like MASP. Clients and their families and carers will have the option of shopping around for services, comparing quality, prices and outcomes creating a free market economy where providers will be required to highlight their points of difference.

MASP's approach going forward is to expand upon our therapeutic approach not only dealing with residential care clients but across the organisation. For agencies like MASP that are used to working collaboratively with other service providers, this will be a challenge as agencies will be forced into a competitive environment. It is anticipated that the larger NGOs will benefit from both economies of scale and income generated from large capital portfolios and/or other sources, enabling them to 'keep the front door open' longer than smaller agencies.

We must invest in developing, marketing and maintaining positive points of difference and the skills, knowledge and experience to engage successfully in strengthening

alliances with complementary organisations. Providers will need to register and adhere to a national quality system. Service providers must be able to manage their cash flows in an ongoing environment of some uncertainty. Moving from being block funded in advance to being paid in arrears will be a challenge for many of the smaller agencies. Increased competition in the new market environment of the NDIS and some lean pricing arrangements means that MASP will need to further increase its efficiency.

NGOs & Not For Profits will need to move away from the old charity and welfare models to business models of operation and a different type of leadership. The ability to generate income from various sources, enhanced finance and human resource management systems and client information systems will become considerable challenges for most agencies.

I would also like to acknowledge our community supporters throughout the year in particular the Medina Legal sponsored Cycling Team, the Seven Fields Sunraysia Daily Masters Golf Day and Mildura Fruit Company, Wakefield Transport Group and Nangiloc Colignan Farms Charity Golf Day, Terry and Janet Hill - Netherby Station, Fethers Horticultural Services, Newsboys Foundation and Zilzie Wines. The continuing support from our community and many other donors and supporters is outstanding and in many ways ultimately contributes towards the successes of MASP.

Please peruse this year's Annual Report and note the many supporters of MASP throughout the year, many of whom have been great friends of MASP for some years. MASP greatly appreciates this support and many of the outcomes that were achieved would not have been possible without their support.

I would also like to acknowledge our major funder, the Department of Health and Human Services (DHHS) and acknowledge the support of Director Mallee Area North Division Department of Health and Human Services Glenis Beaumont and her staff throughout the year. The critical work we share presents many challenges and working collaboratively provides the greatest opportunity to generate positive outcomes.

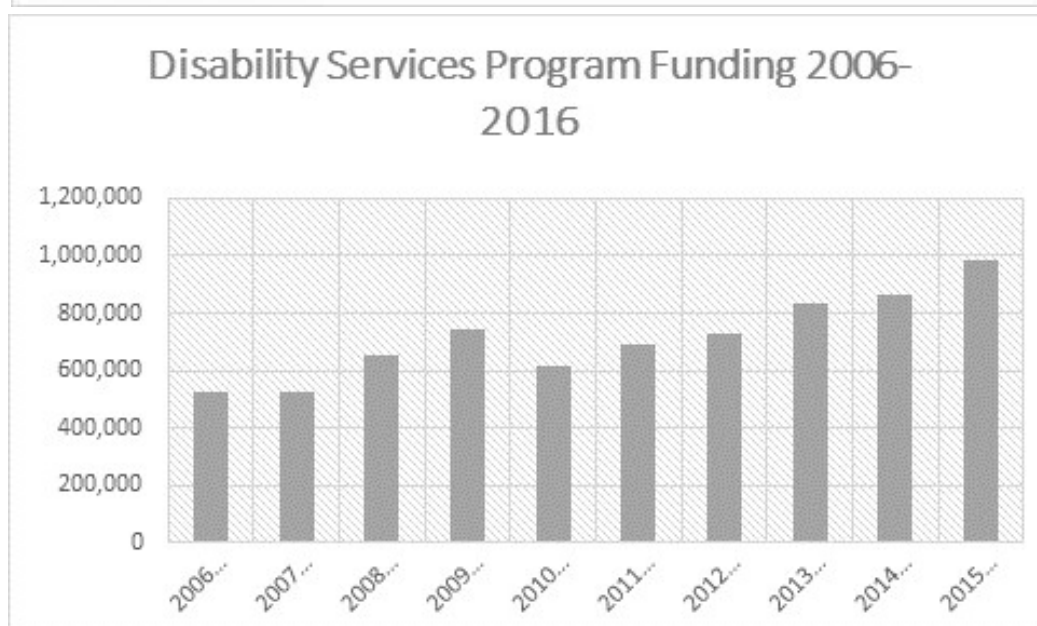
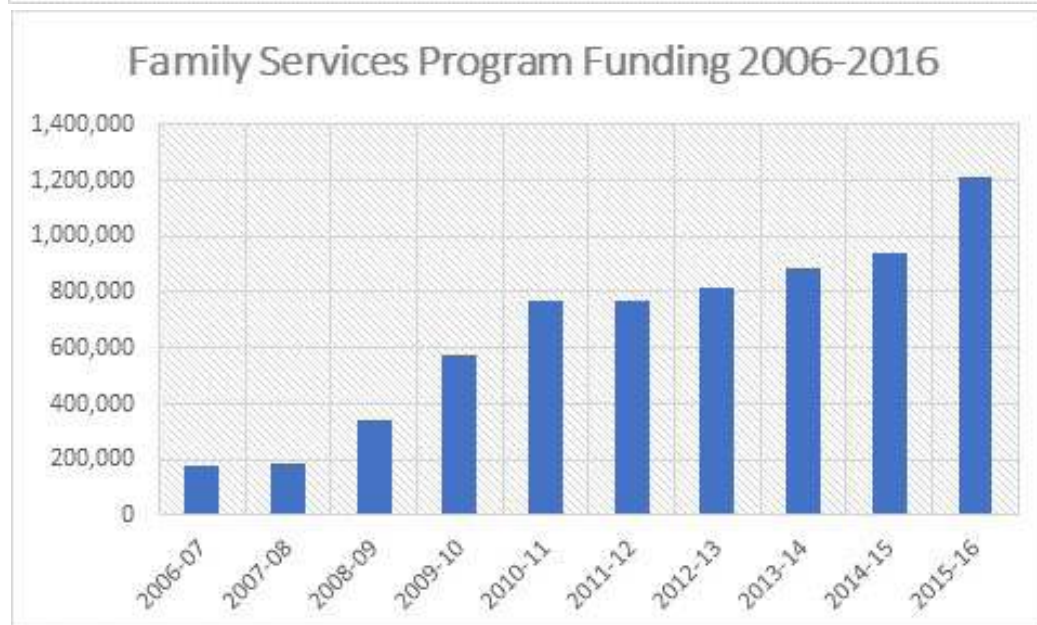
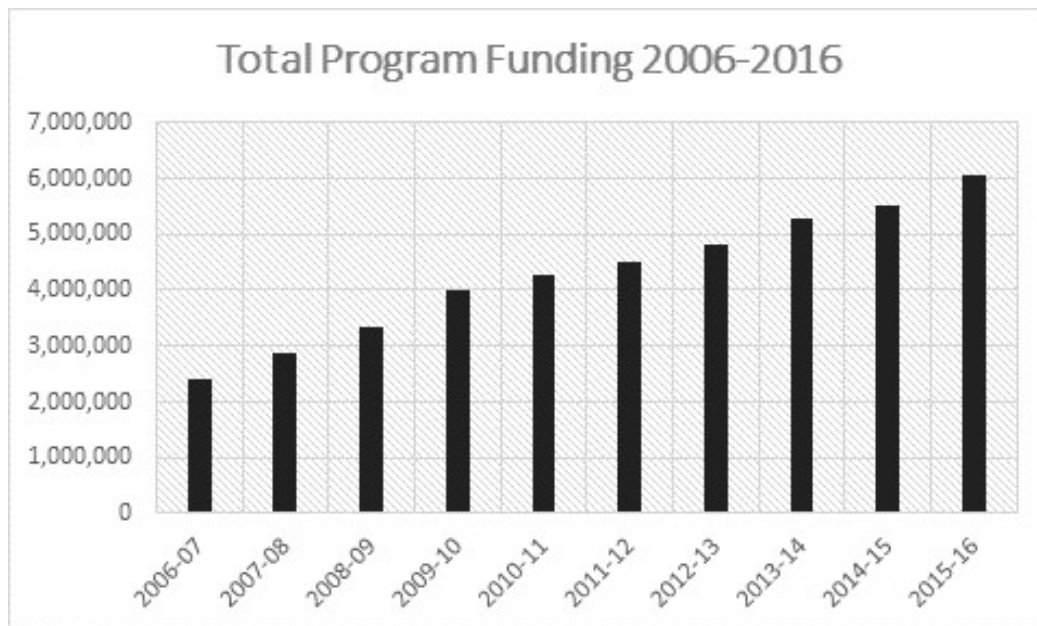
I will leave it to our Chairman to expand upon the contribution made by the Board and the strategic direction of MASP and the succession plan to appoint a new CEO. I would like to take this opportunity to thank Doug Tonge for his support to myself and all MASP's employees. Without Doug's significant contribution MASP would not be in the position it is today.

I would also like to thank the Board, Management Team, staff members, carers, volunteers, and supporters for your ongoing support and commitment shown throughout the year.

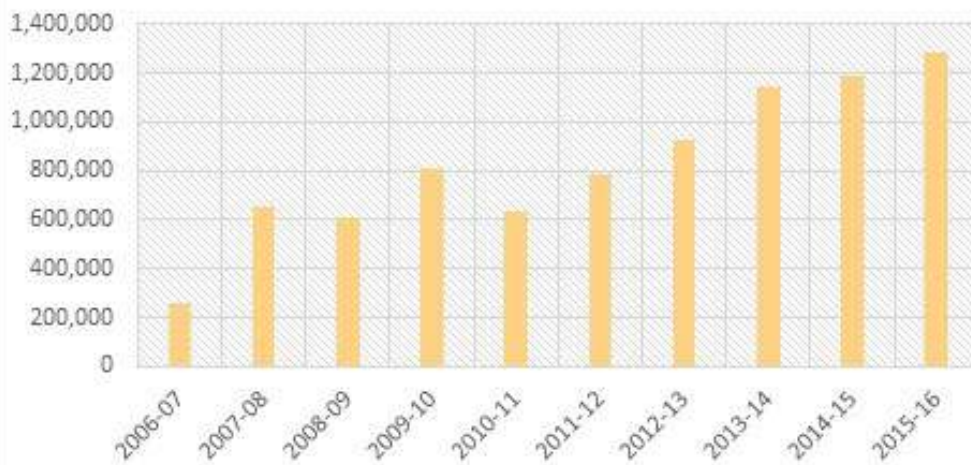
Finally, I would like to warmly welcome Nathan Jilbert to the senior management team of MASP. Nathan is an experienced Human Resource Manager and has recently started with us to help us take the step forward in managing our critical resources, our staff. I am sure you will see and hear from Nathan in the near future as he gets acclimatised to MASP.

William Cole
Acting Chief Executive Officer.

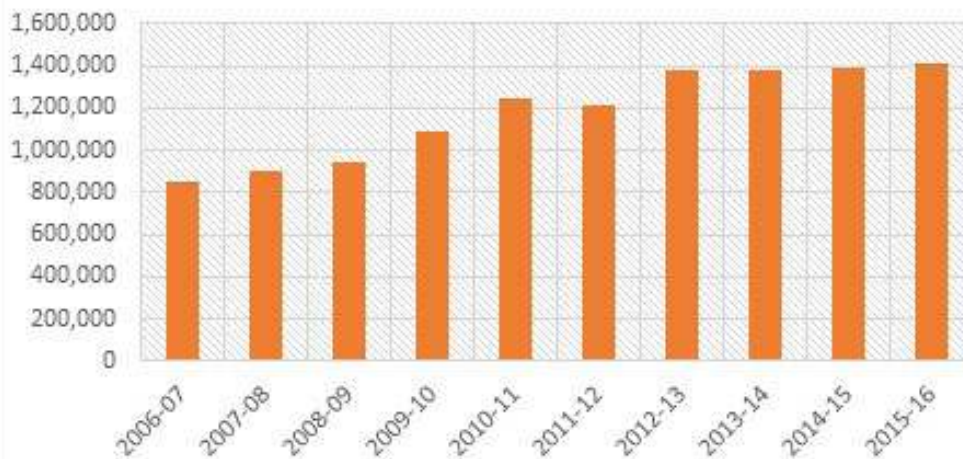
Funding Overview



Residential Care Program Funding 2006-2016



Homelessness Support Program Funding 2006-2016



Placement & Support Program Funding 2006-2016



Kokoda YOUTH MENTORING PROGRAM

Kokoda Stories & Quotes

Nine days of sweat and tears mixed with a little bit of blood and undiagnosed rashes. Who knew that walking could have such a profound effect on our young people. The changes in personas and overriding attitudes were as much unexpected as fascinating to experience firsthand. Surrounded by a picturesque countryside and exceptional bunch of people (porters, guide and mentors), the MASP Kokoda Youth Mentoring Program was an experience like no other.

Starting out with a day of travel it was quickly apparent that the separate groups by distance wouldn't be separate on the track, with social conversations easing the transition from our normal reality to the trek ahead of us. Lead by Brian, a truly remarkable individual, the track came to life with stories and events of our soldiers laying down their lives in service of this country. The emotional challenge was an equal adversary for the daily physical toil that was undertaken. Of equal match was the amazing stories shared by mentor and mentee alike which shaped our journey as a group. With support being offered left, right and centre this is the perfect environment to learn about yourself and the situations that others find themselves in and grow as individual while making choices to change your life on your return. It puts the world in a whole new reality which challenges your everyday norm.

Hayden Collins
KYMP Mentor 2016.

