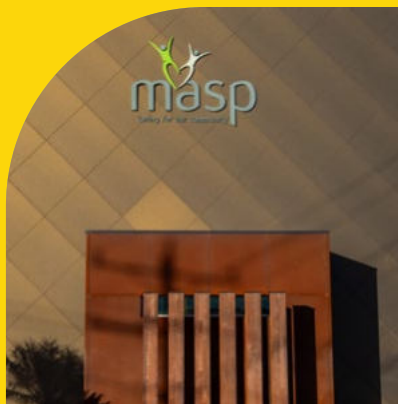


# 2023/24 Annual Impact Report

Mallee Accommodation & Support Program Ltd



## Acknowledgement

Mallee Accommodation and Support Program (MASP) acknowledges Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of the land on which we work and live right across the beautiful region we are privileged to call home. We pay our respects to their Elders, past, present and emerging, and the ancient connection they hold with their Country.

We extend our respects to all other Traditional Owners and all Aboriginal and Torres Strait Islander People of other nations.

We acknowledge the sovereign status of Aboriginal and Torres Strait Islander Peoples and that this land has been home for over 60,000 years. We celebrate their connections to Country, knowledge, and stories.



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**Mary Rydberg**  
Board Chair

# Chair's Foreword

It has been another busy year for MASP and the Board is proud of the organisation's achievements over the year.

Today, we are a diverse community service organisation employing more than 140 staff and delivering services from multiple sites across Northern Victoria and the border regions of New South Wales. We are guided by our purpose of a thriving Mallee. We continue, as we have from the beginning, to seek to empower our community to be free from homelessness, abuse, poverty and disadvantage.

It is clear from the board's perspective that MASP staff are passionate about the work they undertake at MASP while

ensuring that the clients are at the centre of service delivery. We congratulate the MASP teams for their absolute commitment to the ongoing wellbeing of their clients. We all envision a community with individuals and families equipped to lead safe, secure, healthy and fulfilling lives.

It is not possible to achieve this on our own and we would like to also take the opportunity to thank our government, non-government, and sector colleagues whose collaboration over the year has been an important factor in the delivery of services. Indeed, we also acknowledge our supporters, and sponsors who have contributed to our services by many different means and acknowledge our volunteers for their selfless support.

Finally, many thanks to my board colleagues for their support – they provide invaluable support to myself and the organisation to ensure that MASP remains relevant in an everchanging environment.

I cannot finish without acknowledging the resignation of our CEO, Vince Wilson, as a result of his health. Vince has been an integral part of MASP's journey over the past 3 years. We have already said many times to him 'thank you', and we wish he and his family the very best.

A handwritten signature in black ink that reads "Mary Rydberg". The script is fluid and cursive, with the first letter of each word being capitalized and prominent.

**Mary Rydberg**

**Charmaine Calis**  
Acting CEO



# A Message from the CEO

How quick does time go by? The past 12 months has seen MASP continue to build on the incredible growth the organisation has undertaken over recent years. We continue to implement our 2022–2025 Strategic Plan.

The six impact themes and five impact drivers outlined in the plan set out our priorities and how we will achieve them.

Over the course of the 2023–24 financial year we had some fantastic milestones, including the opening of our Sunnyside Living Project in Mildura.

Sunnyside Living is a collaborative effort with the Victorian Government to address the critical need for social housing in Mildura.

The \$2.5 million development, comprising 13 one-bedroom homes, is now fully tenanted providing stable long-term housing for those who needed it most.

This was one milestone we reached this financial year – but there were plenty of others across all aspects of our organisation.

Our Youth Mentoring Program took participants to the Flinders Ranges in South Australia.

The iconic program continues to empower disadvantaged youth, facilitating their integration into the community, social groups and families. This year the program heads to Tasmania and we look forward to some big news for the future.

In Dareton our Housing team has moved into a new office space on Tapio Street – right in the heart of town. This will foster greater community connection with our Far West New South Wales community.

In the past 12 months MASP established the Family Safety Housing Support team, which provides case management support to women and children experiencing, or at risk of experiencing, homelessness because of family violence across the Wentworth and Balranald local government areas of New South Wales.

Traditionally the Far West NSW region has had limited family violence specific services so I look forward to this team's work.

MASP's Orange Door team across Mildura and Swan Hill has played a lead role in ensuring that all clients receive a timely, safe response across the Mallee region and will continue to drive practice in this space.

In June we received notification MASP was successful in gaining funding under Homes Victoria's Regional Supportive Housing Program for six units that will be targeted at rough sleepers that may be engaged in our Assertive Outreach Program – a new program established in 2024 that targets the community's "visible homeless" who can be found sleeping in shopfronts, cars or makeshift camps.

These units will be situated in Mildura and provide stable housing for these vulnerable community members.

At a program level, the vast number MASP provides across our teams highlights the need for services that address disadvantage in our community. It also shows the need for services for our young people and I am proud of our team delivering these critical programs and truly making a difference in the lives of participants.

To finish I'd like to take the time to thank the incredible team we have here at MASP. MASP simply could not operate without them, as well as the support of our wonderful carers, volunteers, sponsors and partners.

Here's to more successes in 2024-2025.



Charmaine Calis

## Our Purpose

To empower our community to be free from homelessness, abuse, poverty, and disadvantage.

