



Navigator (Swan Hill)

Supporting disengaged young people 12 – 17 years of age to return to education and learning by working with them, their family and their support network, addressing issues underlying disengagement and helping them re-engage with their education.

Navigator Program

The Navigator Program is a targeted education support service whereby case managers work with young people, their families and schools to enable them to achieve their educational goals.

We Provide

Case Management

Case Management, for Navigator, refers to the intensive, ongoing, individual, tailored support a young person receives from a case manager. Case Management aims to re-engage young people with education and learning.

Active Hold

In general, Active Hold refers to light touch support for:

- a young person while they are awaiting allocation to a case manager for Case Management OR
- to a young person who Navigator believes may successfully re-engage in education without intensive Case Management.

Active Hold is less intensive than Case Management but should still be tailored to the young person's needs and overall level of program demand.

Outcomes

The three overarching outcomes Navigator is seeking to achieve are:

- Re-engaging young people to education.
- Developing students with greater social and emotional capabilities.
- Supporting schools to be better equipped to engage all young people.

What to Do

- Submit referral through Navigator Referral Form on education.vic.gov.au
- Contact MASP Navigator team on navigator@masp.org.au
- Present to MASP Office for further information at **35-41 Beveridge Street, Swan Hill**
- Contact MASP Office on **5021 6500**

Contact

Centrelink Student & Youth Services **132 490**

Headspace **5021 2400**

Swan Hill Police **5036 1600**

Kids Helpline **1800 551 800**

Mental Health Triage **5022 3500**

Websites

www.masp.org.au

www.education.vic.gov.au