Upon reflecting on my experience as a mentor within the 2016 MASP youth mentoring program it is hard to know where to begin.

Initially I joined the program as I had always dreamed of walking the Kokoda track and I thought, how better than to combine my passion for helping people as part of the experience.

Little did I know at the time, or even during the months of training, that the program would also impact me personally.

I watched the young people in the program grow, learn, and foster relationships with safe and supportive adults and each other. The young people appeared to start believing that they could achieve goals and that there would always be a member of their kokoda family only a call away for any support they needed.

These changes were further solidified during the trek itself. The young people, with the support of each other and the mentors, came to the realisation that "they could" do anything, that "they could" be anything, that no matter how difficult or seemingly impossible something may seem, that "they could".

During the trek, I was asked to share my personal experiences and challenges with the group. Initially this was uncomfortable, I did not see my story as unique

VISITING THE PORT MORRESBY BOMANA WAR MEMORIAL CEMETERY.



or helpful, and most of all didn't want the mentors or mentees to look at me differently afterwards.

Following my story being shared I was approached by some of the young people at different times, they showed compassion and kindness and some, to my surprise, shared their own related experiences with me. My initial concern was that I would be pitied, but instead the young people described the hope my story gave them that things could always get better through hard work and perseverance. I was proud to remind them that, regardless of situation or circumstance, they would always have the support of their Kokoda family.

I guess to sum it up, I will never be able to adequately express my gratitude to the program for allowing me to witness and participate in the transformation of the young people in the program, to meet an incredible mix of mentors whom I will share life long bonds and also learning to be proud of myself and how far I have come.

One huge THANK YOU to MASP and the incredible staff who go above and beyond for not only the mentees but mentors!

P. S when the knees are fixed I hope you'll have me back xxx

Elissa Mewburn
KYMP Mentor 2016.

What can I say about the MASP Kokoda mentoring program other than I can honestly say that I have come back a very changed woman with a brand new outlook on life.

To the MASP team, bravo my friends. The rollercoaster ride of emotions from meeting a bunch of brand new people and then introducing a bunch of brand new youth followed by months of training and getting to know each other and developing rapport with the young people and just when you think you have the group summed up, BANG you're in the jungle and all battling different emotional and physical wars. You learn so much more about courage, mateship, sacrifice, endurance than you ever thought possible.

The human mind and body are so much more resilient than you think and doing the track with the young people just makes the experience so much more special seeing them mature and grow in such a short time is astounding.

Life will always be a little different now and I cannot recommend it highly enough to anyone in the future interested in doing it.

Lauren Cain
KYMP Mentor 2016.

Kokoda had been on my bucket list for several years. Several people had mentioned the mentoring program but I shrugged it off thinking this is something that would be physically and mentally tough enough to do for myself without having to try and coax someone else through. Time went by.....

Then - after chatting to past mentors and listening to the students of MSS (Mildura Specialist School) who have taken part in the program talk about their experiences

and seeing how much these students had grown from the program, I realised the impact that the mentors had on these students and thought I needed to get out of my comfort zone.

Completing the Kokoda track has been challenging - both mentally and physically. I have thoroughly enjoyed the journey that we have endured, both as individuals, as a group and literally while on the track. The track scenery is spectacular, the villages/village people are inspiring (they have very little but yet are so damn happy), their children are delightful (I could take them home), the porters...OMG where do you start - they are amazing human beings. They appear out of nowhere and the little extras they do make it more enjoyable. Our Kokoda Spirit guide Brian - his passion towards the history of the track bringing it alive for us all.

Such an amazing experience has been shared with some very special people whom 8/9 months ago I never knew, you guys have made it an awesome experience and I am forever grateful. The young people, each and every one of you are amazing! I have cherished seeing you grow in confidence and self-belief and hope that you treasure this amazing opportunity you have been given. Use it as confidence and motivation when striving to achieve your dreams - the world is your oyster.

I am so glad that I stepped out of my comfort zone, to be part of such a rewarding program. Photos and pictures do not do it justice and words cannot explain such an experience, it is just one of those things you need to experience for yourself.

Erica Credlin
KYMP Mentor 2016.

From the Mentoring Program I wanted to learn and discover more about the Kokoda Track and the history of the war in Kokoda.

I wanted to see what the track was like and experience what our soldiers endured while they were in Kokoda during the war.

I wanted the opportunity to visit the cemetery and pay my respects to the fallen soldiers.

I also wanted the personal challenge. Did I have the strength, the physical ability and the mental toughness to really do the Kokoda Track?

Having the opportunity to go to Kokoda was a once in a life time opportunity for me. It really was an awesome adventure because I got to meet some wonderful people.

Brian, Noel and Paulie, the porters, Whoopsy who was a great help to me, the mentors and mentees; they all supported me constantly throughout the trek. Everyone supported me and helped me believe in myself.

Participating in the mentor program has:

- given me self-belief
- improved my physical wellbeing
- increased my motivation
- given me the opportunity to build relationships with adults and other young people.

Kokoda Youth Mentoring Program

I would like to say thank you to everyone involved, this program has been an amazing experience.

Anna

KYMP Mentee 2016.

My Kokoda experience was great, although it was hard work I enjoyed the physical and mental challenge. Arriving at the villages at the end of the day and seeing all the beautiful village people and children made all that hard work worth it. Doing Kokoda made me discover an inner strength I never knew I had. The experience gave me a new perspective on life, seeing how happy and content these people are with next to nothing really opened my eyes and made me realise how unimportant my materialistic possessions are. The experience has given me a sense of worth and pride that I have never felt before. I have also gained life motivation I was lacking I now have an idea what I would like to do with my life when I finish school. I'm going to look into a career in nursing and hopefully volunteer in country's such as Papua New Guinea. This experience has benefited me more than I ever imagined it would.

Thank you Lea for all you have done in preparation and on the track.

Thank you to all the other mentors for all your support in the lead up and during the track. A big thank you to all the sponsors who made it possible and giving me this wonderful opportunity.

And a special thanks to my mother for buying all my stuff and packing my bags.

Thank you MASP and everyone who made this once in a life time opportunity happen, I am so grateful.

Chevawn

KYMP Mentee 2016.

THE 2016 KOKODA YOUTH MENTORING GROUP TREKKING THE KOKODA TRACK IN PAPUA NEW GUINEA.



Program Reports



PICTURED- L-R REAR: KRISTEN ARNOTT, WAYNE SHIELDS, NORMA SAINT, RUDLEY JOHNSON, LISA HARRIS, PETER NUNAN, ROB CROUCH, NELLIE MINTER (PROGRAM MANAGER)
FRONT--ASHLEIGH GRAY, MICHAEL FOLEY, CELESTE SMITH, LISA DAVIES (ABSENT ROBYNE RUNDELL, KIM PARKER).

Homelessness Support Program

The Homelessness Support Program has continued to support vulnerable people in our community that find themselves in a situation without safe, warm and affordable accommodation, that most of us take for granted. My personal thanks are extended to all team members of the homelessness program for meeting the challenges of supporting people with professionalism and commitment.

The Homelessness team provides a quality and holistic case management approach when working with youth, families and adults in need of housing assistance. Striving to achieve positive outcomes at all times. Our program has provided case management to 493 people in need of housing assistance. An ongoing challenge is always finding affordable and appropriate housing options for people in immediate need. Crisis and short-term accommodation options are extremely limited and often financially unsustainable for people on limited incomes.

The Intensive Case Management of Indigenous Tenancies Program has provided an intensive holistic response to those indigenous tenancies in Public or Aboriginal housing deemed at risk. Intervening early has proven to alleviate the risk and provide support to those people/families in order to sustain their tenancies long-term and prevent homelessness.

The Assistance with Care and Housing Program (ACHA), funded under the Commonwealth Home Support Program, continues to provide support to persons that

are aged and homeless and/or at risk of homelessness via a case management approach, exploring appropriate housing options and linkages with the health and aged care sectors. The new "My Aged Care" system commenced on July 2015 and is an Australia-wide central contact point for older people, their families and carers, to find out about local aged care services and to determine their aged care support needs. This will mean all clients referred to our ACHA program will need to register with this website.

The Family Reconciliation and Mediation Program continues to provide specialist support to young people that are homeless or at risk of homelessness. This program receives referrals both from internal and external sources. We have received many referrals from external sources, in particular schools and for young people deemed at risk of homelessness. The early intervention focus of this program has achieved positive outcomes for these young people and their families by assisting both parties to negotiate and resolve conflict in order for the young person to remain at home and hopefully prevent the young person from entering the homelessness service system.

Our Partnership with headspace continues and I'd like to thank the staff members that have been based at the headspace office two afternoons per week. MASP's role in headspace is to provide an initial assessment for young people that may be homeless and/or at risk of homelessness, it is an opportunity to build capacity and partnerships with other community services that are based at headspace and provide an early intervention response to young people that might be homeless or at

Program Reports cont'd

risk of homelessness.

Our Youth Living and Life Skills Program continues as part of our work and I would like to thank staff that have participated in the organising and facilitation of our Youth Living and Life Skill Program and our Young Parents Group Program twice per year. We endeavour to equip the young people we support with the life skills necessary to maintain long-term housing and hopefully break the cycle of homelessness.

A new and exciting challenge for the homelessness program was the successful tender to provide a homelessness response in the Wentworth LGA funded by the NSW government the Department of Family and Community Services early this year. This new funding allows us to be based in Dareton and to provide a local response to people seeking support in the Wentworth LGA. We are currently based with Coomealla Health Aboriginal Corporation, this has been an excellent opportunity to work more collaboratively with a local agency in supporting the needs of the vulnerable people in this community. In June we were successful in tendering for a Domestic Violence Enhancement Response program which is an extension of the

homelessness program in NSW. MASP will be providing ongoing case management support to victims of violence who are returning or remaining in the home in the Wentworth LGA. The funding also includes an after hours crisis response. MASP has developed a partnership with Mallee Domestic Violence Service to provide the after-hours crisis response in the Wentworth LGA and in Balranald.

I would like to thank those staff who have moved onto new challenges for their contributions and also welcome new colleagues and look forward to the challenges ahead.

Nellie Minter

Homelessness Support and Disability Program Manager.



PARTICIPANTS AND MASP STAFF TAKING PART IN THE 2016 LIVING AND LIFE SKILLS PROGRAM.



PICTURED- L-R REAR: LEANNE FAUX, SANDRA DIAPER, RUSSELL BURDETT, EVE MURPHY, IAN COPELAND, TREVOR SCHOLAR, FRONT:-RONA MARTINOVICH, BROOKE RULE (DISABILITY PROGRAM MANAGER COMMENCED SEPTEMBER 2016), DENNIS BERRY, CARI FRASER ABSENT (LORETTA WEYLAN, ABBEY SMYTHE, TENIEL HOGG, GRAHAM THORNTON, STEVEN REID AND JUDY WAKEFIELD).

Disability Support Program

The Disability program has had another successful and busy year with MASP disability program staff continuing to work with people with disabilities and their families to promote independence, build skills and connect with the community to increase confidence.

The ISP program

The Individual Support Program (ISP) client numbers have remained steady throughout the year, receiving referrals for new clients whilst other clients have had support changes within the program and four clients have exited the program relocating from the Mildura area. Some clients accessing the ISP have taken short breaks, only to re-engage with MASP when they found they required extra support on a regular basis again.

The ISP currently provides support to approximately 11 clients via their Support Packages. The program aims to provide individualised, one-on-one support to clients to help identify needs and put a holistic plan in place with the aim for each individual to succeed in reaching their goals.

ISP clients are supported by MASP staff to aid and promote independent living. Support usually involves working alongside clients to build upon their life skills and experiences. A large portion of support time is spent accessing the community to aid the client to complete general day to day duties to help build confidence and growth through positive interactions and learning opportunities. We have seen many of our

ISP clients grow and develop their skills over the last year which provides support staff great motivation to continue their good work.

The Independent Living Program

The Independent Living Program focuses more intensely on training young people to 'live independently' and has had three young people take part this year, including one in Robinvale. Two of these young people are now receiving funding under an Individual Support Package within the MASP program. This program focuses on assisting the individual to develop skills necessary to live as independently as possible with minimal support. It focuses on all life areas from shopping, budgeting, cooking, cleaning, attending appointments, banking and accessing the community in general and has a 'hands on' approach.

Social Group

The Social Group and School Holiday Respite Program have provided participants with many fun and exciting outings and events through the year with their peers.

We have three groups operating on a weekly basis for different age groups. The Friday evening group is held for older participants providing those attending the opportunity to go out for a meal together in a structured, secure environment and participate in activities and events in the community. Participants of these groups often provide feedback on how much fun it has been to get out with their peers. This is a credit to our support staff who spend significant time planning activities and

Program Reports cont'd

outings to ensure all participants have capacity to take part and enjoy themselves.

The School Holiday Respite Program offers an activity based program for children between the ages of 10 and 17 years and runs for two full days on every Tuesdays and Thursday of the break. The holiday program aims to provide extra respite for parents and carers over the school holiday period, whilst giving the participants a chance to have respite from mum and dad as well as the chance to be involved in fun activities with their friends in a supervised environment. The program provides participants with fun filled activities, lunch and morning tea.

Just Redgum

The Just Redgum Day Program continues to provide the 10 participants who have attended this year with valuable training and experience in areas such as personal development, work skills and customer service. The program has also accommodated a Sunraysia Institute of TAFE student to complete their practical placement necessary for his Certificate in Work Education.

Participants are actively engaged at various levels in the manufacturing of numerous products for sale to the community. All participants are assessed in relation to their particular level of skill and involved in developing and reviewing their Individual Service Plan to ensure sufficient support and opportunity is given to meet their goals.