## Our Vision

Thriving Mallee communities, with individuals and families equipped to lead safe, secure, healthy, and fulfilling lives

## Our Values

	<b>Connected</b> We nurture trusting, collaborative, and inclusive relationships.
	<b>Accountable</b> We employ authentic, competent, evidence-based practice.
	<b>Responsive</b> We demonstrate kind, flexible, timely, and personalised care.
	<b>Empowering</b> We cultivate a strengths-based and enabling environment.
	<b>Safe</b> We embrace a culturally safe, trauma informed, and dependable ethos.



# The Story of MASP

Mallee Accommodation and Support Program (MASP) was established in 1994 following the amalgamation of the Sunraysia Youth Accommodation Project and the Sunraysia Emergency Accommodation Centre (Emmaus House). A staffing group of eight people joined forces to support and advocate for homeless people and those at risk of homelessness in the Mallee.







This included people living with disabilities, children and young people living in unsafe situations and women and children escaping family violence.

MASP's main aims were to improve access to the existing housing stock, to increase appropriate housing options and to develop social support programs that could end homelessness and disadvantage in the Mallee community.

In 1999 MASP began to introduce programs for children and young people entering the out of home care system, including youth residential care and foster care. The organisation also started the important work of training and supporting foster caregivers and specialist staff.

In 2006 the newly formed Youth Mentoring Program took a group of nine young people and their mentors to Papua New Guinea where they walked the Kokoda Track together. Since then, this innovative program has helped more than 240 young people to connect with community mentors.

In 2007, MASP launched its Integrated Family Services program and in 2008 was selected to be the regional provider for Child FIRST. In 2018 MASP's Child FIRST team relocated to the newly established Orange Door family violence response hub in Mildura. Through MASP's continued commitment to working with vulnerable families, MASP has played an integral part in the effort to end family violence in the Mallee.

In 2011 MASP extended its existing housing support program and became a registered housing provider/ This paved the way for MASP to build quality social housing in the Mallee. MASP remains committed to providing equitable and affordable housing for all members of our community.

In 2019, MASP's purpose-built Service and Community Hub was opened, bringing most services under one roof to provide easier access for clients. In 2020 MASP launched the Red Earth heart Van, a community outreach program providing social connection, meals and laundry services to those in need.

In 2022 MASP launched its Strategic Plan 2022–25, setting out how the organisation can better service communities across the Mallee (Victoria) and Far West (New South Wales) regions into the future. The plan commits MASP to fulfil its purpose and to work towards a community free from homelessness, abuse, poverty and disadvantage.

To make this happen MASP defined four areas of greatest need of community service that identify and dictate the organisation's key focus areas and ambitions through its Family Safety, Homelessness Support, Children, Youth and Families, Residential Services and Social Housing program areas.

# Strategic Plan 2022–25 Update

**5** done / not applicable



**10** working on it



## Operational Excellence

In 2024 MASP has continued to strive for operational excellence. The Therapeutic Model of Care has been embedded across the organisation, and a focus is on ensuring consistent standards and developing frameworks demonstrates our commitment to bettering our support program.

**20** done / not applicable



**5** working on it



## Organisational Transformation

MASP has seen significant modernisation in our organisation transformation throughout 2024. A new Human Resources Information System implemented streamlining processes internally, a new phone system throughout the agency and system and reporting improvements showcases our commitment to systems improvement.

**13** done / not applicable



**1** working on it



## Project Delivery

2024 saw the completion of the Sunnyside Living project, which saw a number of people housed in their forever homes. With three other housing projects nearing completion, and another one in the planning and tender stage, this demonstrates our commitment to our community and efficient project delivery.

**11** done / not applicable



**7** working on it



## Opportunity Exploration

Our NSW staff have relocated into a new office in Dareton, increasing our presence and availability to clients. Plans for a dedicated presence in Swan Hill are being finalised. New opportunities are being explored to complement existing programs, particularly around housing youth and other key cohorts. Big Hairy Audacious Goals have been created for each program, providing an ambitious goal for our teams to work towards. Our Fundraising and Philanthropy Plan and Policy continue to highlight our commitment to seeking new opportunities.

**14** done / not applicable



**1** working on it



## Sensible Growth

2024 has seen the successful commencement of the Homelessness Assertive Outreach Program, targeting rough sleepers. A gardening club has been created to assist youth with maintaining tenancies. The Youth Mentoring Program has been expanded to include Swan Hill for the 2024 trek. We continue to utilise our Social and Affordable Housing Growth Plan to pursue opportunities for expansion to meet the housing needs of our community.