This year, Just Redgum has had an increased community presence with staff and participants setting up a display of their top quality products at Mildura Central during the year. This led to a number of new orders and increased sales, as well as an opportunity for the participants to gain further experience in how to display their goods in a retail environment. Attending Field Days has also been a major focus, enabling the program to display and promote products for sale which in turn generated orders.

Just Redgum provides a safe learning and working environment where participants value the social interaction, friendships and good relationships between staff and others. Participants look forward to their working week and enjoy numerous opportunities to get out into the community for fun social activities and on trips to restock necessities for production.

The Emmaus Day Program

The Home and Community Care Program (Emmaus Day Program) continues to provide a high standard of service to participants who attend. The smell of home cooking has the tummy rumbling with Rona, the cook, preparing delicious morning tea and healthy luncheons that are provided to participants daily at the centre. Take home meals are also available to those who may require further assistance with meals. This year, we have welcomed a new HACCC group activity worker necessary due to our large number of participants. Leanne has



JUST REDGUM PARTICIPANTS LIAM, PAUL, ALEX AND ROHAN WITH STAFF DENNIS BERRY, TREVOR SCHOLAR AND BROOKE RULE (DISABILITY PROGRAM MANAGER) ABSENT STEVEN REID.



DISABILITY SERVICES SOCIAL GROUP EXCURSION TO THE HOUSE OF BOUNCE.

fitted in seamlessly to the team and both Leanne and Sandy provide valuable advice and support to participants. This includes outreach community support such as assisting participants to attend the program and other important appointments and linking in with other appropriate community services to ensure participants are achieving positive outcomes.

The day centre is a buzz of activity with a range of indoor and outdoor activities available for participants to improve their personal health and wellbeing and build their social circle.

Activities such as excursions to the Military Museum in Red Cliffs, trips to the Air Museum at the Airport, lunch at local eateries, fishing and good healthy walks along the river bank in Mildura have been a highlight throughout the year for participants.

The day program receives many donations on a weekly basis and I would like to acknowledge and thank the community members for their continued support.

Many thanks to all the staff in the disability programs for all your work throughout out the year and for making a difference in people's lives.

Nellie Minter

Homelessness Support and Disability Program Manager.



Program Reports cont'd



PICTURED L-R, REAR RACHAEL JAENSCH, ELITE ZAHINDA, KAT PRIEST, AMY CUPPER, LOUISE SMITH, MELISSA VAN REYMERSDAEL, AMY JOHNS. FRONT - KEN INNES, GREG ROBINSON (PROGRAM MANAGER), KIARA NOTER, NOEL GIDDINGS (ABSENT- KATHLEEN BUCHECKER, LOUISE BOWES, KERRY ADAMS, SAM ROGERS, MICHELLE ZMARZLY, RENEE AXTON, KIM TAHA, KATE ROBERTSON, ANDREW BALL.

Placement & Family Services Program

2015-16 has been a year not certainly without its challenges, unfortunately due to our community's needs, our services have been in high demand. Record numbers of families have been referred to our Child First Service and an increasing call on the Out of Home Care programs to be able to place and care for young people with a range of complex needs.

This year has seen the departure of two very experienced team leaders, firstly Fiona Williams in Residential Care Program and secondly Stacey Kontogianis in the Family Services Program. I thank them for their years of service. Their experience and commitment will be sorely missed.

Our year has been punctuated with wide reaching improvement plans being implemented in certain programs, ensuring that MASP provides the best possible service to the young people and families of our community.

This year MASP has increased its presence in community, recruiting foster carers with success. This has seen a steady and pleasing growth to our foster carer pool and some great outcomes have been experienced by the young people in care.

As always, our carers and volunteers assist MASP in a lot of the "heavy lifting". Carers and volunteers are certainly the stars of the services and supports that MASP is

able to provide. I would like to take this opportunity to personally thank the carers and volunteers for their loyal and committed service.

I am writing this report on the eve of MASP's Kokoda Youth Mentoring Program trip to Papua New Guinea to walk the Kokoda track. This will be the tenth trek providing an unbelievable opportunity to the young people in this community. Excitingly this year the program has been able to spread its wings and provide the same opportunity for a group of young people living in Swan Hill.

I wish all the participants, both mentors and mentees the best of luck and remember to trust your feet and don't forget to enjoy the view.

I believe we are in a very good place looking forward into 2016/17 to continue to provide quality services and creating hope, opportunity and real outcomes for some of the most vulnerable families in our community.

In closing, I would like to thank Team Leaders Kathleen Buchecker Placement & Support, Andrew Ball Residential Care and Amy Cupper Family Services, and their teams for their commitment, hard work and dedication to such important roles in our community.

Greg Robinson

Placement & Family Services Program Manager.

The last twelve months have seen some significant changes to MASP's Family Services team. After 11 years of service, our long standing Team Leader Stacey Kontogianis farewelled the agency to take up a position working with the Indigenous community on Groote Eylandt. Her many contributions to MASP and the Child FIRST program in particular cannot be acknowledged enough. Belinda McShane, who very much made the Integrated Family Services (IFS) program her own, also moved on and is now working at Mildura West Primary School in their Wellbeing Team. Annie Villiva, our Finding Solutions worker, who has been with MASP for the better part of 10 years, has also taken the opportunity to enter the education sector and is now working alongside Belinda. We wish them the very best of luck in their new roles. After three years with Child FIRST, Natalee Catanzariti has recently gained a position at Mallee Domestic Violence and Sexual Assault Unit. Finally, Jo Finlayson is currently on maternity leave following the birth of her third child, Alexis.

with Child FIRST). I would like to take this opportunity to thank them for their contributions over the last 12 months.

Despite the coming and going of staff, the Family Services team once again managed to meet and exceed its target hours. Child FIRST provided 1,094 assessments, with a total of 6,357 service hours across the Mildura, Swan Hill, Buloke and Gannawarra local government areas. The IFS team worked with 18 families over the last 12 months, with a total of 1,647 service hours. Kate Robertson, in her role as Youth Support Service, has worked with 25 families, focussing on young people and continues to achieve good outcomes. Kate has also been acting in the Stronger Families role since Jo Finlayson went on maternity leave, working closely alongside other service providers to support young people within that program. Finding Solutions has worked with 17 families and Kim has stepped seamlessly into Annie's shoes.



MASP STAFF ATTENDING THE MSS DEBUTANTE BALL.

In order to fill all these positions, the Family Services team has welcomed Renae Axton to the IFS role, as well as Rachael Jaensch, who holds dual roles with IFS and Child FIRST. With the establishment of a MASP office in Swan Hill, Child FIRST also welcomed Kim Critchley to the team. Kim Taha has recently stepped into the Finding Solutions position and Grace Stevens has been pushing ahead in the Early Childhood Development role in Jo's absence. The team has also been lucky to have a number of students complete their placement with us: Rachelle Marron, Mariah Robinson and Rachel Thomas (who also went on to gain a short term contract

The Early Childhood Development Program continues to thrive, with Jo and now Grace working to tap into networks in the Swan Hill, Gannawarra and Buloke government areas. This year also saw the program work collaboratively with the MRCC and Mallee Family Care to develop an education workshop for early childhood service providers around engaging and working with vulnerable families; to date, the workshop has been conducted with a total of nine services. Both Jo and Grace also continue to provide valuable contributions to the Mildura Best Start Children's Network.

Program Reports cont'd

As you can see, 2015-2016 has proven to be a busy and eventful year. I would like to thank each and every member of the team, past and present, for their efforts over the last twelve months. They continue to rise to each challenge that comes our way and should be proud in what they have been able to achieve.

I look forward to seeing what 2016-2017 brings.

Amy Cupper

Family Services Team Leader.

It has been another busy year for all programs in the Placement Support Team here at MASP.

In regards to staffing, we saw the transition of Andrew Ball from the Intensive Case Management Service (ICMS) program to the role of Team Leader Residential Care, the subsequent transition of Kiara Noter from the Youth Justice Community Support Service (YJCSS) role to the ICMS program, Melissa Van Reyersdael entered the Carer Recruitment and Support position and Louise Smith accepted a role in the Leaving Care After Care program. Aside from internal staff changes, we also welcomed Emma Gray as a Placement Support Worker and Noel Giddings into the YJCSS program. Over the past twelve months, the team also welcomed SuniTAFE student Shavonn Volenski to the team for six weeks, and La Trobe student Maddison Dicheria for three months. After completing her placement, Maddison provided a Case Support role to our Program, before transitioning into her final Social Work Placement.



SCHOOL HOLIDAY ACTIVITIES.

Over the past twelve months the team has continued to place great emphasis on the recruitment and training of volunteer Foster Carers, which has seen staff continue to support Melissa Van Reyersdael in a range of community events. Due to this ongoing recruitment drive we've been able to recruit more couples to the MASP Foster Care pool, and we currently have a number of carers participating in the training process. So Melissa has remained busy with not only the recruitment and training of new carers, but also the ongoing support provided to our current long term carers.

In September 2015, the agency participated in Foster Care Week by holding a morning tea for the Agency's carers and also participated in a joint celebration with MDAS and MFC at Ten Pin Bowling, with the



FOSTER CARE DISPLAY, MILDURA CENTRAL.

Foster Care Association of Victoria (FCAV) in attendance. We are currently in the process of arranging the 2016 Foster Care Week celebrations, which will this year include another joint celebration with MFC and MDAS carers at Inflatable World, with the return of the FCAV being an added and welcomed bonus.

It is events like Foster Care Week that continue to allow us to acknowledge our volunteer Foster Carers in a formal capacity, for the work they do every day providing care to children and young people in need of this support.

The Out of Home Care Program has again provided placements to a significant number of young people over the past 12 months. Thus, staff have been busy not only with client contact but the work entailed in supporting these placements. More recently, we have also been able to successfully support the transition of two young

people from Residential Care to a Foster Care placement, a move that was celebrated by all involved.

This year we've continued to provide School Holiday Program activities for the children and young people in our care, which has included a local camping trip, visits to the cinema/House of Bounce and Inflatable world, and also a return trip to Melbourne to attend the football, Luna Park, Imax centre, Eureka Sky Deck, Jurassic Park Museum Exhibit, and St Kilda Beach.

Over the 2015 Christmas period, the Out of Home Care Program was provided with a substantial amount of donated presents by the wonderful staff at Ontario Medical Clinic, Hutchison Motors and Ray White Real Estate. These donations allowed us to provide the young people in our care with fantastic gifts during our Christmas party. The generosity once again overwhelmed staff and certainly lead to some happy faces among the gift recipients.

In 2015, the Kokoda Youth Mentoring Program saw 18 mentees and 19 mentors along with two MASP staff successfully complete the trek. I was lucky enough to attend as a mentor in 2015 and it is an experience I will never forget. The respect shown to the ANZACs by trekking company Kokoda Spirit was exceptionally moving and I feel honoured to have been included in the program. In September 2016, 15 mentees and 17 mentors again with the support of two MASP staff will also complete the Trek. The program has expanded this year, with the inclusion of mentors and mentees from Swan Hill. Thus, the Kokoda Youth Mentoring Program continues to be able to support a high number of young people, while still being able to locate a number of adult mentors from within the community. The ongoing and generous support of the community in general continues to ensure the program will run into the future.

The Leaving Care After Care Program has been able to celebrate a number of young people obtaining their learner driver's licences and also obtaining housing options such as long term, transitional and private options. As we move towards the end of 2016 and the beginning of 2017, the agency is developing a partnership with Sunassist to utilise their L to P's program in an agreement that will support both agencies in assisting young people in the community to obtain their licence. We look forward to what this will mean for our young people and continue to seek innovative ways to support young people attached to this program.

So to conclude, I'd like to take this opportunity to once again thank the program staff and volunteers for their dedication and ongoing hard work. They are truly committed to the work they do and the clients they have contact with and continue to surprise me with their innovative and creative ideas, thus ensuring some great positive outcomes and support for those we work with. I feel privileged to have worked with them over the last two years and I look forward to continuing my part in the team, until I'm at home enjoying maternity leave as of January 2017.

Kathleen Buchecker
Placement Support Team Leader.

2015/2016 has been a very busy year for our Residential Care Program. An overhaul of our practise and services delivery has seen widespread change to ensure MASP provided the best possible care to some of our most disadvantaged members of our community.

One of the major changes has been the departure of Fiona Williams as the Residential Care Team Leader, which saw me move into this position from February 2016.

Over the year we have seen the departure of several staff and we would like to acknowledge and thank them for their efforts in this very challenging environment. With the mentioned departures we have also welcomed new staff members during this time.

Along with these staff changes we have been able to increase the number of contracted positions within the team, which stabilises the number of people the clients need to have contact with.

The ongoing focus of the staffing group has remained linked to the young people obtaining appropriate education and employment, as well as increasing their participation in the community and further developing their independent living skills.

We've been successful in assisting young people to engage in holiday programs including camps facilitated by other agencies, community activities such as laser force and the paws walk and saw a young person return to an employed position at Netherby Farm.

Once again in May 2016 we were able to attend Resi-Rocks, a state wide celebration of residential care workers coming together to share positive information and experiences while engaging in training. This allows us to continue to network with other residential care providers and discuss best practice strategies.

In closing, I'd like to thank the staff for their ongoing commitment and creativity regarding the challenging work we do every day, it's this dedication that ensures the program continues to run and the young people continue to achieve positive outcomes.

Andrew Ball
Residential Care Team Leader.

Program Reports cont'd



BACK ROW L-R BRIAN WALSH, VERONICA KIDD, PAM RAMSDEN, GARRY KELLER
FRONT ROW- RITA VALENTICH, SHIRLEY DANIEL AND VANESSA SIEVEWRIGHT (ABSENT RAE BAKER & JOY SULLIVAN).

Administrative and Financial Services

It was a busy 2015/16 year for administration and finance.

In July 2015 MASP moved away from an Incorporated Association and became a Company Limited by Guarantee, which saw our Committee of Members migrate to a Board of Directors.

We continued to refine our accounting system, which was installed two years ago, by improving processes and developing new reports to better inform management and the board.

A considerable effort was put in by William Cole, Rae Baker and myself to successfully upgrade the payroll system. After much testing, we went live on 1st February 2016 with a fairly smooth transition. With an ever increasing workforce, it will help us to better report on MASP's human resources. This is timely with the recent appointment of our new Human Resources Manager Nathan Jilbert, who we are looking forward to working with.

Financially, MASP continues to be strongly supported by the funding agencies, especially the Department of Health and Human Services (DHHS). New funding was also received from NSW Family and Community

Services. Growth areas included two new offices, Swan Hill for Child First and Dareton for Homelessness. MASP was also successful in gaining funding for NSW Domestic Violence over the next two years, in conjunction with the Mallee Sexual Assault Unit. As of 1st July 2016, HACC Services transitioned to Commonwealth Home Support Program (CHSP). Challenges ahead also include the rollout of the National Disability Insurance Scheme from 1st July 2017, with some earlier exposure expected. We will be working together with Brooke Rule, new Program Manager of Disability, who we welcome to the MASP team.

Capital funding was received at the end of the financial year from DHHS that will help MASP upgrade some of its facilities, including fencing at Vidovic House (now completed) and a Men's Shed at the Day Centre. Grants were also given by the Jack Brockhoff Foundation and WDEA. Our property maintenance team, Garry Keller and Brian Walsh have a busy time ahead.

Monies from donations and fundraising co-ordinated by Mark Ross, Community Development and Business Operations Manager, continued to be gratefully received. In particular golf days to support the Kokoda Youth Mentoring Program, the Medina Legal Cycling Team, the MASP Women's Charity Lunch and the Country Women's Association, MASP's social enterprise with

Netherby Apricot Farm, amongst all others who have donated to MASP, however, big or small. Thank you.

Our admin and finance team were always there to support the organisation. At reception, Shirley Daniel did a wonderful job taking and directing all the calls MASP received each day and greeted all who passed through the front door. Veronica Kidd kept minutes of a considerable number of meetings held at MASP, organised our training and kept us on our toes reviewing our policies and procedures. Joy Sullivan managed MASP's Bin Cleaning Service, kept our fleet of cars well maintained and filed client records. Garry Keller looked after all our information technology requirements, motor vehicles and properties and tenancies. Brian Walsh, our live in builder, maintained our properties and offices and supervised the bin cleaning service. Vanessa Sievwright emptied our bins, replaced our printer toners and made sure we had milk in the fridge. Rae Baker made sure we

all got paid on time and welcomed new staff. Lastly, Pam Ramsden recently joined us to assist with accounts payable and reception.

It was the end of an era when Doug Tonge recently retired from MASP. Being one of the founders of MASP and to have nurtured it into what it is today over the last 28 years is a great achievement, for him as well as MASP. We sincerely wish him well and will miss his friendship and leadership.

Finally, to everyone at MASP, including those past and present, thank you for all your help throughout the year.

Rita Valentich
Acting Chief Finance Officer.

LONG SERVING STAFF FAREWELLING MASP CEO DOUG TONGE
L-R ROB CROUCH, NELLIE MINTER, DOUG TONGE, LISA BORRIE, TREVOR SCHOLAR & SHIRLEY DANIEL.



MASP Mildura Women's Charity Lunch





Over 160 attendees enjoyed the 2016 MASP Mildura Women's Charity Lunch on Friday May 27 at the Mildura Quality Grand Hotel - Grand Ballroom.

Once again over \$12,000 was raised on the day to assist MASP in creating affordable housing options locally for women who are homeless or at risk of becoming homeless.

Special thanks goes to our major sponsors, Zilzie Wines and MDAS, our MC Simone Tierney, guest speaker Tanya Lacy, Party by Design and the organising committee.

The day would not be successful without the support of our community and many fantastic sponsors listed below.

Proudly supported by-

Zilzie Wines	Party By Design	Mildura Waves	Sunraysia Cellar Door
MDAS	DHM Partners	Telstra Business Centre	Strike Force
Quality Hotel Mildura Grand	Seasons	Jane Alderton	Studio 73
Simone Tierney (MC)	Vast Interiors	The Office Wine Bar & Lounge	LA Yoga
Intercept	Beauty on Eighth	15th & Walnut Convenience Store	Mildura Workers
Endota Spa	Alluring Lace	Valencia Food Store	Mildura Garden Supplies
Mildura Living Magazine	Rose Harvest	Just Redgum	Mildura City
Mildura Holiday Villas	Visible Effects	Austrek / Gary Davison	TASCO
PRIME TV	Gateway Tavern	ANZ Bank	Grand on Deakin
One Idea	Chemist Warehouse	IFO Clothing	Pizza Cafe
	All About Me Undergear		Irymple Hotel



PICTURED ABOVE WENDY AND ED RUSHFORTH RECEIVING THEIR
AWARD FROM MASP BOARD CHAIRPERSON GREG LESLIE.

Godden Award

Past recipients

- 2007 Barb & Noel Godden
- 2007 Doug & Elaine Rowe
- 2007 Richard Vandenberg
- 2008 Tim Robinson
- 2009 Don Reid
- 2010 Bronwyn Williams
- 2011 Dot Phelan & Janet Decker
- 2012 Not awarded in respect of the passing of Noel Godden
- 2013 Peter Davies
- 2014 Annette Power
- 2015 Wendy & Ed Rushforth

The Godden Award was established in 2007 in recognition of those who have made an outstanding contribution to the aims of MASP and the community we serve.

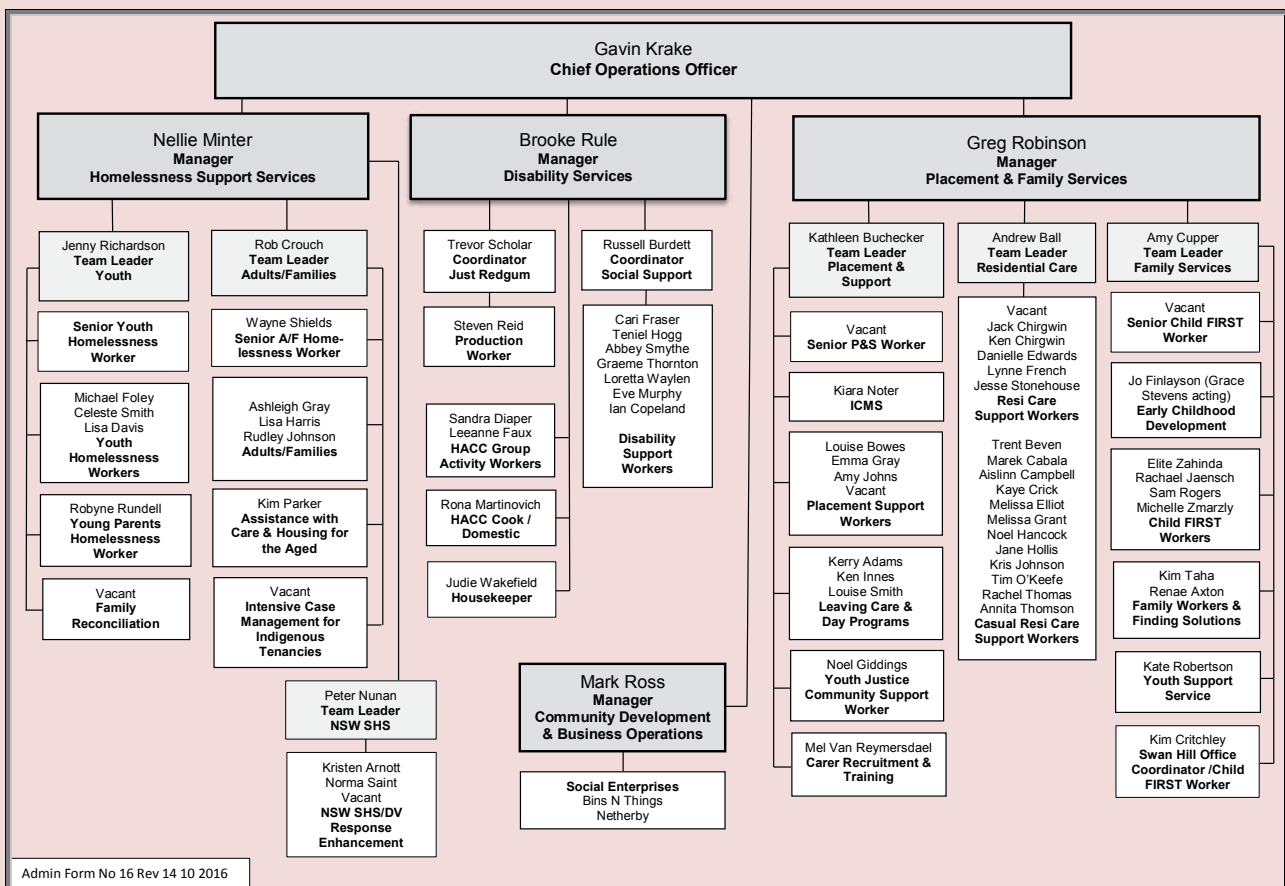
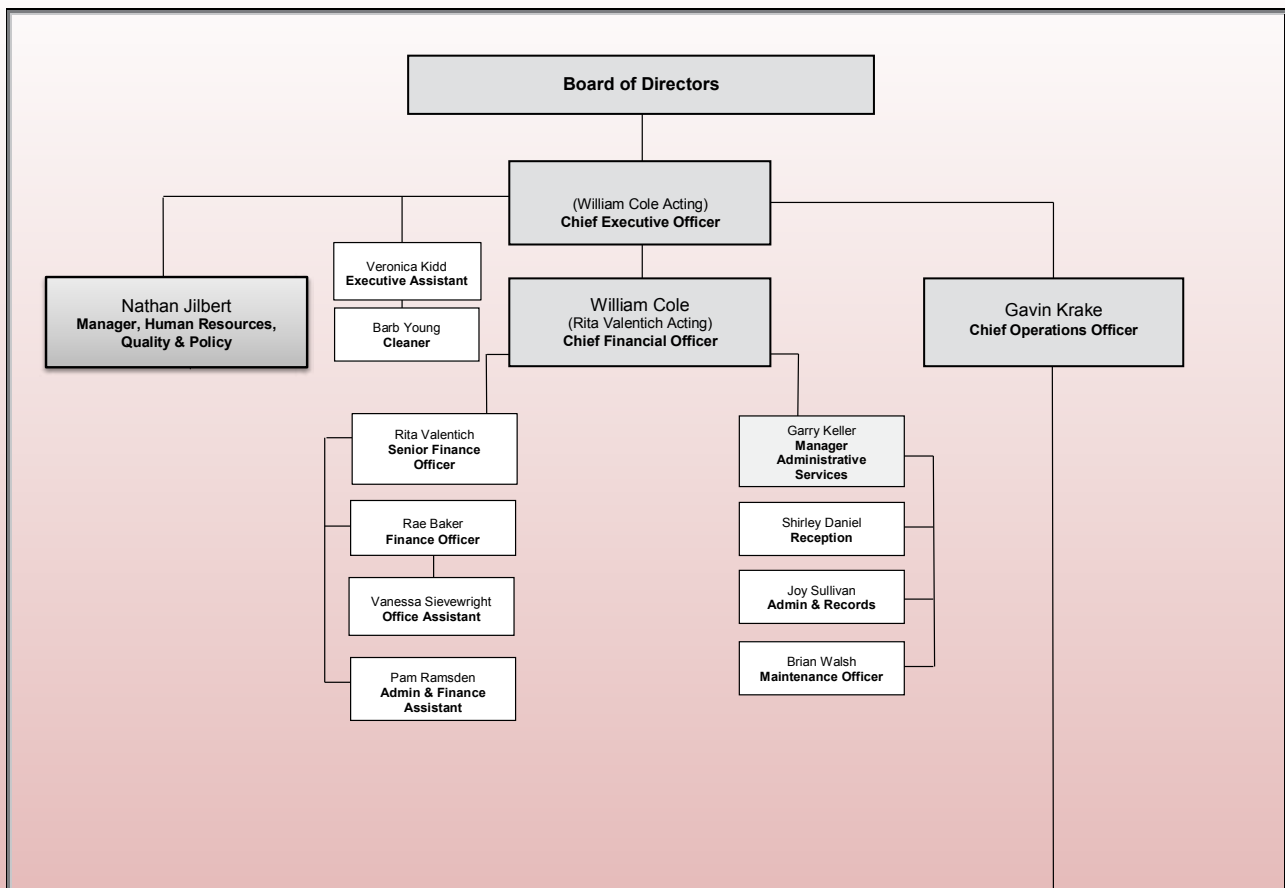
As a tribute to the significance of volunteerism, altruism and community mindedness in supporting the delivery of crucial community services, the award was named in honour of two long time MASP carers, Barb and the late Noel Godden.

2015 Godden Award

Congratulations to Wendy and Ed Rushforth on being announced as the 2015 MASP Godden Award recipients.

Wendy and Ed are well known for their delightful Christmas light display at their Tenth Street home. Perhaps less well known is that each year for the last four years, Ed and Wendy have tirelessly 'shaken the can' for the month of December and they have collected in excess of \$10,000 to support MASP and the people we assist in our community.