## Our Therapeutic Model of Care

masp	Values	Relationships	Staff	Leadership	Structure	Support
<b>C</b>	Connected	Accountable	Responsive	Empowering	Safe	
<b>A</b>						
<b>R</b>						
<b>E</b>						
<b>S</b>						



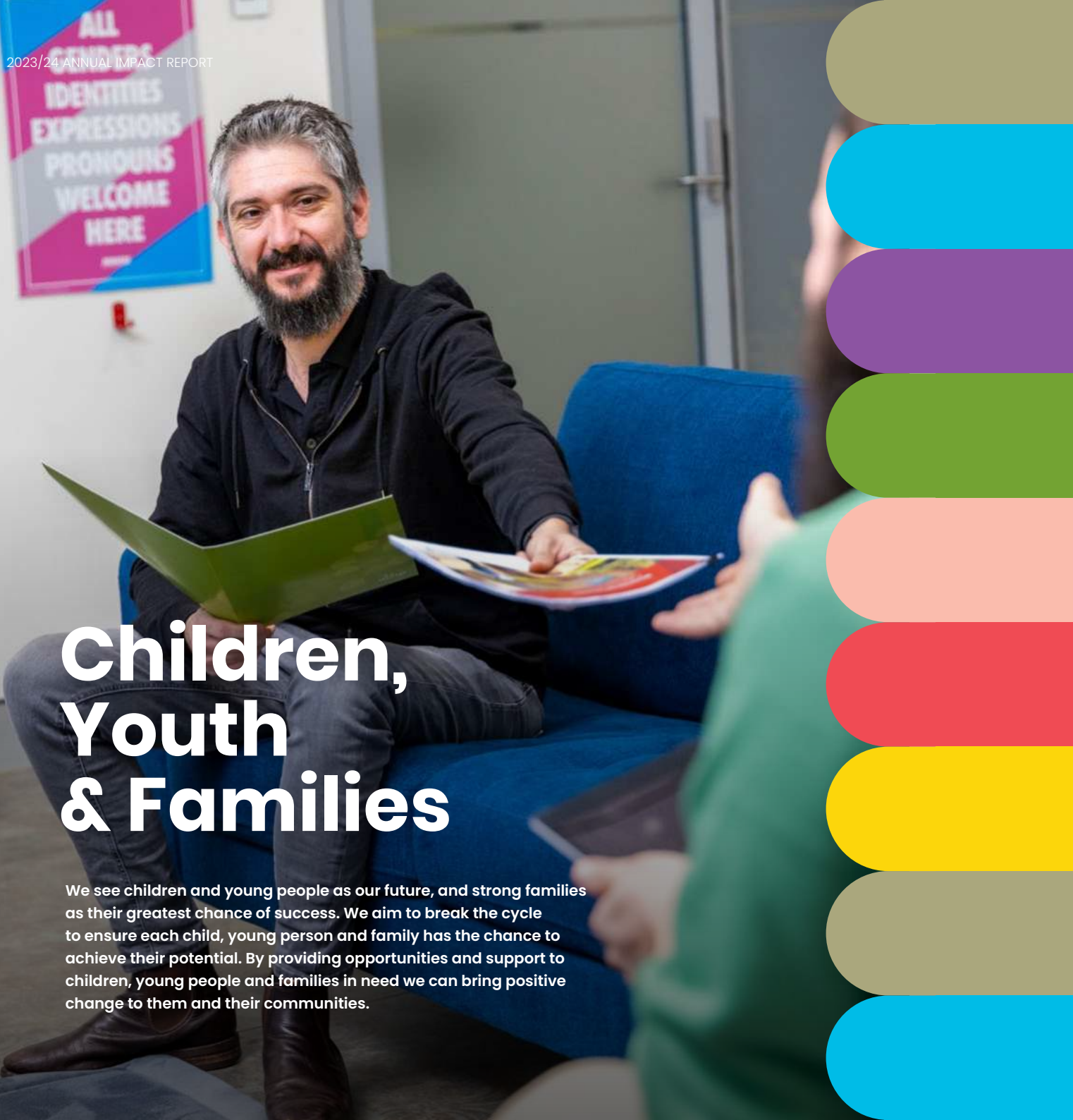




## Model of Care Implementation Update

MASP continues to work towards embedding our Model of Care across the agency and over the coming months will be finalising the toolkits that enable the Model's practical application.

One of our most exciting projects that is now underway is the supervision toolkit; this will be heavily informed by the Department of Families, Fairness and Housing's recently released *Best Practice Supervision Guidelines: Family Violence, Sexual Assault and Child Wellbeing guidance*.



# Children, Youth & Families

We see children and young people as our future, and strong families as their greatest chance of success. We aim to break the cycle to ensure each child, young person and family has the chance to achieve their potential. By providing opportunities and support to children, young people and families in need we can bring positive change to them and their communities.



**56**

Families supported through around 4310 hours of Integrated Families Services program

**22**

Families supported through the Finding Solutions program

**37**

Young people supported through the Youth Support Services

**18**

Young people and 17 mentors engaged in the MASP Youth Mentoring Program

**78**

Young people supported through around 3700 hours of young people leaving care services

**17**

Foster Carer enquiries received

**4,937**

Nights in foster care, supporting children and young people

**104**

Young people supported in the Navigator program in the first 6 months

**15**

Young people supported in the Intensive Youth Tenancy Program with 0 housing breakdowns

# Update on Programs



MASP commenced delivering The Navigator Program from January 2024, with a strong focus on supporting young people who have disengaged from education and supporting them to return to a form of education.

The Family Reconciliation Program was realigned with the Children, Youth and Families team. Our focus with this program is to target it at an earlier intervention point where support to the young person and families can commence before breakdowns occur in the family home.

An Intensive Youth Tenancy Program was piloted from July 2023. The program aimed at providing intensive support to young people under 25 who had moved into their own property for the first time. The pilot included intensive support with young people as well the establishment of a gardening club where practical skills were taught to young people about home and garden maintenance.

# Testimonials

**“Working with Finding Solutions and Youth Support Service has been challenging, rewarding, helped me grow and better my parenting skills I have been able to use some of the things taught in my work life to and has opened doors to conversations with our children that we may not have been able to have before. Things may have been hugely different if I didn’t have Finding Solutions and Youth Support Service to turn to in the challenging times, guiding and giving me the tools to use in those times. It’s a lot of hard work but so worth the outcome.”**

*— Finding Solutions and Youth Support Service*

**“Thank you so much,  
I appreciate everything  
you and everything that  
you do for this family.”**

*— TCP*

**“Thankyou for checking  
on my child and not  
giving up yet, I really do  
appreciate it :-)”**

*— Navigator*

# Homelessness Support

**524**

**Young people and adults supported through our Housing Access programs in both Victoria and New South Wales (454 in Victoria and 70 in NSW)**

**60**

**People experiencing homelessness identified and engaged by MASP's Assertive Outreach Rough Sleeper Program**





Housing insecurity is a significant issue across the Mallee: from people rough sleeping; couch surfing; living in caravan parks; or experiencing complete homelessness without a roof over their heads. The impact is far-reaching as insecure housing affects so many other measures of wellbeing. We aim to support people to find short and then long-term housing by working with all levels of government, and our community partners, to find effective and efficient outcomes.

# Our Purpose in Action



## Meredith

32-year-old Meredith and her three children aged 13, 9 and 3 have a history of homelessness, accessing MASP Housing Access Support Program on four separate occasions over a number of years.

On the most recent occasion Meredith was referred to MASP in May 2023 when she and her children received a 60 day notice to vacate their rental property.

Meredith had accrued rental arrears and charges for an end of lease clean.

Meredith and her children had been living in a tent and then a caravan at the property of a family member. This accommodation was unsuitable due to the family member having an extensive and violent criminal history.

From this accommodation Meredith and her young family moved to a Caravan Park where they resided in a cabin. Again, this option was unsuitable due to the risk of violence and exposure to illicit substance use.

On 23 April 2024 Meredith was successful in securing a transitional property on an 18-month lease. At this time, Meredith began studying again and secured part time employment.

On 6 August 2024 Meredith received an offer of public housing from DFFH, which she accepted.



## Don

66-year-old Don was referred to MASP's Housing Access program on 29 February 2024 after receiving a notice to vacate from the property he had leased for several years.

The real estate agent was providing Don with a positive reference, however he was unable to secure another rental property within the time frame that he had to vacate the property.

Don has been diagnosed with several medical issues including Hypertension, Type 2 Diabetes and Osteoarthritis, anxiety, and depression.

Financially, Don receives a Disability Support Pension and has several bills, including a mobile phone bill and credit card bills. He is also on a repayment plan with Fines Victoria for driving an unregistered vehicle. Don did not receive an email to advise the vehicle registration was due.

Don advised he has a caravan that requires maintenance including new tyres, new brakes and a new jockey wheel. MASP accessed funding for four new tyres, while Don self-funded new brakes, a jockey wheel and paid for the caravan registration.

On 14 March Don towed the caravan to a block located in Cardross, however the block did not have running water or sewerage. Don made do with what he had by purchasing water from the supermarket for drinking and cooking. Don purchased a gym membership where he was able to shower and use the bathroom facilities.

On 12 July Don received an offer of housing from DFFH. The property is one bedroom and centrally located close to supermarkets and shops.

Don was referred to Haven Home Safe where he was financially assisted to establish the DFFH tenancy with two weeks rent.

On 30 July Don signed the lease and moved into his new home.

Don has offered to donate his caravan to MASP to assist people who have been in a similar situation to him.

*Note: Names have been changed to protect the privacy of individuals*

# Family Safety

Family violence is a critical issue across our communities. We aim to provide avenues and support to those experiencing, or at risk of, family violence.

Through community partnerships, we assist people to be safer and feel supported.

**4,167**

Individuals were provided support from MASP's Orange Door team through 14,929 service hours

**3,245**

Child wellbeing assessments completed by The Orange Door

**1,947**

Family violence risk assessments (TRAMs) completed by The Orange Door

**899**

Safety plans completed by The Orange Door

**27**

Young people engaged with the Restoring Relationships program

**38**

Women and their families supported by the Family Safety Housing Support Team

# Our Purpose in Action

Jane was a young person who experienced complex trauma as a child in the care of her biological parents, including repeated exposure to family violence, substance misuse, neglect and parental mental health. Child Protection placed Jane with extended family, where she soon started using unsafe, violent behaviour towards her carers; her carers also struggled to understand how Jane's early childhood experiences were driving Jane's behaviour. Jane was referred to the Restoring Relationships program, which MASP delivers in partnership with Berry Street's Take Two team. MASP's case worker worked closely with Jane and supported her to reduce her use of violence and engage

with other services to support her recovery. Berry Street's clinician provided intensive education and support to Jane's carers to better understand the impacts of trauma. Over the course of Restoring Relationships' involvement workers saw a dramatic decrease in Jane's use of violence in the home, and a significant increase in her carers' ability to provide a trauma-informed response when Jane experienced episodes of distress. Jane continues to enjoy a positive, safe relationship with her carers.