MASP Organisational Structure



Admin Form No 16 Rev 14 10 2016

Acknowledgements

The support MASP receives from our community plays a key role in the successful delivery of our many services. Whether it be a donation of beanies, swags, cash, Christmas presents for kids in care or an event such as a golf day to raise much needed funds, they all have a positive impact on the organisation and those in need that MASP supports. Listed on these pages are many of our supporters, donors, carers and volunteers-who have all contributed to MASP during the past year. Also throughout this annual report you will find pages for the MASP Mildura Women's Charity Lunch, the Tour De Medina Cycling Team and Kokoda Youth Mentoring Program all acknowledging our many supporters of these programs, events and fundraising activities.

Mark Ross

Community Development and Business Operations Manager.

Foster Carers

Judy Brinsmead and Dennis Berry

Leanne and Neville Scott

Bronwyn Williams

Barb Godden

Michelle and Vern Jeffrey

Viv and John Whitchurch

Cheryl Page

Cathy and Rick Pearson

Rhonda and Bill Bolitho

Melissa and Clayton Bysouth

Robert and Sharon Spencer

Volunteers

Jamie-lee Bloomfield

Matthew Powell

Don Reid

Thora Bennett

MASP Sponsors, Donors & Supporters

Terry and Janet Hill

Wakefields Transport (Charity Golf Day)

Nangiloc Colignan Farms (Charity Golf Day)

Mildura Fruit Company (Charity Golf Day)

Davison Motor Group- Garry Davison

Hutchinson Motors (DMG)

Leading Edge Computers

Southern Cross Business Advisers

Sunnyland

Jenny Caldwell

Joan Hill

Clarke's Mallee Food Distributor

Sunraysia Chickens

Chemist Warehouse

Carinya CWA Branch

Tankard Dental

Google Inc.

Joan Rodgers

Lindemans

Centrelink Staff Mildura

Joan Lewin

One Idea

Kids Under Cover

Riverland Forklifts

David and Joan Buck

Herron Todd White

Sunraysia Daily

Sunraysia Daily and Seven Fields Mildura Masters Charity Golf Day

CWA Mildura

Sunraysia Community Health Services

Chris Riordan IT

Annette and Leon Power

Wendy and Ed Rushforth

Mildura Rural City Council

Mildura City

Jennifer Fisher

Sacred Heart Primary School

Simon Fethers Horticultural Services

Nu Edge Solutions

Lenni Downing

Mildura Field Days

Darling Junction CWA

Sunraysia Crane and Rigging

Ray White Real Estate Mildura (Craig Kerr)

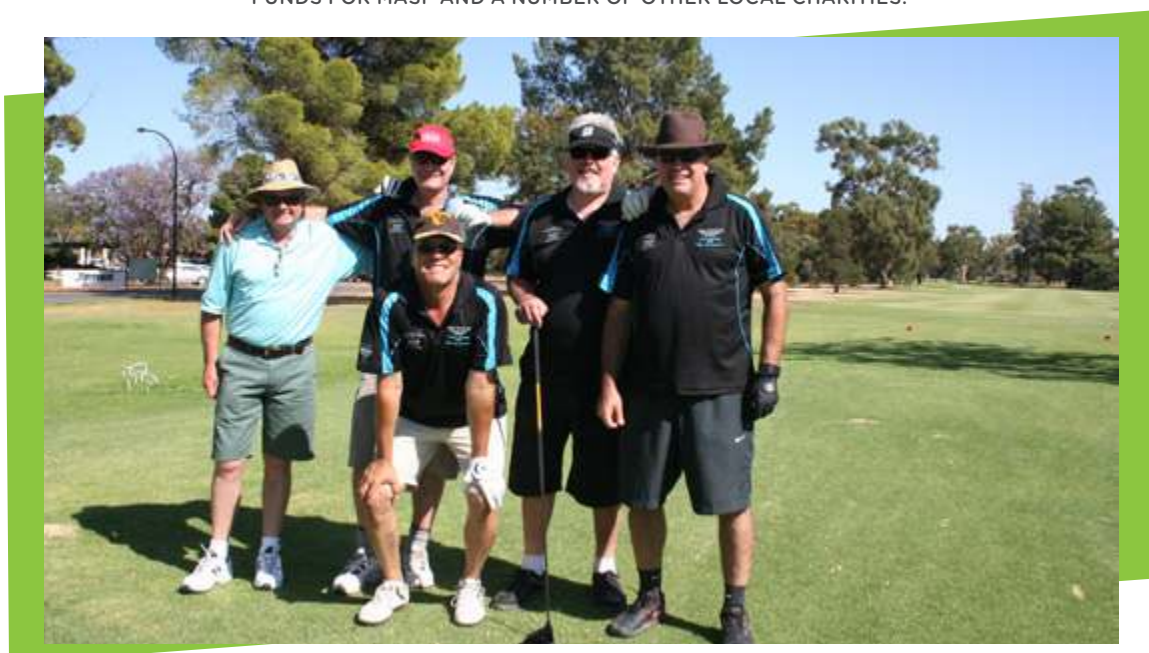
SportzPrint (Anthony Telfer)

Daniel Tankard
 Mitch Hoyer and Family
 WDEA (Charitable Fund)
 Newsboys Foundation
 Backpacks For Kids
 The Jack Brockhoff Foundation
 The Flora & Frank Leith Charitable Trust
 Mildura WAVES
 Coomealla Tri Club
 Share the Dignity
 Kath Willcock
 Merbein Stitching Group
 Helen Page
 Mildura Kebab Shop
 Rotary Club of Mildura
 Keith Richards
 Gavin Hogg
 Gavin Tellefson
 Fishers Supermarkets
 CWA Tasmania Bruny Island
 Gayle and Stephen Lynch
 Cafe 94
 MAX Employment

PICTURED RIGHT, DOUG TONGE RECEIVING
 CHRISTMAS GIFTS FOR KIDS IN CARE
 FROM SHELBY LYNCH AT RAY WHITE
 MILDURA AND BELOW KATHLEEN
 BUCHECKER RECEIVING CHRISTMAS
 GIFTS FOR KIDS IN CARE FROM JESS AT
 HUTCHINSON MOTORS.



PICTURED: WILLIAM COLE, CHRIS CLEARY, DOUG TONGE, CHRIS HOWES AND ANTHONY TELFER PLAYING IN THE MILDURA
 FRUIT COMPANY, WAKEFIELD TRANSPORT GROUP & NANGILOC COLIGNAN FARMS ANNUAL CHARITY GOLF DAY WHICH RAISES
 FUNDS FOR MASP AND A NUMBER OF OTHER LOCAL CHARITIES.



KoKODA

Youth Mentoring Program

2016 Mentors

Scott Rawlinson

Meegan Gray

Sarah Hall

Lauren Cain

Ben Prott

Allan Long

Peter Davies

Sinead Wright

Erica Credlin

Serena House

Elissa Mewburn

Dylan Kurtz

Abdo Abdulkarim

Lea Andrews (Swan Hill)

Hayden Collins (Swan Hill)

Kalyana Moore (Swan Hill)

Tasha Brady (Swan Hill)

Ken Innes (Staff)

Greg Robinson (Staff)



Program Supporters

Engage!

Newsboys

MRCC

Tankard Dental

Sunraysia Community Health Services

Telstra Business Centre

Laser Signs and Print

Canoe Images

Kokoda Spirit

Northern Mallee Leaders

Mildura Waves

Keith Richards

Carinya CWA

Darling Junction CWA

Bruny Island CWA

Coomealla Tri Club

Sunraysia Crane and Rigging

The Athletes Foot

Medina Legal

Davison Motor Group

Sunnyland Press

Mildura Golf Club

Sunraysia Locksmiths

Tekace

Mildura Discount Carpets

Mildura First Aid Services

Wally Green Hygiene Services

Southern Cross Farms

Secure Peace

Quality Hotel Mildura Grand

Indulge Apartments

Merbein Mushrooms

Mildura City Radiators

MCA

27 Deakin

Leon Power

Sandbar

Riverland Forklifts

The Meat Hub

St Joseph's College

Andrew Peace Wines

Sunraysia Bridgestone

Coca Cola Amitil

Bunnings





"Tour De Medina" Cycling Team

Riders

Anthony O'Connor	Jason Hartley
Shane Wilmore	Annette Power
Stewart Stephens	Stuart Lennon
Mark Ross	Anne Jones
Fran Medina	Mel Ficarra
Jason White	Ken Wilson
Margie Howie	Adam McGregor
Spiro Melissovass	Shane Haynes
Kate Bourchier	Cam Haig
Zak Bailey	Greta Haig
John Fleming	

Support Crew

Tom Gardiner	Murray Allomes
Peter Davies	



Sponsors

Medina Legal	Mildura City Radiators
Davison Motor Group	MCA
Sunnyland Press	27 Deakin
Mildura Golf Club	Leon Power
Sunraysia Locksmiths	Sandbar
Tekace	Riverland Forklifts
Mildura Discount Carpets	The Meat Hub
Mildura First Aid Services	St Josephs College
Wally Green Hygiene Services	Andrew Peace Wines
Southern Cross Farms	Sunraysia Bridgestone
Secure Peace	Coca Cola Amitil
Quality Hotel Mildura Grand	Bunnings
Indulge Apartments	
Merbein Mushrooms	





THE TOUR DE MEDINA CYCLING TEAM COOKING UP A STORM AT A BUNNINGS BBQ TO ASSIST IN RAISING FUNDS FOR THE KOKODA YOUTH MENTORING PROGRAM.

PICTURED L-R BUNNINGS ACTIVITIES ORGANISER TANYA LAMPRELL, CYCLING TEAM MEMBERS MARK ROSS, STUART "ROOSTA" LENNON, JASON WHITE, SPIRO MELISSOVAS AND ANNETTE POWER.



MASP CEO DOUG TONGE SPENDING TIME WITH THE JUST REDGUM CREW AND AT HACC CHRISTMAS PARTIES OVER THE YEARS.



MASP Staff Departures

- Berry, Dennis	<i>Disability Services</i>	- McShane, Belinda	<i>Family Services</i>
- Borrie, Lisa	<i>Homelessness</i>	- Mudford, George	<i>Residential Care</i>
- Dichiera, Maddison	<i>Placement & Support</i>	- Parry, Belinda	<i>Disability Services</i>
- Dowdy, June	<i>Homelessness</i>	- Powell, Tim	<i>Social Enterprise</i>
- Dyke, Paul	<i>Residential Care</i>	- Rowse, Brendan	<i>Residential Care</i>
- Ferry, Michael	<i>Disability Services</i>	- Stroud, Barbara	<i>Disability Services</i>
- Frasca, Jillian	<i>Residential Care</i>	- Telford, Dorothy	<i>Homelessness</i>
- Hammence, Tamara	<i>Homelessness</i>	- Thomson, Annita	<i>Residential Care</i>
- Harvey, Amanda	<i>Homelessness</i>	- Tonge, Doug	<i>CEO/Management</i>
- Hoyer, Mitchell	<i>Disability Services</i>	- Villiva, Annmarie	<i>Family Services</i>
- Jobe, Michael	<i>Finance Admin</i>	- Wattie, Sarah	<i>Family Services</i>
- Kontogianis, Stacey	<i>Family Services</i>	- White, Lynette	<i>Disability Services</i>
- Mannix, Melissa	<i>Homelessness</i>	- Williams, Fiona (Bilucaglia)	<i>Residential Care</i>
- Mason, Aidan	<i>Residential Care</i>		

Mallee Accommodation and Support Program Limited

Statement of Comprehensive Income
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

(Formerly Mallee Accommodation and Support Program Incorporated)

Registration number:A0030555R

General Purpose Financial Report

for the year ended 30 June 2016

Contents	Page
Directors' Report	1
Auditor's Independence Declaration	5
Statement of Operations and Comprehensive Income	6
Statement of Financial Position	7
Statement of Changes in Equity	8
Statement of Cashflows	9
Notes to the Financial Statements	10
Directors' Declaration	29
Independent Audit Report	30

Mallee Accommodation and Support Program Limited

Statement of Comprehensive Income For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(a Company Limited by Guarantee, not having a Share Capital)
ACN 606 779 873

DIRECTORS' REPORT

Your directors present this report on the company for the financial year ended 30th June 2016.

Directors

The name of each person who has been a Director on the Board of Directors of the company throughout the financial year are listed below.

Director's name	Date appointed as Committee Member of Incorporated Association	Date appointed as Director of the Company Limited by Guarantee	Date resigned as a Director	Meetings of Directors	
				Number eligible to attend	Number attended
Mr. G. Leslie	18/11/2009	15/07/2015		11	10
Mr. G. Schultz	21/11/2011	15/07/2015		11	11
Ms. J. Edgcumbe	24/11/2007	15/07/2015	18/11/2015	4	2
Mr. P. O'Donnell	22/11/2006	15/07/2015		11	8
Ms. K. Crouch	20/11/2013	15/07/2015		11	10
Ms. F. Medina	20/11/2013	15/07/2015		11	9
Mr. G. Milne	21/11/2012	15/07/2015		11	7
Ms. S. Watson	23/11/2011	15/07/2015		11	10
Ms. C. Smith	19/11/2014	15/07/2015		11	8
Ms. J. Hicks		18/11/2015		7	5

Meetings of Directors

For the first 14 days of the financial year, the organisation was an Incorporated Association with a Committee of Members. On the 15th July 2015 the organisation became a Company Limited by Guarantee and all Committee Members were appointed as Directors.

Information on Directors

Director	Expertise	Board Committee Membership
Mr. G. Leslie (Chair)	Business and Management	Finance & Capital Assets Planning & Clinical Governance
Mr. G. Schultz	Business and Management	Finance
Ms. J. Edgcumbe	Finance and Banking	Finance
Mr. P. O'Donnell	Finance and Accounting	Finance
Ms. K. Crouch	Child Youth and Family Service	Capital Assets Planning & Clinical Governance

Mallee Accommodation and Support Program Limited

Statement of Financial Position As at 30 June 2016

Mallee Accommodation and Support Program Limited
(a Company Limited by Guarantee, not having a Share Capital)
ACN 606 779 873

DIRECTORS' REPORT

Ms. F. Medina	Legal and Community Service	Capital Assets Planning Clinical Governance
Mr. G. Milne	Local Government & Community service	Capital Assets Planning
Ms. S. Watson	Social Work	Clinical Governance
Ms. C. Smith	Finance and Accounting	Finance
Ms. J. Hicks	Business and Management	Clinical Governance

Principal Activities

The principal activity of the company during the financial year was the provision of assistance and support to young people, adults, and families in need through a wide range of related support services.

The MASP Strategic Plan outlines a comprehensive strategic framework which guides the organisation's core objectives, principles and priorities and underpins all other business and program planning processes

Sustainability

MASP will create an appropriate organisational and service model to ensure a sustainable future for the organisation and our clients.

Innovation

MASP will develop innovative practices to ensure future planning is representative of our clients' needs.

Professionalism

MASP will foster a professional approach within the organisation and with those with whom we work.

Excellence

MASP will create a culture of excellence at an organisation, local, state and federal level.

Mallee Accommodation and Support Program Limited

Statement of Changes in Equity For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(a Company Limited by Guarantee, not having a Share Capital)
ACN 606 779 873

DIRECTORS' REPORT

Key Performance Measures

The company measures its own performance through the use of both quantitative and qualitative benchmarks. The benchmarks are used by the directors to assess the financial sustainability of the company and whether the company's short-term and long-term objectives are being achieved.

PLACEMENT & FAMILY SERVICES	Performance 2015-16	Target 2015-16	Performance 2014-15	Target 2014-15
Child FIRST (No. of referrals & enquiries)	1094	600	989	600
Family Services (No. of new clients)	20	24	13	24
Finding Solutions (No. of referrals)	18	17	15	17
Stronger Families	1	12	4	12
Youth Support Services (No. of new referrals)	26	24	20	24
Home Based Care (No. bed nights provided)	5121	6954	4581	6935
HOMELESSNESS				
Case Managed Clients (No. new clients)	404	420	471	410
Family Reconciliation (No. new clients)	26	48	26	48
ACHA clients (No. new clients)	15	15	14	15
ICMIT (No. new clients)	12	20	17	48
DISABILITY SERVICES				
Individual Support Packages (Hours of service provided)	4529	----	4910	----
Clients receiving interim funding (Hours of service provided)	0	----	230	----
Independent Living Program (hours)	846	----	314	----
Social Group (Attendances per week)	17	24	17	24
HACC (Total days attended)	3310	4500	3352	4500
HACC Meals – Centre & Take Home (No. served)	5719	6588	4639	----
HACC Activities & Personal Care (Hours of service)	14,004	13,847	12,756	14,447

Mallee Accommodation and Support Program Limited

Statement of Cash Flows For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(a Company Limited by Guarantee, not having a Share Capital)
ACN 606 779 873

DIRECTORS' REPORT

Directors' Obligations

The company is incorporated under the *Corporations Act 2001* and is a company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of \$1 each towards meeting any outstanding obligations of the entity. At 30 June 2016, the total amount that members of the company are liable to contribute if the company is wound up is \$31.

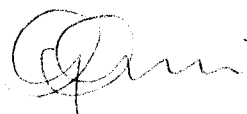
Subsequent Events

It is the intention of the MASP Board to proceed with the development of an integrated office / administration building at 118 Pine Avenue, Mildura. Construction of the building is now expected to commence sometime in 2017.

Auditor's Independence Declaration

The lead auditor's independence declaration for the year ended 30th June 2016 has been received and can be found on Page 5 of the financial report.

Signed in accordance with a resolution of the Board of Directors.



Greg Leslie

Director

Dated at Mildura 26th September 2016

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016



AUDITOR'S INDEPENDENCE DECLARATION TO THE DIRECTORS OF MALLEE ACCOMMODATION & SUPPORT PROGRAM LIMITED ACN 606 779 873

In relation to our audit of the financial report of Mallee Accommodation & Support Program Limited for the financial year ended 30 June 2016, and in accordance with the requirements of Subdivision 60-C of the Australian Charities and Not-for-Profits Commission Act 2012, to the best of my knowledge and belief, there have been no contraventions of the auditor independence requirements of the Australian Charities and Not-for-Profits Commission Act 2012 or any applicable code of professional conduct.

Chan & Naylor Southern Audit

Philip Shugg
Principal

Dated this 26th day of September 2016
126 Lime Ave., Mildura, Vic., 3500

Grow and Protect Your Wealth

Chan & Naylor Southern Audit Pty Ltd

PO BOX 5086 MILDURA VIC 3502

T: 03 5021 1968

F: 03 5022 0429

ABN: 62 104 381 919

National Property, Business, Tax Accounting & Wealth Advisory Group

www.chan-naylor.com.au

Chan & Naylor Southern Audit Pty Ltd is a registered company with the Australian Securities and Investments Commission (ASIC) and is a member of the Chartered Accountants Australia (CA) and Chartered Accountants Victoria (CAV) professional bodies.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited (A Company Limited by Guarantee, Not having a Share Capital) ACN : 606 779 873

Statement of Operations and Comprehensive Income for the year ended 30 June 2016

	Note	2016 \$	2015 \$
Revenue	2	6,845,253	6,290,163
Expenses			
Employee benefits expense	3	(4,794,403)	(4,290,583)
Depreciation and amortisation expense	3	(199,176)	(216,426)
Administration expense	1 (b)	(663,346)	(637,415)
Service delivery expense	1 (b)	(454,142)	(385,163)
Consulting Fees	1 (b)	(14,258)	(15,188)
Finance expenses	1 (b)	-	(16)
Other expenses		(67,922)	(62,279)
Operating income before income tax		<u>652,006</u>	<u>683,093</u>
Income tax expense		-	-
Operating income after income tax		<u>652,006</u>	<u>683,093</u>
Other non operating income		-	-
Surplus for the year		<u>652,006</u>	<u>683,093</u>
Other comprehensive income		-	-
Total comprehensive income for the year		<u><u>652,006</u></u>	<u><u>683,093</u></u>

The accompanying notes from part of these financial statements

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Statement of Financial Position
as at 30 June 2016

	Note	2016 \$	2015 \$
Assets			
Current Assets			
Cash and cash equivalents	4	3,190,984	1,880,963
Trade and other receivables	5	34,720	16,511
Other current assets	6	113,080	33,075
Total Current Assets		3,338,784	1,930,549
Non-Current Assets			
Property, plant and equipment	7	5,262,080	5,215,814
Total Non-Current Assets		5,262,080	5,215,814
Total Assets		8,600,864	7,146,363
Liabilities			
Current Liabilities			
Trade and other payables	8	387,287	280,506
Employee benefit liabilities	9	708,707	631,484
Income received in advance		896,856	295,545
Total Current Liabilities		1,992,850	1,207,535
Non-Current Liabilities			
Employee benefit liabilities	9	171,338	154,158
Total Non-Current Liabilities		171,338	154,158
Total Liabilities		2,164,188	1,361,693
Net Assets		6,436,676	5,784,670
Equity			
Reserves		876,012	876,012
Retained surplus		5,560,664	4,908,658
Total Members funds		6,436,676	5,784,670

The accompanying notes from part of these financial statements

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

Statement of Changes in Equity for the year ended 30 June 2016

	Note	Accumulated Surplus \$	Asset Revaluation Surplus \$	Total \$
Balance at 1 July 2014		4,225,565	876,012	5,101,577
Surplus for the year		683,093	-	683,093
Balance at 30 June 2015		4,908,658	876,012	5,784,670
Balance at 1 July 2015		4,908,658	876,012	5,784,670
Surplus for the year		652,006	-	652,006
Balance at 30 June 2016		5,560,664	876,012	6,436,676

The accompanying notes from part of these financial statements

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Statement of Cash Flows
for the year ended 30 June 2016

	Note	2016 \$	2015 \$
Cash Flows from Operating Activities			
Receipts from government grants		6,643,094	6,101,051
Payments to suppliers and employees		(6,537,914)	(6,068,285)
Other income		1,423,238	795,545
Interest received		26,700	31,028
Finance expenses		-	(16)
Net Cash provided by operating activities	10 (a)	<u>1,555,118</u>	<u>859,323</u>
Cash Flows from Investing Activities			
Proceeds from sale of plant and equipment		132,676	70,682
Acquisition of property, plant and equipment		<u>(377,773)</u>	<u>(831,595)</u>
Net Cash used in investing activities		<u>(245,097)</u>	<u>(760,913)</u>
Net Increase in Cash held		1,310,021	98,410
Cash and cash equivalents at beginning of financial year		<u>1,880,963</u>	<u>1,782,553</u>
Cash and cash equivalents at end of financial year	10 (b)	<u><u>3,190,984</u></u>	<u><u>1,880,963</u></u>

The accompanying notes from part of these financial statements

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

The financial statements cover Mallee Accommodation and Support Program Limited as an individual entity, incorporated and domiciled in Australia. The Company was formerly known as Mallee Accommodation & Support Program Inc, an incorporated association regulated under the Associations Reform Act 2012. On the 15th July 2015 the association converted to a company limited by guarantee. Under the provisions of the Corporations Act 2001 (section 601BC) the conversion does not affect the identity of the organisation, and any contracts or agreements that the incorporated association had in place, continue to have effect after the transfer.

Basis of Preparation

Mallee Accommodation and Support Program Limited applies Australian Accounting Standards – Reduced Disclosure Requirements as set out in AASB 1053: Application of Tiers of Australian Accounting Standards and AASB 2010–2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements.

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards – Reduced Disclosure Requirements of the Australian Accounting Standards Board (AASB), the Corporations Act 2001 and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the Australia Charities and Not-for-profits Commission Regulation 2013 (ACNC Regulation). The company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

The financial statements were authorised for issue on 16th September 2016 by the directors of the company.

Accounting Policies

a. Revenue

Non-reciprocal grant revenue is recognised in the profit or loss when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

a. Revenue (Continued)

When grant revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

Mallee Accommodation and Support Program Limited receives non-reciprocal contributions of assets from the government and other parties for zero or a nominal value. These assets are recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in profit or loss.

Donations and bequests are recognised as revenue when received.

Interest revenue is recognised as it accrues using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customers.

The gain or loss on disposal of all non-current assets is determined as the difference between the carrying amount of the asset at the time of the disposal and the net proceeds on disposal.

All revenue is stated net of the amount of goods and services tax.

b. Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to a particular category they have been allocated to activities on a basis consistent with the use of the resources.

Finance costs are interest costs on finance leases and bank overdrafts.

Administration expenses are those incurred in connection with administration of the company and compliance with constitutional and statutory requirements and occupancy costs.

Consulting fees are those incurred in undertaking research, planning and other activities to support and develop the company's work in strengthening relationships.

Service delivery expenses are those costs directly incurred in supporting the objects of the company.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

c. Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value as indicated, less, where applicable, accumulated depreciation and any impairment losses.

Freehold Property

Freehold land and buildings are shown at their fair value based on periodic, but at least triennial, valuations by external independent valuers, less subsequent depreciation for buildings.

In periods when the land and buildings are not subject to an independent valuation, the directors conduct directors' valuations to ensure the carrying amount for the land and buildings is not materially different to the fair value.

Increases in the carrying amount arising on revaluation of land and buildings are recognised in other comprehensive income and accumulated in the revaluation surplus in equity. Revaluation decreases that offset previous increases of the same class of assets shall be recognised in other comprehensive income under the heading of revaluation surplus. All other decreases are recognised in profit or loss.

Any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset.

Freehold land and buildings that have been contributed at no cost, or for nominal cost, are initially recognised and measured at the fair value of the asset at the date it is acquired.

Plant and Equipment

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses.

In the event the carrying amount of plant and equipment is greater than its estimated recoverable amount, the carrying amount is written down immediately to its estimated recoverable amount and impairment losses are recognised either in profit or loss or as a revaluation decrease if the impairment losses relate to a revalued asset. A formal assessment of recoverable amount is made when impairment indicators are present (refer to Note 1(e) for details of impairment).

Plant and equipment that have been contributed at no cost, or for nominal cost, are recognised at the fair value of the asset at the date it is acquired.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

c. Property, Plant and Equipment (Continued)

Depreciation

The depreciable amount of all fixed assets including buildings and capitalised lease assets, but excluding freehold land, is depreciated on a diminishing value basis over the asset's useful life to the entity commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable assets are:

Class of Fixed Asset	Depreciation Rate	Method
Buildings	2.5%	Diminishing value
Furniture and Fittings	20%	Diminishing value
Motor Vehicles	23%	Diminishing value
Office Equipment	13%	Diminishing value
Computers	22.5%	Diminishing value
Plant and Equipment	20%	Diminishing value

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are recognised in profit or loss in the period in which they arise. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained earnings.

d. Financial Instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the company commits itself to either purchase or sell the asset (ie trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transaction costs except where the instrument is classified "at fair value through profit or loss", in which case transaction costs are expensed to profit or loss immediately.