*Note: Names have been changed to protect the privacy of individuals*

# Update on Programs



The last 12 months have seen a number of achievements for the Family Safety program. MASP established the Family Safety Housing Support team, which provides case management support to women and children experiencing, or at risk of experiencing, homelessness as a result of family violence across the Wentworth and Balranald local government areas of New South Wales. This is a vital response in a region that has traditionally had limited access to family violence specific services,

and it will be exciting to see this program continue to consolidate and grow. MASP's Orange Door team has played a lead role in ensuring that all clients receive a timely, safe response across the Mallee region and will continue to drive practice in this space. Finally, the Restoring Relationships program continues to explore innovative ways to address adolescent violence in the home with great success, and it is exciting to see an increasing body of evidence that supporting this work.



## Partners

MASP's Orange Door team values its partnerships with multiple agencies, including Family Safe Victoria, Child Protection, Mallee Sexual Assault and Domestic Violence Services, Sunraysia Community Health and Mallee District Aboriginal Service. MASP is also proud to partner with Berry Street in delivering the Restoring Relationships program.



# Residential Services

## Residential Care

Community-based care that provide safe and stable environments for young people who are unable to live with families or in other models of care. We have three houses staffed by caring, empathetic and well-trained team members to ensure young people in MASP's Residential Care Program are receiving the support they need to be safe and achieve their goals.

## Supported Independent Living

MASP has one Supported Independent Living home which provides accommodation and support to people with disabilities for them to live as independently as possible within their community. The home accommodates up to six participants and provides support to increase their independent living skills while also supporting connection to family, friends and community.





**2,420**

**Nights in Residential Care supporting young people**

**2,190**

**Nights of accommodation and Supported Independent Living**



22

Properties available  
during the Financial Year

23

People supported in these properties  
during the Financial Year

15

Singles supported

7

Families supported

# Social Housing

MASP was proud to open its 13 unit Sunnyside Living social housing project in February 2024. This project allowed 13 tenants either previously experiencing homelessness or being at significant risk of homelessness to move into safe, affordable and sustainable accommodation. This project has changed the lives of these tenants, with more stages of the project planned for the future.

The building of four more social housing properties were commenced during the financial year to accommodate families. Meanwhile, three one bedroom units were completed early in the 2024/25 Financial Year to house youth leaving care.

MASP will also build six one-bedroom units in Mildura's CBD to house and support rough sleepers after securing Homes Victoria funding under the Regional Supportive Housing Program.

## Projects

### Youth Housing

Three one bedroom units aimed at youth leaving care through Homes Victoria's Youth Housing Capital Grant Program

Completion due early in the 2024/2025 Financial Year.

### Regional Supportive Housing Program

Funding secured for six units in the Mildura CBD targeting rough sleepers.

### Project funding in 2023/24 Financial Year

Funding received  
**\$812,984**

MASP contribution  
**\$605,913**

Total spent  
**\$2,751,841**  
(inclusive funds carried over from the previous Financial Year)





# Reconciliation Action Plan

**“Based around the core pillars of relationships, respect and opportunities, RAPs provide tangible and substantive benefits for Aboriginal and Torres Strait Islander peoples, increasing economic equity and supporting First Nations self-determination.”**

*Source: Reconciliation Australia.org.au*

A Reconciliation Action Plan (RAP) is a written agreement that outlines a process of change making and meaningful action to advance reconciliation with Aboriginal and Torres Strait Islander peoples.

According to Reconciliation Australia, there are five dimensions of reconciliation: race relations, equality and equity, institutional integrity and unity, and there are four RAP types: Reflect, Innovate, Stretch and Elevate, that allow organisations to continuously develop their reconciliation commitments.

MASP has submitted its first Reflect RAP to Reconciliation Australia and is awaiting final endorsement.

A RAP is a written agreement that outlines a process of change making, and meaningful action, to advance reconciliation between Aboriginal and Torres Strait Islander peoples and the broader Australian community.

According to Reconciliation Australia, there are five dimensions of reconciliation: Race Relations, Equality and Equity, Institutional Integrity, Historical Acceptance and Unity. There are four RAP types: Reflect, Innovate, Stretch and Elevate, which allow organisations to continuously develop and build upon their reconciliation commitments.

MASP has already started working towards achieving our RAP's 13 action items while we wait for Reconciliation Australia's approval. This includes strengthening our connections with local Aboriginal organisations across the Mallee and Far West New South Wales, reviewing our internal policies and practices, and exploring training options to ensure that MASP is a culturally safe, responsive service for our local Aboriginal and Torres Strait Island communities.

# Board of Directors

## Mary Rydberg, Chair

Graduate Diploma of Business, Graduate Member of the Australian Institute of Company Directors, Member of Women on Boards

**Board Committee(s):** Quality & Client Safety Sub Committee

Mary is a semi-retired leader with experience within the health and community services sectors for the State Government, hospitals, not-for-profit sector and local government. Mary is a Director of Mildura Base Public Hospital Board, and the Mallee Track Health & Community Services Board and a DFFH Human Research Ethics Committee Member.

## Rebecca Olsen, Deputy Chair

Director since 2022

**Board Committee(s):** Quality & Client Safety Sub Committee

Rebecca has over 34 years' experience in the Public Sector. She has been responsible for the largest Police Division in the state. Rebecca sits on a number of Executive Positions across the Mallee and contributes to Strategic Planning on a regional and divisional level.