Classification and subsequent measurement

Financial instruments are subsequently measured at fair value, amortised cost using the effective interest method, or cost. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

d. Financial Instruments (Continued)

(i) Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the company's intention to hold these investments to maturity. They are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

The company holds held-to maturity investments from time to time. No such investments were held during the current financial year.

Impairment

At the end of each reporting period, the company assesses whether there is objective evidence that a financial asset has been impaired. A financial asset (or a group of financial assets) is deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events (a "loss event") having occurred, which has an impact on the estimated future cash flows of the financial asset(s).

In the case of available-for-sale financial assets, a significant or prolonged decline in the market value of the instrument is considered to constitute a loss event. Impairment losses are recognised in profit or loss immediately. Also, any cumulative decline in fair value previously recognised in other comprehensive income is reclassified into profit or loss at this point.

In the case of financial assets carried at amortised cost, loss events may include: indications that the debtors or a group of debtors are experiencing significant financial difficulty, default or delinquency in interest or principal payments; indications that they will enter bankruptcy or other financial reorganisation; and changes in arrears or economic conditions that correlate with defaults.

For financial assets carried at amortised cost (including loans and receivables), a separate allowance account is used to reduce the carrying amount of financial assets impaired by credit losses. After having taken all possible measures of recovery, if the management establishes that the carrying amount cannot be recovered by any means, at that point the written-off amounts are charged to the allowance account or the carrying amount of impaired financial assets is reduced directly if no impairment amount was previously recognised in the allowance accounts.

When the terms of financial assets that would otherwise have been past due or impaired have been renegotiated, the company recognises the impairment for such financial assets by taking into account the original terms as if the terms have not been renegotiated so that the loss events that have occurred are duly considered.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

d. Financial Instruments (Continued)

Derecognition

Financial assets are derecognised where the contractual rights to receipt of cash flows expire or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised where the related obligations are discharged, cancelled or have expired. The difference between the carrying amount of the financial liability, which is extinguished or transferred to another party, and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

e. Impairment of Assets

At the end of each reporting period, the entity assesses whether there is any indication that an asset may be impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard (eg. in accordance with the revaluation model in AASB 116). Any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.

Where it is not possible to estimate the recoverable amount of a class of asset, the entity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Impairment testing is performed annually for goodwill and intangible assets with indefinite lives.

f. Employee Provisions

Short-term employee benefits

Provision is made for the company's obligation for short-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries, annual leave, time-in-lieu and rostered days off and current long service leave. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The company's obligations for short-term employee benefits are recognised as a part of payables and employee benefit liabilities in the statement of financial position.

Contributions are made by the entity to an employee superannuation fund and are charged as expenses when incurred.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

f. Employee Provisions (Continued)

Long-term employee benefits

The company classifies employees' long service leave entitlements as other long-term employee benefits as they are not expected to be settled wholly within 12 months after the end of the annual reporting period in which the employees render the related service. Provision is made for the company's obligation for other long-term employee benefits, which are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures, and are discounted at rates determined by reference to market yields at the end of the reporting period on government bonds that have maturity dates that approximate the terms of the obligations. Upon the remeasurement of obligations for other long-term employee benefits, the net change in the obligation is recognised in profit or loss classified under employee benefits expense.

The company's obligations for long-term employee benefits (long service leave) are presented as non-current provisions in its statement of financial position, except where the company does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current provisions.

g. Cash on Hand and Equivalents

Cash on hand equivalents includes cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within short-term borrowings in current liabilities on the statement of financial position.

h. Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from donors and any outstanding grant receipts. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

i. Taxation

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

Income Tax

The company is a charitable institution for the purposes of Australian taxation legislation and is therefore exempt from income tax under Div 50 of the *Income Tax Assessment Act 1997*. This exemption has been confirmed by the ATO. The company holds deductible gift recipient status.

j. Intangibles

Software

Software is recorded at cost. It has a finite life and is carried at cost less accumulated amortisation and any impairment losses. Software has an estimated useful life of between one and five years. It is assessed annually for impairment.

k. Unexpended Grants

The Company receives grant monies to fund projects either for contracted periods of time or for specific projects irrespective of the period of time required to complete those projects. It is the policy of the Company to treat grants monies as unexpended grants in the Statement of Financial Position where the Company is contractually obliged to provide the services in a subsequent financial period to when the grant is received or in the case of specific project grants where the project has not been completed.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

l. Provisions

Provisions are recognised when the entity has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

m. Comparative Figures

Where required by Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current financial year.

Where the company retrospectively applies an accounting policy, makes a retrospective restatement or reclassifies items in its financial statements, a third statement of financial position as at the beginning of the preceding period in addition to the minimum comparative financial statements must be presented.

n. Accounts Payable and Other Payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the company during the reporting period which remain unpaid. The balance is recognised as a current liability with the amount being normally paid within 30 days of recognition of the liability.

o. Critical Accounting Estimates and Judgements

The directors evaluate estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the company.

Key Estimates & Judgement

The key estimates and assumptions that have a significant risk of causing material adjustment to the carrying amounts of certain assets and liabilities within the next annual reporting period are:

(i) Impairment

The company assesses impairment at the end of each reporting period by evaluating conditions and events specific to the company that may be indicative of impairment triggers.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

o. Critical Accounting Estimates and Judgements (Continued)

(ii) Valuation of Property

The freehold land and buildings were independently valued at 30 June 2016 by Herron Todd White. The valuation was based on market value. The critical assumptions adopted in determining the valuation included the location of the land and buildings, the current demand for land and buildings in the area and recent sales data for similar properties. The fair value of land and buildings would change if any of these factors change.

At 30th June 2016, the fair value was estimated at \$4,686,827 based on independent valuations by Herron Todd White. As the book value of \$4,678,275 was considered to be reflective of the valuations, no adjustment was booked.

(iii) Brokerage funding recognition

Brokerage funding is recognised as income only upon the specific activities being performed as specified by the Department. Brokerage funding received during the year which remains unspent at end of reporting period is recognised as income received in advance in the statement of financial position.

(iv) Estimation of useful lives of assets

The company determines the estimated useful lives and related depreciation and amortisation charges for its property, plant and equipment. The useful lives could change significantly as a result of technical innovations or some other event. The depreciation or amortisation charges will increase where the useful lives are less than previously estimated lives that have been abandoned or sold will be written off or written down.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

o. Critical Accounting Estimates and Judgements (Continued)

(v) Provisions for employee benefits

For the purpose of measurement, AASB 119: Employee Benefits (September 2011) defines obligations for short-term employee benefits as obligations expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related services. As the company expects that most employees will use all of their annual leave entitlements in the same year in which they are earned or during the 12-month period that follows, the directors believe that obligations for annual leave entitlements satisfy the definition of short-term employee benefits.

Long service leave where the condition of 7 years service has been met is recognised as current in the statement of financial position as per the accounting standards.

p. Economic Dependence

Mallee Accommodation and Support Program Limited is dependent on the Department of Health and Human Services for the majority of its revenue used to operate the business. At the date of this report the directors have no reason to believe the Department of Health and Human Services would not continue to support the Company.

q. Rounding of Amounts

All amounts in the financial report and directors' report have been rounded off to the nearest dollar.

r. Fair Value of Assets and Liabilities

The company measures some of its assets and liabilities at fair value on either a recurring or non-recurring basis, depending on the requirements of the applicable Accounting Standard.

"Fair value" is the price the company would receive to sell an asset or would have to pay to transfer a liability in an orderly (ie unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited
(A Company Limited by Guarantee, Not having a Share Capital)
ACN : 606 779 873

Notes to the Financial Statements
for the year ended 30 June 2016

1 Summary of Significant Accounting Policies

r. Fair Value of Assets and Liabilities (Continued)

As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market values may be made having regard to the characteristics of the specific asset or liability. The fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from the principal market for the asset or liability (ie the market with the greatest volume and level of activity for the asset or liability). In the absence of such a market, market information is extracted from the most advantageous market available to the entity at the end of the reporting period (ie the market that maximises the receipts from the sale of the asset or minimises the payments made to transfer the liability, after taking into account transaction costs and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participant's ability to use the asset in its highest and best use or to sell it to another market participant that would use the asset in its highest and best use.

The fair value of liabilities and the entity's own equity instruments (if any) may be valued, where there is no observable market price in relation to the transfer of such financial instrument, by reference to observable market information where such instruments are held as assets. Where this information is not available, other valuation techniques are adopted and where significant, are detailed in the respective note to the financial statements.

s. New Accounting Standards for Application in Future Periods

AASB 9: Financial Instruments (December 2014) and associated Amending Standards (applicable for annual reporting periods commencing on or after 1 January 2018).

These Standards will be applicable retrospectively (subject to the provisions on hedge accounting) and include revised requirements for the classification and measurement of financial instruments, revised recognition and derecognition requirements for financial instruments, and simplified requirements for hedge accounting.

The key changes that may affect the company on initial application of AASB 9 and associated Amending Standards include certain simplifications to the classification of financial assets, simplifications to the accounting of embedded derivatives, upfront accounting for expected credit loss and the irrevocable election to recognise gains and losses on investments in equity instruments that are not held for trading in other comprehensive income. AASB 9 also introduces a new model for hedge accounting that will allow greater flexibility in the ability to hedge risk, particularly with respect to the hedging of non-financial items. Should the entity elect to change its hedge accounting policies in line with the new hedge accounting requirements of AASB 9, the application of such accounting would be largely prospective.

It is not expected that the new accounting standard will impact upon the organisation.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

Notes to the Financial Statements for the year ended 30 June 2016

	Note	2016 \$	2015 \$
2 Revenue			
Operating activities			
Operating grants		6,039,176	5,546,411
Rental income		128,236	113,786
Donations		22,921	82,410
Fundraising		38,206	39,059
Revenue from operating activities		<u>6,228,539</u>	<u>5,781,666</u>
Other Income			
Interest income		26,700	31,028
Sales		426,236	343,234
Service Income		28,759	53,777
Other income		119,403	66,713
Profit (loss) on disposal of plant and equipment		15,616	13,745
Total other income		<u>616,714</u>	<u>508,497</u>
Total Revenue		<u>6,845,253</u>	<u>6,290,163</u>
3 Surplus for the year			
Profit from ordinary activities before income tax expense has been determined after:			
Expenses			
Depreciation & Amortisation Expense		199,176	216,426
Superannuation expense - defined contribution		376,260	344,220
Finance Expenses		<u>-</u>	<u>16</u>
4 Cash and cash equivalents			
Cash on hand		6,530	6,505
Cash at bank		<u>3,184,454</u>	<u>1,874,458</u>
		<u>3,190,984</u>	<u>1,880,963</u>
5 Trade and other receivables			
Trade receivables		<u>34,720</u>	<u>16,511</u>
		<u>34,720</u>	<u>16,511</u>
6 Other Current Assets			
Prepayments		99,912	33,075
Materials and Packaging		13,168	-
		<u>113,080</u>	<u>33,075</u>

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

Notes to the Financial Statements for the year ended 30 June 2016

	Note	2016 \$	2015 \$
7 Property, plant & equipment			
Land - at independent valuation		2,335,000	2,335,000
		<u>2,335,000</u>	<u>2,335,000</u>
Buildings - at independent valuation		2,498,878	2,412,553
Less accumulated depreciation		(155,613)	(97,853)
		<u>2,343,265</u>	<u>2,314,700</u>
Plant and equipment - at cost		167,135	148,317
Less accumulated depreciation		(93,730)	(79,229)
		<u>73,405</u>	<u>69,088</u>
Furniture and fittings - at cost		183,950	176,348
Less accumulated depreciation		(146,367)	(137,354)
		<u>37,583</u>	<u>38,994</u>
Motor vehicles - at cost		518,818	490,144
Less accumulated depreciation		(140,498)	(149,140)
		<u>378,320</u>	<u>341,004</u>
Office equipment - at cost		245,134	243,081
Less accumulated depreciation		(150,627)	(126,053)
		<u>94,507</u>	<u>117,028</u>
Total property, plant & equipment		<u>5,262,080</u>	<u>5,215,814</u>

The company's valuations were completed at 30 June 2016 by an independent valuation. Valuations were made on the basis of recent market prices, the revaluation surplus was credited to the asset revaluation surplus in equity.

At 30th June 2016, the fair value was estimated at \$4,686,827 based on independent valuations by Herron Todd White. As the book value of \$4,678,275 was considered to be reflective of the valuations, no adjustment was booked.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Incorporated (A Company Limited by Guarantee, Not having a Share Capital) A C N : 606 779 873

Notes to the Financial Statements for the year ended 30 June 2016

7 Property plant and equipment (continued)

(a) Movements in carrying Amounts									
	Land - at valuation	Buildings - at valuation	Plant and Equipment - at cost	Furniture and Fittings - at cost	Motor Vehicles - at cost	Office Equipment - at cost	Construction in progress - at cost	Total	
	\$	\$	\$	\$	\$	\$	\$	\$	
2016									
Balance at the beginning of year	2,335,000	2,314,700	69,088	38,994	341,004	117,028	-	5,215,814	
Additions	-	86,325	19,909	6,511	262,975	2,053	-	377,773	
Revaluation	-	-	-	-	-	-	-	-	
Disposals	-	-	-	-	-	-	-	-	
Transfer	-	-	(1,091)	1,091	(132,331)	-	-	(132,331)	
Adjustment	-	-	-	-	-	-	-	-	
Depreciation expense	-	(57,760)	(14,501)	(9,013)	(93,328)	(24,574)	-	(199,176)	
Carrying amount at the end of year	2,335,000	2,343,265	73,405	37,583	378,320	94,507	-	5,262,080	
2015									
Balance at the beginning of year	2,335,000	1,715,109	49,117	51,658	321,312	126,488	6,277	4,604,961	
Additions	-	649,714	34,234	-	176,370	24,277	-	884,595	
Revaluation	-	-	-	-	-	-	-	-	
Disposals	-	-	-	-	(57,316)	-	-	(57,316)	
Transfer	-	6,277	-	-	-	-	(6,277)	-	
Adjustment	-	-	-	-	-	-	-	-	
Depreciation expense	-	(56,400)	(14,263)	(12,664)	(99,362)	(33,737)	-	(216,426)	
Carrying amount at the end of year	2,335,000	2,314,700	69,088	38,994	341,004	117,028	-	5,215,814	

The Valuation of Land and Buildings is on the basis of an independent valuations at 30th June 2016 by Herron Todd and White Property Valuers.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

Notes to the Financial Statements for the year ended 30 June 2016

	Note	2016 \$	2015 \$
8 Trade and other payables			
<i>Unsecured</i>			
GST payable		103,036	45,002
Superannuation payable		29,031	28,260
Employee benefit payable		147,852	121,133
Trade Creditors		65,047	41,686
PAYG Tax payable		42,024	35,763
Other payables		297	8,662
8 a)		<u>387,287</u>	<u>280,506</u>
a) Financial liabilities at amortised cost classified as trade and other payables			
Less: employee benefits payable		<u>147,852</u>	<u>121,133</u>
Financial liabilities as trade and other payables		<u>239,435</u>	<u>159,373</u>
9 Employee benefit liabilities			
Current			
Accrued employee leave		<u>708,707</u>	<u>631,484</u>
		<u>708,707</u>	<u>631,484</u>
Non-Current			
Accrued employee leave		<u>171,338</u>	<u>154,158</u>
		<u>171,338</u>	<u>154,158</u>
10 Cashflow Information			
(a) Reconciliation of Cash Flow from Operations with Surplus			
Net operating surplus for the year		652,006	683,093
Cash flows excluded from profit attributable to operating activities			
Non cash flows in Surplus			
Depreciation and Amortisation Expense		199,176	216,426
(Profit) / Loss on disposal of plant and equipment		(346)	(13,366)
Changes in assets and liabilities			
(Increase)/decrease in trade and other receivables		(18,210)	54,862
(Increase)/decrease in prepayments		(80,005)	(33,075)
Increase/(decrease) in trade and other payables		106,781	(129,222)
Increase/(decrease) in employee benefit provisions		94,404	108,800
Increase/(decrease) in income received in advance		601,312	(28,195)
Net cash inflow from operating activities		<u>1,555,118</u>	<u>859,323</u>
(b) Reconciliation of cash			
Cash at the end of the financial year as shown in the statement of cash flow is reconciled to items in the statement of financial position as follows:			
Cash and cash equivalents		<u>3,190,984</u>	<u>1,880,963</u>
		<u>3,190,984</u>	<u>1,880,963</u>

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

Notes to the Financial Statements for the year ended 30 June 2016

	Note	2016 \$	2015 \$
11 Borrowings			
Bank loan facility			
Secured			
Amount used		-	-
Amount unused		700,000	700,000
		<u>700,000</u>	<u>700,000</u>

The bank line of credit is secured by a registered first mortgage over the freehold land and buildings at 136-138, 140, 142-144 Langtree Avenue, Mildura and property located at Fifteenth Street, Mildura.

12 Financial Risk Management

The company's financial instruments consist mainly of deposits with banks, local money market instruments, short-term investments, accounts receivable and payable, and leases.

The carrying amounts for each category of financial instruments, measured in accordance with AASB 139, as detailed in the accounting policies to these financial statements, are as follows:

	Note	2016 \$	2015 \$
Financial assets			
Cash and cash equivalents	4	3,190,984	1,880,963
Loans and receivables	5	34,720	16,511
Total financial assets		<u>3,225,704</u>	<u>1,897,474</u>
Financial liabilities			
Financial liabilities at amortised cost:			
- trade and other payables	8a)	239,435	159,373
- borrowings	11	-	-
Total financial liabilities		<u>239,435</u>	<u>159,373</u>

13 Auditor's Remuneration

Amount received or due and receivable, by the previous auditor for:		
Auditing the accounts	-	11,320
Amount received or due and receivable, by the current auditor for:		
Auditing the accounts	8,500	8,500

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

Notes to the Financial Statements for the year ended 30 June 2016

14 Directors

a) Directors' Remuneration

No remuneration is paid to directors.

b) Names of Directors are:

	Date appointed to <u>Committee</u>	Date appointed <u>Director</u>	Date <u>Resigned</u>
Mr G. Leslie	18-11-2009	15-07-2015	
Mr G. Schultz	21-11-2011	15-07-2015	
Ms J. Edgcumbe	24-11-2007	15-07-2015	18-11-2015
Mr P. O'Donnell	22-11-2006	15-07-2015	
Ms K. Crouch	20-11-2013	15-07-2015	
Ms F. Medina	20-11-2013	15-07-2015	
Mr G. Milne	21-11-2012	15-07-2015	
Ms S. Watson	23-11-2011	15-07-2015	
Ms C. Smith	19-11-2014	15-07-2015	
Ms J. Hicks		18-11-2015	

Prior to the 15th July 2015 the organisation was an Incorporated Association with the above Committee of Members who held office throughout the financial year, except as noted. On 15th July 2015 the organisation became a Company Limited by Guarantee and all Committee Members were appointed Directors.

c) Loans to Directors

No loans are made to Directors.

15 Funding Obligations and Security Held

Under the funding deed agreement, Mallee Accommodation and Support Program Limited have obligations to the Director of Housing to refund contributions towards the freehold land at 20-24 Herston Drive, Mildura should Mallee Accommodation and Support Program Limited no longer meet the conditions of the agreement.

16 Contingent Liabilities and Contingent Assets

As at 30 June 2016, Mallee Accommodation and Support Program Ltd has contingent liabilities in favour of Kids Under Cover for the grants received, amounting to \$130,000. The agreement stipulates repayment requirements, however, only if there is an event of default as listed in clause 7 of the agreement. It is not probable at year end that the events listed will occur and therefore it is recognised as a contingent liability.

17 Events after the end of the reporting period

Other than as noted elsewhere in the financial report, no other matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the company, the results of those operations, or the state of affairs of the company in subsequent financial years.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

Notes to the Financial Statements for the year ended 30 June 2016

18 Members' Guarantee

The company is incorporated under the Corporations Act 2001 and is a company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of \$1 towards meeting any outstanding obligations of the entity. At 30 June 2015, the number of members was thirty one.

19 Company Details

The registered office and principal place of business of the Company is:
Mallee Accommodation and Support Program Limited
140 Langtree Avenue
MILDURA VIC 3500

Company Secretary

Doug Tonge held office as company secretary until the 31st August 2016. Doug had been employed by the organisation since 1989 and CEO for 21 years, until the date of his retirement on the 10th August 2016.

William Cole was appointed company secretary by ratification of the board on 31st August 2016. William has been employed by the organisation since 2012 as Chief Finance Officer and from 11th August 2016 as Acting Chief Executive Officer.

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016

Mallee Accommodation and Support Program Limited

(A Company Limited by Guarantee, Not having a Share Capital)

ACN : 606 779 873

Directors' Declaration

The Directors of the Company declare that:

- (i) the financial statements and notes, as set out on pages 5 to 28 are in accordance with the Corporations Act 2001 and the Australia Charities and Not-for profits Commission Act 2012 and:
 - (a) comply with Accounting Standards and the Corporations Regulations 2001 and the Australia Charities and Not-for-profits Commission Regulation 2013; and
 - (b) give a true and fair view of the financial position as at 30th June 2016 and the Company's performance for the year then ended.
- (ii) In the Directors' opinion there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Greg Leslie
Director

Dated at Mildura, 26th September 2016

Mallee Accommodation and Support Program Limited

Statement of
For the Year Ended 30 June 2016



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF MALLEE ACCOMMODATION & SUPPORT PROGRAM LIMITED ACN 606 779 873

Report on the Financial Report

We have audited the accompanying financial report of Mallee Accommodation & Support Program Limited (the company), which comprises the statement of financial position as at 30 June 2016, the statement of operations and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the directors' declaration.

Directors' Responsibility for the Financial Report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations), the *Corporations Act 2001* and the *Australian Charities and Not-for-Profits Commission Act 2012* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the *Australian Charities and Not-for-Profits Commission Act 2012*. We confirm that the independence declaration required by the *Australian Charities and Not-for-Profits Commission Act 2012*, which has been given to the directors of Mallee Accommodation & Support Program Limited, would be in the same terms if given to the directors as at the time of this auditor's report.

Opinion

In our opinion, the financial report of Mallee Accommodation & Support Program Limited is in accordance with the *Corporations Act 2001* and the *Australian Charities and Not-for-Profits Commission Act 2012*, including:

- (i) giving a true and fair view of the company's financial position as at 30 June 2016 and of its performance for the year ended on that date; and
- (ii) complying with Australian Accounting Standards and the *Corporations Regulations 2001* and the *Australian Charities and Not-for-Profits Commission Regulation 2013*.

Chan & Naylor Southern Audit

Philip Shugg
Principal

Dated this 15 day of September 2016
126 Lime Ave., Mildura, Vic., 3500

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Chan & Naylor Southern Audit Pty Ltd

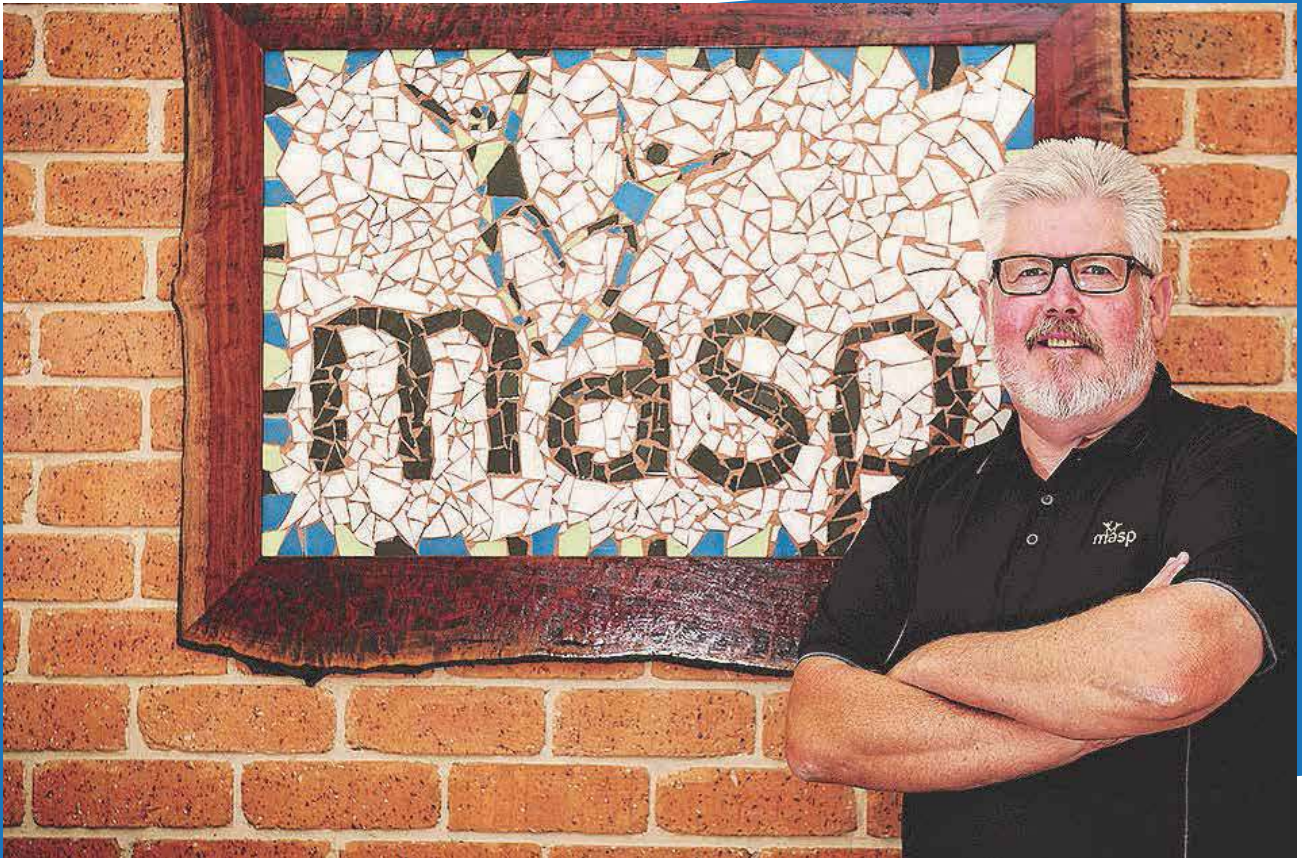
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National Property, Business, Tax Accounting & Wealth Advisory Group

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Chan & Naylor Southern Audit Pty Ltd is a registered company under the Corporations Act 2001 and is a member of the Chartered Accountants Australia and New Zealand.



MASP CEO DOUG TONGE RETIRED IN AUGUST 2016 AFTER 28 YEARS SERVICE TO THE ORGANISATION.



2016 KOKODA YOUTH MENTORING PROGRAM PARTICIPANTS.



MALLEE ACCOMMODATION & SUPPORT PROGRAM LTD
140 LANGTREE AVENUE, MILDURA, VICTORIA 3500
ACN 51 726 968 790