## Christopher Cresp

Registered Nurse Division 1

**Board Committee(s):** Quality & Client Safety Sub Committee (Chair)

Christopher has an extensive background working in Private Consultancies and within remote areas. Christopher has CEO level experience working with Indigenous organisations and communities, as well as experience with both the Royal Flying Doctors and International Red Cross.

## Nina Smart

Bachelor of Laws from University of New England and Bachelor of Arts from Flinders University

**Board Committee(s):** Finance Sub Committee

Nina has worked extensively in personal injury law in Mildura since 1997 in private practice initially as a Legal Assistant. Nina was admitted to practice as a Lawyer in the Supreme Court of Victoria in 2019. Nina leads the Mildura Office of Maurice Blackburn Lawyers exclusively assisting injured workers and road users. Nina was promoted to Associate in 2023. Nina served on the Board of Directors of the Sunraysia Mallee Ethnic Community Council (SMECC) from 2019 to 2024. Nina is a member of the Law Institute of Victoria and the Australian Lawyers Association.

## Stephen Parr

Graduate Certificate Public Health, Bachelor of Arts (Hons) and Bachelor of International Studies (politics)

**Board Committee(s):** Quality & Client Safety Sub Committee

Stephen has a long history of working in community not-for-profit public health settings, focusing on population health and Aboriginal health services. Stephen's passion for public health has seen him working at the intersection of health services, policy and politics, providing valuable experience in strategic planning, partnerships, influencing and working with government.



## Timothy Peters

Masters of Business Administration, Graduate Certificate in International Business, Bachelor's Degree in Multimedia and Marketing

**Board Committee(s):** Finance Sub Committee (Chair)

Timothy holds over 15 years' experience across a range of sectors. Timothy has extensive experience in ICT strategies and development, across higher education and federal government sectors.

## Frank Piscioneri

Diploma of Business Studies (Accounting), Fellow of CPA Australia (FCPA), Certified Member of Governance Institute of Australia GIA (Cert), Graduate Member of the Australian Institute of Company Directors (GAICD)

**Board Committee(s):** Finance Sub Committee

Frank has extensive experience in financial management (CFO), operations and corporate governance across education, local government and health sectors. Frank is a Chair of Mildura Base Public Hospital Board, and a Director of the Mallee Track Health & Community Services Board.

## Gerard Jose

Graduate Diploma in Business Management of MBA (Local Government)

**Board Committee(s):** Finance Sub Committee

Gerard has over 25 years experience in executive leadership with strong community engagement and business acumen. Gerard has proven expertise in health, strategic planning, business growth and development, marketing, leadership and governance. Gerard is currently a Board Director at Haven Home Safe and Board Director of Rural Financial Counselling Service (Far West), and has a long history of board and committee involvement across a range of sectors.

## Paula Laing

Diploma of Human Resource Management, Diploma of Business Administration, Diploma of Quality Auditing, Diploma of Counselling

**Board Committee(s):** Quality & Client Safety Sub Committee

Paula has a strong Human Resources, WHS and auditing background, and has a passion for establishing culturally safe workplaces, and has led a White Ribbon Accreditation journey and become a White Ribbon Community Partner.

## Caroline Smith

Bachelor of Business with a major in Accounting and a minor in Human Resource Management, full member of CPA Australia, certificated member of the Governance Institute of Australia and Graduate of the Australian Institute of Company Directors (GAICD)

Caroline has over 20 years of experience as an accountant and has been employed in the Business Services, Horticultural, Aboriginal Health and Education industries. Caroline's experience extends to the not-for-profit sector.

*Caroline resigned from the Board of Directors on August 29, 2023*

## Emily Walshaw

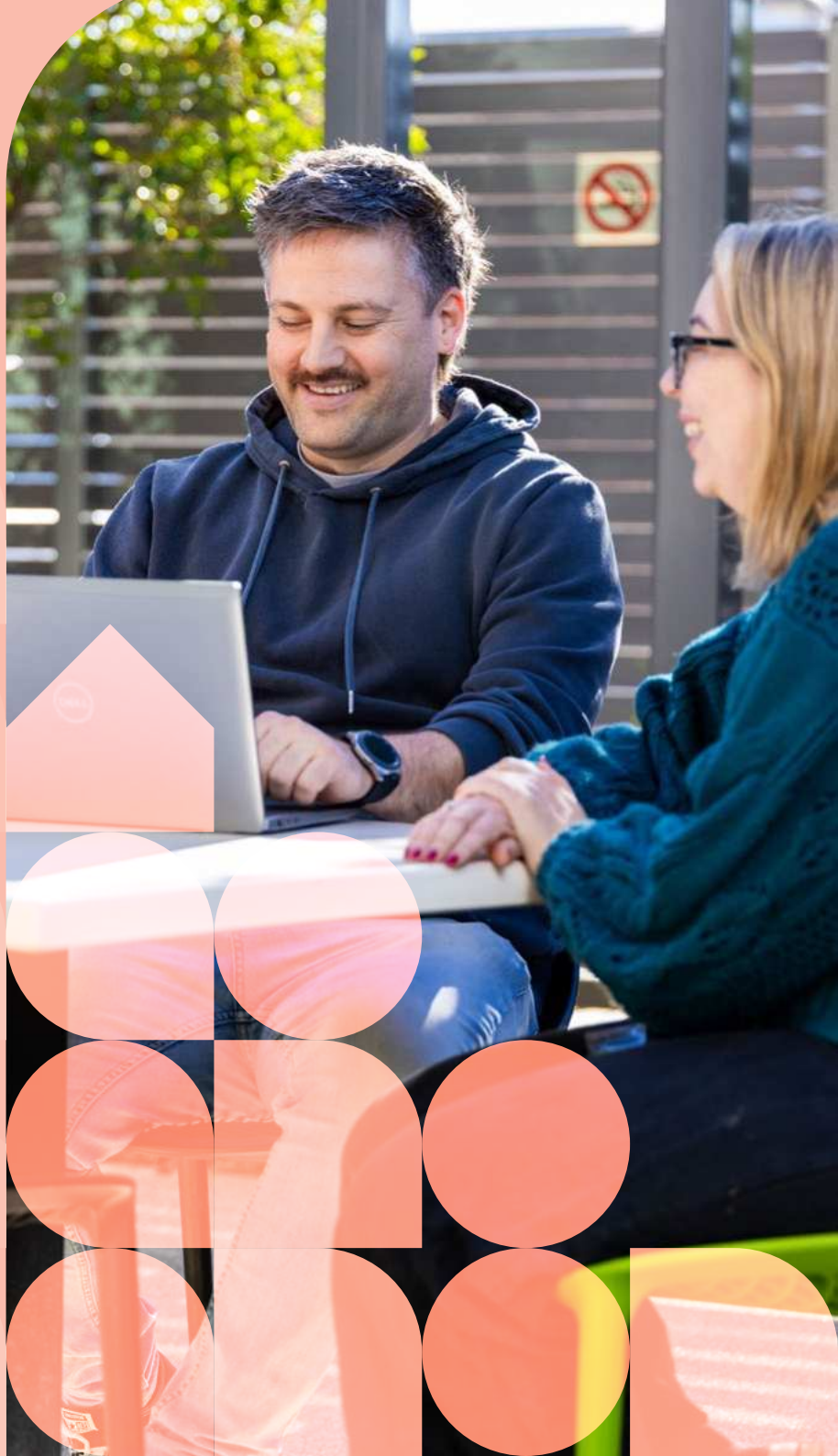
Certificate of Governance Practice, Advanced Diploma Leadership and Management, Graduate of the Australian Institute of Company Directors (GAICD).

Emily has over 12 years' experience in corporate administration, risk, governance and compliance in public and not-for-profit tertiary health and public education sectors across a number of states and territories and overseas.

*Emily resigned from the Board of Directors on 8 August 2023*

# Life Members

Les Airs  
Bill Brown  
Alan Chalkley  
Janet Decker  
Janet Hill  
Terry Hill  
Linda Hurley  
Betty Krake, OAM  
Mary LePoidevin  
Glenn Milne  
Dot Phelan  
Doug Rowe  
Elaine Rowe  
Jack Rust  
Ray Smith  
Joan Stewart  
Colin Thomson



# Godden Award

The Godden Award recognises the outstanding contributions an individual makes to the aims of MASP and the community we serve.

Established in honour of two long term MASP carers, Barb and Noel Godden, the award recognises the vital role volunteerism, altruism and community mindedness, play in supporting the delivery of our services. Barb and Noel, who have both since passed away, epitomised these values and this award remains a lasting tribute to their outstanding and enduring caregiving.

Each year, staff nominate a colleague or community member for the award and the final recognition is awarded by our Board of Directors and CEO.

<b>2024</b>	Terry Dyke
<b>2023</b>	Woolworths, Langtree Avenue, Mildura
<b>2021</b>	Gordon McIlwaine
<b>2020</b>	Garry Davison
<b>2018</b>	Judy Brinsmead
<b>2018</b>	Dennis Berry
<b>2017</b>	Simone Tierney
<b>2015</b>	Wendy and Ed Rushforth
<b>2014</b>	Annette Power
<b>2013</b>	Peter Davies
<b>2011</b>	Dot Phelan
<b>2011</b>	Janet Decker
<b>2010</b>	Bronwyn Williams
<b>2009</b>	Don Reid
<b>2008</b>	Tim Robinson
<b>2007</b>	Richard Vandenberg
<b>2007</b>	Elaine and Doug Rowe
<b>2007</b>	Barb and Noel Godden

# Our Supporters

The support and partnerships we have enable us to continue our purpose and make a difference in the lives of as many people as possible.

## Funding Partners

Commonwealth Home Support Program  
Department of Families, Fairness & Housing (VIC)  
Department of Justice & Community Safety (VIC)  
Homes Victoria  
Family Safety Victoria  
New South Wales Department of Communities and Justice  
Victorian Home and Community Care Program  
Victorian Property Fund

## Our Volunteers

Sarah and Matt Lynch  
Elvira and Sam Mazza  
Mel Hoskin  
Helen and Rod Martin  
Barb Leavold  
Cheree and Mitch Jukes  
Annette Undy  
Carley and Chris Mitchell  
And all our other dedicated Foster Carers

## Donors & Supporters

Anaconda Mildura  
Antisocial Collective  
Bunnings Mildura  
Cardross Primary School  
Chosen Barbers  
Cooke's Pools and Spas  
Frank and Flora Leith Foundation  
GSD Architects  
Laser Signs and Print  
Merbein Stitching Group  
Mildura Central  
Mocha Mecca  
Mildura Irrigation Centre  
Mildura Newsboys Foundation  
Nutrien Water  
Ray White Mildura  
Sparkes Gym  
Woolworths

**Thank you,  
your support  
means the world  
to us and our  
community.**



# Financial Snapshot

A full version of MASP's financial statements is available at:

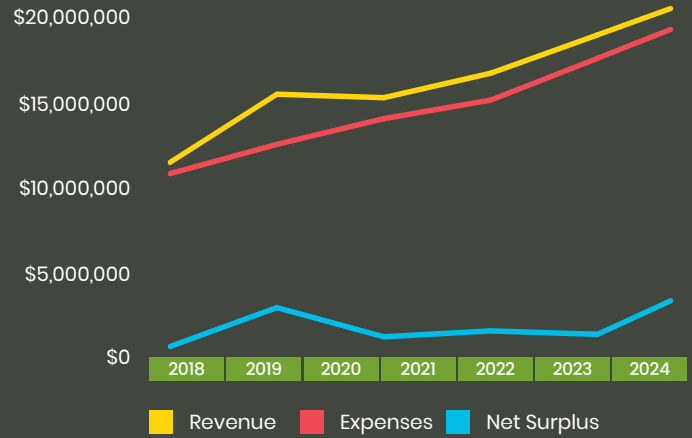
[masp.org.au/about-us/#publications](https://masp.org.au/about-us/#publications)



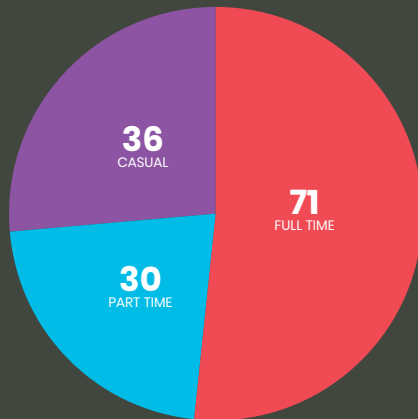
## Human Resources Snapshot



## Revenue Expense Profit Data

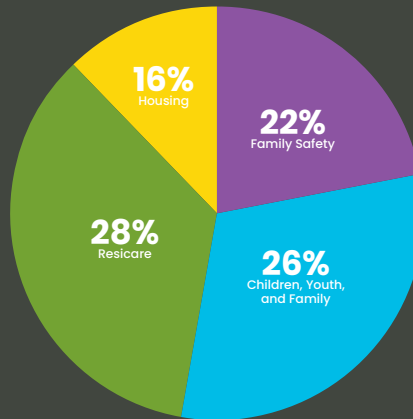


## Employment Status

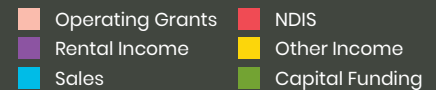
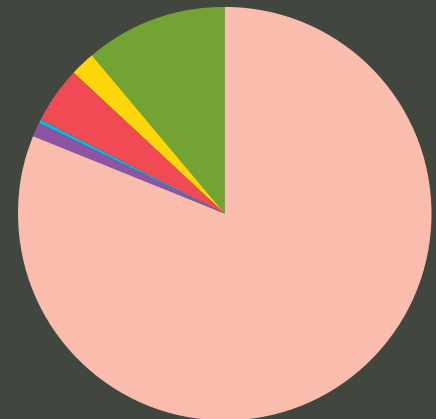


Total: 137

## Funding Areas



## Revenue 2022-2023



# Donate and Fundraise for MASP

In July 2023, MASP designed four unique funds to address specific community needs. This way, your donations directly impact the causes you care about most.

## **01** MASP Housing Development Fund

Help us build homes and improve living conditions for those in need. Your contribution will support activities like land acquisition, housing construction, and renovations to provide better housing options for individuals and families.

## **02** MASP Homelessness Support Fund


Make an immediate difference in the lives of homeless individuals. Your donations will provide material aid for essential supplies like bedding, emergency accommodations, and food support. We'll also use this fund to bridge gaps in government funding for outreach initiatives.

## **03** MASP Youth Support Fund

Support the growth and well-being of young individuals in the community. With this fund, we provide material aid, mentoring program support, and other necessary assistance for youth clients, helping them thrive and achieve their full potential.

## **04** MASP Family Safety Fund

Join us in safeguarding families at risk of family violence. Your donation will be used to fund preventive programs and offer material aid to those not eligible for government-funded support. Together, we can create safer environments for vulnerable families.



# Corporate Sponsorship

At MASP, we believe in the power of corporate partnerships to transform communities. That's why we offer four exciting corporate sponsorship tiers, ensuring every company can make a meaningful impact while enjoying valuable benefits in return.

**01 Bronze Sponsorship**  
(min. \$5,000 per year)

**02 Silver Sponsorship**  
(min. \$15,000 per year)

**03 Gold Sponsorship**  
(min. \$30,000 per year)

**04 Platinum Sponsorship**  
(Customised)

For further information on how to join MASP Corporate Sponsorship, please contact Amy Nash, Manager – Corporate Services on [anash@masp.org.au](mailto:anash@masp.org.au) or **03 5021 6500**.





